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Annual Price Changes

Broadband & Line Packages

Calling Packages & Charges

EE TV

BT Mobile

TNT Sports

Early Termination Charges

**Billing and other Miscellaneous
Charges**

Packages we no longer sell

Glossary & Useful Numbers

BT Consumer Price Guide

Effective from 19th April 2024*

*Pricing is correct as per the date shown.

For the current version of this document, please refer to www.bt.com/tariffguide.

Annual Price Changes up to 9th April 2024

If you signed up to a new contract for the following up to and including 9th April 2024: BT Landline (including call charges, features, add-ons and plans);

- BT Landline (including call charges, features, add-ons and plans);
- BT Mobile (including plans, monthly add-ons and call, text and data charges);
- BT Broadband (except Fixed Price Broadband Packages during the minimum term);
- EE TV or TNT Sports (including TV and Sport add-ons)

The monthly price will increase every year from March. That increase is based on a percentage comprised of i) the Consumer Price Index (CPI) Rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

Other terms, prices and products might also change at any time while you've got a contract with us. See bt.com/prices for details.

What does this mean for the BT Landline prices shown in this Tariff Guide? This means the below BT Landline charges will be increased each year from March by i) the Consumer Price Index rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.*

- Standard Line Rental;
- Line Rental Plus (except during the minimum term if taken with a Fixed Price Broadband Package);
- UK Call Rates;
- UK Calling Plans;
- International Call Rates; (CPI plus 3.9% applies to all international calling rates except where the EU regulatory price cap applies).
- International Calling Plans;
- Call Set up fees;

*Excludes BT Basic & Line only discount customers

What does this mean for the BT Broadband prices shown in this Tariff Guide? This means the below BT Broadband charges will be increased each year from March by i) the Consumer Price Index rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%:

- Standard Broadband - monthly fee.
- Unpackaged Broadband – monthly fee; and
- Early Termination Charges

What does this mean for the BT Mobile prices shown in the Tariff Guide? This means the below BT Mobile charges will be increased each year from March by i) the Consumer Price Index rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

- BT Mobile - Plan Rental - Standard;
- BT Mobile - Plan Rental - BT Broadband Households;
- Early Termination Charges;
- Monthly Add-Ons;
- Travel Data Pass
- UK Call, Texts and Data Rates;
- International Call Rates (CPI plus 3.9% applies to all international calling rates except where the EU regulatory price cap applies);
- Roaming Calls, Text and Data Rates.

What does this mean for Fixed Price Broadband Package price shown in the Tariff Guide?

If you are a fixed price broadband service customer then the monthly price that you pay for your BT Broadband service will not increase during the minimum term.

All other charges will or may increase as described above for non-fixed price broadband service customers. This means that the amount of those other charges (including call charges, features, calling add-ons and calling plans) will increase by CPI plus 3.9% each year, your international call and texting charges may also increase as described above, and we may increase those other charges at any time.

At the end of the minimum term your fixed price period ends and your BT Broadband monthly price will change as described above for non-fixed price customers. This means that following the end of the minimum term your monthly price for your BT Broadband can change, and that it will increase by CPI plus 3.9% each year.

Annual Price Changes from 10th April 2024

On 31st March each year:

- The monthly plan price for Broadband (except Fixed Price Broadband) will increase by £3;
- The monthly plan price for EE TV increase by £2;
- The monthly plan price for BT Mobile will increase by £1.50;
- All out of bundle charges (including UK call rates and international call rates) will increase by 5%

What does this mean for Fixed Price Broadband Package price shown in the Tariff Guide?

If you are a fixed price broadband service customer then the monthly price that you pay for your BT Broadband service will not increase during the minimum term.

All other charges will or may increase as described above for non-fixed price broadband service customers. This means that out of bundle charges will increase by 5% each year and we may increase other charges at any time.

At the end of the minimum term your fixed price period ends and your BT Broadband monthly price will change as described above for non-fixed price customers. This means that following the end of the minimum term your monthly price for your BT Broadband can change, and that it will increase by £3 each year.

Click on an option below

Getting a BT Line

Line Options

Broadband Packages

Home Phone Only

Unpackaged Broadband

Broadband & Home Phone Options

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Getting a BT Line

Connection Charges - Residential Lines

| | | Connection Charge (when taken with the following services) | | | |
|--------------------------|--------------------------|---|------------------------------|---------------------------------------|-----------------|
| | | Home Phone only | Copper Broadband Package* | Superfast Fibre Broadband Package* | Home Essentials |
| New Installation | All Customers | £140.00 | £49.99 | £0 | £0 |
| Working Line Takeover | New / Existing Customers | £70.00 | £0 | | |
| | Home Movers | £0 | | | |

* You’ve got from the day you place your order until your **cooling-off period** ends to cancel your Broadband package. But if you do this after your line has been connected, you must pay the full connection charge detailed in the table above for a single Home Phone only line.

Excess Construction Charges

The charges detailed in the table above are our normal connection charges and we will usually quote these when you place an order, but your order is always subject to survey. The price may be higher if special plant or works (like ducts or poles or construction work) are required. We will tell you if the charge will be higher and get your agreement to proceed before we start any work. For details of excess construction charges refer to Section 45 Part 1 of the BT Price List.

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Line Options

If you take a Broadband Package from BT, your package price includes Standard Line Rental. For Broadband Package prices click [here](#)

| | Features | Monthly Rental | Quarterly Rental | Annual Rental |
|--|---|----------------|------------------|---------------|
| Standard Line Rental | <ul style="list-style-type: none">• 12 month minimum term• Payment by Direct Debit only• Payable monthly or quarterly• Paper* or e-bill | £28.40 | £85.20 | |
| Line Rental Saver No longer available for new sale from 21/07/23 | <ul style="list-style-type: none">• Pay in advance by credit/ debit card and get £19.99 discount each month• Payable annually• E-bill only• Available on 1 telephone number per account | | | £219.84 |
| Line Rental Plus | <ul style="list-style-type: none">• 12 month minimum term• Payment by any currently accepted method• Payable monthly or quarterly• Paper or e-bill• Up to 7 handy Calling Features (opt-in) | £30.40 | £91.20 | |

* If you choose a paper bill then you may have to pay for it. Full details are [here](#).

- Line Rental must be taken with all BT Calling Plans.

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Important Information for all Broadband customers

These are our maximum listed prices for our Broadband products during minimum contract (and are subject to annual increases except for fixed price broadband services during the minimum term).

The price you pay for your product might be less than the maximum monthly cost if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome communication.

For 12 month Broadband products you will pay the following costs in addition to the monthly price:

- Activation cost £20
- Post & Packaging £9.99

All contracts are up to 24 months. After your contract ends your price will increase by no more than **£5**.

All contracts have unlimited data unless otherwise stated.

Continued below

Standard Broadband Packages

Standard & discounted monthly prices detailed below include Standard Line Rental. Customers taking Line Rental Plus will pay £2.00 a month more than the prices detailed below. Customers that have paid Line Rental in advance with Line Rental Saver will receive a credit each month to reflect the rental paid in advance.

| Broadband Package | Maximum In Contract | Maximum Price Out of Contract |
|--------------------------------|---------------------|-------------------------------|
| Broadband Unlimited | £36.99 | £41.99 |
| Full Fibre 55 | £59.99 | £64.99 |
| Full Fibre 80 | £67.99 | £72.99 |
| Fibre Essential | £65.99 | £70.99 |
| Fibre Essential Complete Wi-Fi | £75.99 | £80.99 |
| Fibre 1 | £65.99 | £70.99 |
| Fibre 1 Complete Wi-Fi | £75.99 | £80.99 |
| Fibre 2 | £69.99 | £74.99 |
| Fibre 2 Complete Wi-Fi | £79.99 | £84.99 |
| Fibre 100 | £64.99 | £69.99 |
| Fibre 100 Complete Wi-Fi | £72.99 | £77.99 |
| Full Fibre 100 | £70.99 | £75.99 |
| Full Fibre 100 Complete Wi-Fi | £80.99 | £85.99 |
| Fibre 250 | £71.99 | £76.99 |
| Fibre 250 Complete Wi-Fi | £79.99 | £84.99 |
| Full Fibre 300 | £74.99 | £79.99 |
| Full Fibre 300 Complete Wi-Fi | £84.99 | £89.99 |
| Full Fibre 500 | £76.99 | £81.99 |
| Full Fibre 500 Complete Wi-Fi | £86.99 | £91.99 |
| Full Fibre 900 | £84.99 | £89.99 |
| Full Fibre 900 Complete Wi-Fi | £94.99 | £99.99 |

- These are our maximum listed prices for our products during minimum contract (and are subject to annual inflation-linked changes).
- The price you pay for your product might be less than the maximum listed price if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome comms.
- All minimum contracts are up to 24 months. After your minimum contract ends your price will increase by no more than £5.
- All contracts have unlimited data unless otherwise stated.
- Students get a £5 discount on 12 month plans.

Continued below

| Broadband Package with Halo | Maximum In Contract Price | Maximum Price Out of Contract |
|---|---------------------------|-------------------------------|
| Broadband Unlimited Halo 3 | £47.99 | £52.99 |
| Broadband Unlimited Halo 3 Complete Wi-Fi | £59.99 | £64.99 |
| Broadband Unlimited Halo 3+ | £66.99 | £71.99 |
| Fibre Halo 3 | £66.99 | £71.99 |
| Fibre Halo 3 Complete Wi-Fi | £73.99 | £78.99 |
| Fibre Halo 3+ | £76.99 | £81.99 |
| Fibre 100 Halo 3 | £71.99 | £76.99 |
| Fibre 100 Halo 3 Complete Wi-Fi | £78.99 | £83.99 |
| Fibre 100 Halo 3+ | £81.99 | £86.99 |
| Fibre 250 Halo 3 | £78.99 | £83.99 |
| Fibre 250 Halo 3 Complete Wi-Fi | £85.99 | £90.99 |
| Fibre 250 Halo 3+ | £88.99 | £93.99 |
| Full Fibre 100 Halo 3 | £71.99 | £76.99 |
| Full Fibre 100 Halo 3 Complete Wi-Fi | £78.99 | £83.99 |
| Full Fibre 100 Halo 3+ | £81.99 | £86.99 |
| Full Fibre 300 Halo 3 | £78.99 | £83.99 |
| Full Fibre 300 Halo 3 Complete | £85.99 | £90.99 |
| Full Fibre 300 Halo 3+ | £88.99 | £93.99 |
| Full Fibre 500 Halo 3 | £78.99 | £83.99 |
| Full Fibre 500 Halo 3 Complete | £85.99 | £90.99 |
| Full Fibre 500 Halo 3+ | £88.99 | £93.99 |
| Full Fibre 900 Halo 3 | £94.99 | £99.99 |
| Full Fibre 900 Halo 3 Complete | £90.99 | £95.99 |
| Full Fibre 900 Halo 3+ | £93.99 | £98.99 |

- These are our maximum listed prices for our products during minimum contract (and are subject to annual inflation-linked changes).
- The price you pay for your product might be less than the maximum listed price if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome comms.
- All minimum contracts are up to 24 months. After your minimum contract ends your price will increase by no more than £5.
- All contracts have unlimited data unless otherwise stated.
- Students get a £5 discount on 12 month plans.

Continued below

Fixed Price Broadband Packages

Standard & discounted monthly prices detailed below include Standard Line Rental. Customers taking Line Rental Plus will pay £2.00 a month more than the prices detailed below.

| Broadband Package | Maximum In Contract Price | Maximum Price Out of Contract |
|-------------------------------|---------------------------|-------------------------------|
| Fibre 1 | £59.99 | £64.99 |
| Fibre 1 with Complete Wi-Fi | £64.99 | £69.99 |
| Fibre 2 | £63.99 | £68.99 |
| Fibre 2 with Complete Wi-Fi | £68.99 | £73.99 |
| Full Fibre 100 | £64.99 | £69.99 |
| Full Fibre 100 with Complete | £69.99 | £74.99 |
| Full Fibre 500 | £71.99 | £76.99 |
| Full Fibre 500 with Complete | £76.99 | £81.99 |
| Full Fibre 900 | £80.99 | £85.99 |
| Full Fibre 900 with Complete | £85.99 | £90.99 |
| Fibre Essential | £59.99 | £64.99 |
| Fibre Essential with Complete | £64.99 | £69.99 |

- These are our maximum listed prices for our fixed price products during minimum contract for Fixed Price Broadband. These are **not** subject to annual inflation-linked increases during the minimum term.
- The price you pay for your product might be less than the maximum listed price if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome comms.
- All minimum contracts are up to 24 months. After your minimum contract ends your price will increase by no more than £5.
- At the end of the minimum term your fixed price period ends and your BT Broadband monthly price **will be** subject to annual inflation linked increases.
- All contracts have unlimited data unless otherwise stated.

Fixed Price Broadband Packages

Standard & discounted monthly prices detailed below include Standard Line Rental. Customers taking Line Rental Plus will pay £2.00 a month more than the prices detailed below.

| Broadband Package with Halo | Maximum In Contract Price | Maximum Price Out of |
|-------------------------------------|---------------------------|----------------------|
| Full Fibre 100 Halo 3 | £71.99 | £76.99 |
| Full Fibre 100 Halo 3 with Complete | £76.99 | £81.99 |
| Full Fibre 100 Halo 3+ | £81.99 | £86.99 |
| Full Fibre 500 Halo 3 | £78.99 | £83.99 |
| Full Fibre 500 Halo 3 with Complete | £83.99 | £88.99 |
| Full Fibre 500 Halo 3+ | £88.99 | £93.99 |
| Full Fibre 900 Halo 3 | £83.99 | £88.99 |
| Full Fibre 900 Halo 3 with Complete | £88.99 | £93.99 |
| Full Fibre 900 Halo 3+ | £93.99 | £98.99 |
| Fibre Halo 3 | £70.99 | £75.99 |
| Fibre Halo 3 with Complete Wi-Fi | £75.99 | £80.99 |
| Fibre Halo 3+ | £80.99 | £85.99 |

- These are our maximum listed prices for our fixed price products during minimum contract for Fixed Price Broadband. These are **not** subject to annual inflation-linked increases during the minimum term.
- The price you pay for your product might be less than the maximum listed price if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome comms.
- All minimum contracts are up to 24 months. After your minimum contract ends your price will increase by no more than £5.
- At the end of the minimum term your fixed price period ends and your BT Broadband monthly price **will be** subject to annual inflation linked increases.
- All contracts have unlimited data unless otherwise stated.

BT Home Hub

We'll supply a BT Home Hub to all customers taking BT Broadband, Superfast Fibre or Fibre 100/ 250 where the package includes it, or a new Hub is required for the service to work. This may be a new or reconditioned hub. All replacements provided will be reconditioned. A reconditioned hub is one which has been reconditioned to an "as new" standard and is supplied with the same 12 month warranty that would apply to a brand new hub. When you end the BT Broadband service you must return the BT Hub that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you'll have to pay £43 for a Smart Hub or £50 for a Smart Hub 2.

Complete Wi-Fi

We'll supply a BT Complete Wi-Fi Disc to all new BT Complete Wi-Fi customers when they order the BT Complete Wi-Fi service, and if required up to two (2) additional BT Complete Wi-Fi Discs to enable a strong Wi-Fi signal in every room. At all times, BT owns all Complete Wi-Fi discs loaned to you. When you end the BT Complete Wi-Fi service you must return all BT Complete Wi-Fi Discs that were loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you'll have to pay £30.00 for each Wi-Fi Disc not returned to us.

Hybrid Connect

We'll supply a Hybrid Connect device to all customers taking BT Halo 3+ or taking Hybrid Connect separately. This may be a new or reconditioned device. All replacements provided will be reconditioned. A reconditioned device is one which has been reconditioned to an "as new" standard and is supplied with the same 12 month warranty that would apply to a brand new device. When you end the service you must return the BT device that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you'll have to pay £63.

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Home Phone Only

Line Options – Line Only Discount

| | | Monthly Discount |
|---------------------|---|------------------|
| Line Only Discount* | Line Rental discount for BT Residential households without fixed line broadband service from any provider | £16.31 |

- * Not Available with Line Rental Saver, Home Phone Saver, Home Essentials or BT Basic. Existing Line Rental Saver customers will receive the Line Only Discount until their Line Rental Saver contract expires, but must then take Standard Line Rental or Line Rental Plus.
- * Eligibility subject to review. Discount may be removed for BT residential households with a fixed line broadband service from any provider.

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Value Added Services for Broadband

Click on an option below

BT Tech Experts

BT Cloud Extra Storage

BT Virus Protect

Broadband Installation Service

Data Cabling Installation Service

BT Premium Mail

Other Broadband Add-ons

BritBox add-on will no longer be on sale from 1st June 2023

Game Pass Ultimate

Hybrid Connect

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| Subscription Service | Minimum Term (Months) | Monthly Price |
|------------------------------------|-----------------------|---------------|
| BT Tech Experts Total Tech Support | 3 | £10.00 |
| BT Tech Experts Computer Support | 3 | £8.00 |

BT Tech Experts (Pay-as-you-go Service)

| Pay-as-you-go Service | Support Level | Monthly Price |
|------------------------------------|---------------|---------------|
| BT Tech Experts Call Pay-as-you-go | 1 | £15.00 |
| | 2 | £30.00 |
| | 3 | £80.00 |

- We will agree the level of support required with you before we start to provide the service.

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BT Cloud Extra Storage

| BT Cloud storage add-on | Introductory Price (Month 1 only) | Ongoing Price (Monthly) |
|-------------------------|--------------------------------------|----------------------------|
| 50GB Extra Storage* | £0 | £3.00 |
| 500GB Extra Storage* | £0 | £9.00 |

* Your BT Cloud Extra Storage add-on will be applied on top of the inclusive BT Cloud storage that comes with your BT Broadband, Superfast Fibre or Fibre 100/250 package.

BT Virus Protect

| | Minimum Term (Months) | Monthly Price |
|------------------|-----------------------|---------------|
| BT Virus Protect | 1 | £5.21 |

- You'll either get BT Virus Protect with 2 or 15 licences with your broadband plan at no extra charge. If you have 2 licences and want to upgrade to 15 licences, an extra charge will apply.

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| | One-off charge |
|--------------------------------|----------------|
| Broadband Installation Service | £50.00 |
| Home Tech Expert | £40.00 |

Data Cabling Installation Service

| | One-off charge |
|-----------------------------------|----------------|
| Data Cabling Installation Service | £35.00 |

BT Premium Mail

| | Monthly Price |
|-----------------|---------------|
| BT Premium Mail | £7.50 |

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Game Pass Ultimate

Game pass ultimate on BT is available to any customer who has an active BT Broadband service. Available from April 2021.

| | Minimum Term (Months) | Monthly Price |
|--------------------|-----------------------|---------------|
| Game Pass Ultimate | 1 | £10.00 |

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Hybrid Connect

We've redefined reliability with our new Hybrid Connect – for an unbreakable home Wi-Fi connection. It works hand in hand with your Smart Hub 2 to automatically connect you to EE, the UK's most reliable mobile network*, if needed. It's the UK's only broadband that's backed up by mobile for a home connection you can count on.

| | Minimum Term (Days) | Monthly Price |
|----------------|---------------------|---------------|
| Hybrid Connect | 30 | £7.55 |

* Based on the RootMetrics® UK RootScore® Report: H2 (Jul-Dec) 2020. Tested at locations across the UK with the best commercially available smartphones on 4 national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of EE. ROOTMETRICS.CO.UK. Visit ee.co.uk/claims for more details.

Click on an option below

**UK Calling Plans & Popular
Call Prices**

International Calling Plans

Home Essentials

**Specialised Number Call
Prices**

Calling Plans we no longer sell

**Calling Feature Prices, Terms
and Conditions**

Operator Services

Call Packages & Charges

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UK Calling Plans & Popular Call Prices

| Plan Charges | Pay as you go | 700 minutes | Unlimited minutes |
|---|---------------|-------------|-------------------|
| Monthly Fee (A 30 day rolling contract applies for chargeable calling plans) | £6.73*** | £10.09*** | £21.12*** |

Call Rates: We calculate our calls including VAT and some calls will be rounded up to the next whole penny. Calls from landlines to mobiles will always do this. For more details click [here](#). These plans have no set up fee.

| | | | |
|---|---|--|------------------|
| Calls to UK* National & Local numbers | 28.18p per minute 23.75p per minute for customers with the Line Only Discount | First 700 minutes are included* | Included* |
| Calls to 0845 & 0870 Numbers** | | | |
| Calls to the Channel Islands (landlines) | 28.18p per minute 23.75p per minute for customers with the Line Only Discount | | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | 28.18p per minute + Service Charge 23.75p per minute + Service Charge for customers with the Line Only Discount | | |
| Calls to UK Mobile numbers (at all times) | 28.18p per minute 23.75p per minute for customers with the Line Only Discount | First 700 minutes are included* | Included* |

* 700 minutes & Unlimited minutes: UK means calls to Local and National numbers beginning 01, 02, 03 and 05 and calls from Northern Ireland to landlines in the Republic of Ireland and UK mobile numbers. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee (18.02p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

*** This is a maximum price; some customers may pay less. Please refer to your bill.

| | Home Phone Saver Plan |
|-------------|-------------------------------|
| Monthly Fee | £22.86 (includes Line Rental) |

Call Rates: We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will be rounded up to the next whole penny. Calls from landlines to mobiles will always do this. For more details click [here](#).

| | | |
|---|---|--|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri), Evening (7pm – 7am Mon – Fri) & Weekends (All day Sat & Sun) | Included |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri), Evening (7pm – 7am Mon – Fri) & Weekends (All day Sat & Sun) | Included |
| Calls to the Channel Islands (landlines) | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p. 32.80p set up fee applies to all calls | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | 21.37p per minute + Service Charge | |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | Included |
| | Minutes of calls thereafter | 25.68p per minute + 32.80p set up fee |
| Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times) | | |

* Home Phone Saver Plan: UK means calls of up to an hour to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

Available to customers who joined before 20th October 2019 and remain on the same broadband packages

| Plan Charges (for existing customers) | Unlimited Evening & Weekend Calls | Unlimited Anytime Calls | My Anytime Mobile Calls |
|---------------------------------------|-----------------------------------|---------------------------|---------------------------|
| Monthly Fee | £6.39 (+ Line Rental) | £20.57*** (+ Line Rental) | £16.90*** (+ Line Rental) |

Call Rates: We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | | | |
|--|-------------------------------|--|--|----------|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + 32.80p set up fee 18.02p per minute + 27.64p set up fee for customers with the Line Only Discount | Included | |
| | Evening (7pm – 7am Mon – Fri) | Included | | |
| | Weekends (All day Sat & Sun) | | | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount | Included | |
| | Evening (7pm – 7am Mon – Fri) | Included | | |
| | Weekends (All day Sat & Sun) | | | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p. 32.80p set up fee applies to all calls Line Only Discount customers: Daytime 18.02p Evening & Weekends 4.80p. 27.64p set up fee applies to all calls | | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute for customers with the Line Only Discount | | |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | 25.68p per minute + 32.80p set up fee 21.65p per minute + 27.64p set up fee for customers with the Line Only Discount | Included | Included |
| | Minutes of calls thereafter | | 12.80p per minute + 32.80p set up fee 10.80p per minute + 27.64p set up fee for customers with the Line Only Discount | |
| Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times) | | | | |

* Unlimited Evening & Weekend Calls and Unlimited Anytime Calls: UK means calls of up to an hour to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

*** This is a maximum price; some customers may pay less. Please refer to your bill.

International Call Rates

International Calling Plans

International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.

| Plan Charges | Friends & Family International | International Freedom* |
|-----------------------------|--|--|
| Monthly Fee | £2.83* (£2.39 for customers with the line only discount) | £12.11 * (£10.21 for customers with the line only discount) |
| Minimum Term | 1 month | 1 Month |
| Discounted call rates apply | At all times | |
| Description | Discounted International call rates to 236 International destinations | Call landlines in 36 selected international destinations at no cost** with discounted rates to all other destinations |

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates. This is the maximum price some customers may pay less.

** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 8.44p per minute (7.12p for Line only discounted customers). A 32.80p set up fee (27.64p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

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International Call Rates

| Charge Band | Standard International Rates | | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | |
|-------------|--|--|--|--|
| | Calls to Fixed Lines, Mobiles & Special Rates (pence per minute) | Line Only Discount Calls to Mobiles & Special Rates (pence per minute) | Calls to Fixed Lines, Mobiles & Special Rates (pence per minute) | Line Only Discount Calls to Mobiles & Special Rates (pence per minute) |
| A | 84.58 | 71.27 | 78.52 | 66.16 |
| B | 126.86 | 106.90 | 121.36 | 102.25 |
| C | 169.16 | 142.54 | 207.04* | 174.46 |
| D | 25.48 | 21.47 | 25.48 | 21.47 |

*except Homephone Saver calls to Diego Garcia which are charged at 151.00pence per minute

| Charge Band | Friends & Family International Rates | | | | International Freedom Rates | | | |
|-------------|--|---|--|---|--|---|--|---|
| | Calls to Fixed Lines (pence per minute) | | Calls to Mobiles & Special Rates (pence per minute) | | Calls to Fixed Lines (pence per minute) | | Calls to Mobiles & Special Rates (pence per minute) | |
| | Standard (pence per minute) | Line Only Discount (pence per minute) | Standard (pence per minute) | Line Only Discount (pence per minute) | Standard (pence per minute) | Line Only Discount (pence per minute) | Standard (pence per minute) | Line Only Discount (pence per minute) |
| 1 | 8.44 | 7.12 | 25.48 | 21.47 | 8.44 | 7.12 | 25.48 | 21.47 |
| 1a | 8.44 | 7.12 | 8.44 | 7.12 | 8.44 | 7.12 | 8.44 | 7.12 |
| 1b | 8.44 | 7.12 | 50.72 | 42.74 | 8.44 | 7.12 | 50.72 | 42.74 |
| 1c | 8.44 | 7.12 | 67.66 | 57.00 | 8.44 | 7.12 | 67.66 | 57.00 |
| 2 | 16.90 | 14.23 | 25.48 | 21.47 | 16.90 | 14.23 | 25.48 | 21.47 |
| 2a | 16.90 | 14.23 | 16.90 | 14.23 | 16.90 | 14.23 | 16.90 | 14.23 |
| 2b | 16.90 | 14.23 | 67.66 | 57.00 | 16.90 | 14.23 | 67.66 | 57.00 |

| | | | | | | | | |
|----|--------|--------|--------|--------|--------|--------|--------|--------|
| 3 | 33.82 | 28.50 | 33.82 | 28.50 | 33.82 | 28.50 | 33.82 | 28.50 |
| 3b | 33.82 | 28.50 | 84.58 | 71.27 | 33.82 | 28.50 | 84.58 | 71.27 |
| 4 | 67.66 | 57.00 | 101.50 | 85.50 | 67.66 | 57.00 | 101.50 | 85.50 |
| 4b | 67.66 | 57.00 | 67.66 | 57.00 | 67.66 | 57.00 | 67.66 | 57.00 |
| 5 | 135.31 | 114.01 | 135.31 | 114.01 | 135.31 | 114.01 | 135.31 | 114.01 |
| 5b | 135.31 | 114.01 | 169.16 | 142.54 | 135.31 | 114.01 | 169.16 | 142.54 |
| 6 | 169.16 | 142.54 | 169.16 | 142.54 | 169.16 | 142.54 | 169.16 | 142.54 |

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.

** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 8.44p per minute (7.12p for Line only discounted customers). A 32.80p set up fee (27.64p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates | |
|---|------------------------------|--|--------------------------------------|-----------------------------|--|
| Country | Band | Band | Band | Band | |
| Afghanistan | C | C | 4 | 4 | |
| Albania | C | B | 4 | 4 | |
| Algeria | C | B | 4 | 4 | |
| Andorra | A | B | 3b | 3b | |
| Angola | C | C | 4 | 4 | |
| Anguilla | C | C | 4 | 4 | |
| Antarctica Australian Territory | C | C | 5 | 5 | |
| Antigua & Barbuda | B | B | 4 | 4 | |
| Antilles (Netherlands) | D | D | 4 | 4 | |
| Argentina | C | C | 2b | 2b | |
| Armenia | C | C | 4 | 4 | |
| Aruba | C | C | 4 | 4 | |
| Ascension Island | C | C | 5 | 5 | |
| Australia (incl. Christmas Is. & Cocos Is.)** | B | B | 1b | 1b | |
| Austria** | D | D | 1 | 1 | |
| Azerbaijani Republic | B | B | 4 | 4 | |
| Azores** | D | D | 1 | 1 | |
| Bahamas** | C | C | 1a | 1a | |
| Bahrain | C | C | 4 | 4 | |
| Bangladesh | B | B | 1b | 1b | |
| Barbados | B | B | 3b | 3b | |
| Belarus | C | B | 4 | 4 | |

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| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|--------------------------|------------------------------|--|--------------------------------------|-----------------------------|
| Country | Band | Band | Band | Band |
| Belgium** | D | D | 1 | 1 |
| Belize | C | C | 4 | 4 |
| Benin | C | C | 4 | 4 |
| Bermuda | B | B | 3b | 3b |
| Bhutan | C | C | 4 | 4 |
| Bolivia | C | C | 4 | 4 |
| Bosnia-Herzegovina | B | B | 4 | 4 |
| Botswana | C | C | 4 | 4 |
| Brazil | B | A | 2b | 2b |
| Brunei Darussalam | C | C | 4 | 4 |
| Bulgaria | D | D | 3 | 3 |
| Burkina Faso | C | C | 4 | 4 |
| Burundi | C | C | 4 | 4 |
| Cambodia (Kingdom of) | C | C | 5b | 5b |
| Cameroon | C | C | 4 | 4 |
| Canada** | A | A | 1a | 1a |
| Canary Islands | D | D | 1 | 1 |
| Cape Verde | C | C | 4 | 4 |
| Cayman Islands | C | C | 4 | 4 |
| Central African Republic | C | C | 4b | 4b |
| Chad | C | C | 4b | 4b |
| Chile | C | C | 2b | 2b |

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** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 8.44p per minute (7.12p for Line only discounted customers). A 32.80p set up fee (27.64p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|---|------------------------------|--|--------------------------------------|-----------------------------|
| Country | Band | Band | Band | Band |
| China** | B | B | 1b | 1b |
| Colombia | C | C | 4 | 4 |
| Comoros | C | C | 5b | 5b |
| Congo | C | C | 4 | 4 |
| Cook Islands | C | C | 5 | 5 |
| Costa Rica | C | C | 4 | 4 |
| Cote d'Ivoire | C | C | 4 | 4 |
| Croatia** | D | D | 1 | 1 |
| Cuba | C | C | 5b | 5b |
| Cyprus (excluding Northern Cyprus)** | D | D | 1 | 1 |
| Czech Republic** | D | D | 1 | 1 |
| Democratic Republic of the Congo (formerly Zaire) | C | C | 4 | 4 |
| Denmark** | D | D | 1 | 1 |
| Diego Garcia | C | C | 5 | 5 |
| Djibouti | C | C | 4 | 4 |
| Dominica | C | C | 4 | 4 |
| Dominican Republic | C | C | 4 | 4 |
| East Timor | C | C | 5b | 5b |
| Ecuador | C | C | 4 | 4 |
| Egypt | C | C | 4 | 4 |
| El Salvador | C | C | 4 | 4 |
| Equatorial Guinea | C | C | 4 | 4 |

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.

** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 8.44p per minute (7.12p for Line only discounted customers). A 32.80p set up fee (27.64p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|--|------------------------------|--|--------------------------------------|-----------------------------|
| Country | Band | Band | Band | Band |
| Eritrea | C | C | 4 | 4 |
| Estonia | D | D | 2 | 2 |
| Ethiopia (Federal Democratic Republic) | C | C | 4 | 4 |
| Falkland Islands | C | C | 5 | 5 |
| Faroe Islands | B | B | 4 | 4 |
| Fiji | C | C | 4 | 4 |
| Finland** | D | D | 2 | 2 |
| France** | D | D | 1 | 1 |
| French Guiana | D | D | 4 | 4 |
| French Polynesia | C | C | 4 | 4 |
| Gabon | C | C | 4 | 4 |
| Gambia | C | C | 4 | 4 |
| Georgia | C | C | 4 | 4 |
| Germany** | D | D | 1 | 1 |
| Ghana | C | C | 3b | 3b |
| Gibraltar** | D | D | 2 | 2 |
| Greece** | D | D | 1 | 1 |
| Greenland | C | C | 5b | 5b |
| Grenada (incl. Carriacou) | B | B | 4 | 4 |
| Guadeloupe | D | D | 4 | 4 |
| Guam | C | C | 4b | 4b |
| Guatemala | C | C | 4 | 4 |

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.

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| Country | <div> <div>Standard International Rates</div> <div>Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls</div> <div>Friends & Family International Rates</div> <div>International Freedom Rates</div> </div> | | | |
|------------------------------|---|------|------|------|
| | Band | Band | Band | Band |
| Guinea | C | C | 4 | 4 |
| Guinea Bissau | C | C | 5 | 5 |
| Guyana | C | C | 4 | 4 |
| Haiti | C | C | 4 | 4 |
| Honduras | C | C | 4 | 4 |
| Hong Kong** | A | A | 1a | 1a |
| Hungary** | D | D | 1 | 1 |
| Iceland | D | D | 2 | 2 |
| India | B | B | 1b | 1b |
| Indonesia | C | C | 4 | 4 |
| Iran | C | C | 3b | 3b |
| Iraq | C | C | 4 | 4 |
| Ireland (Republic of)* ** | D | D | 1 | 1 |
| Israel | B | B | 1b | 1b |
| Italy (incl. Vatican City)** | D | D | 1 | 1 |
| Jamaica | B | B | 1b | 1b |
| Japan** | A | A | 1b | 1b |
| Jordan | C | C | 4 | 4 |
| Kazakhstan | C | C | 4 | 4 |
| Kenya | C | C | 4 | 4 |
| Kiribati | C | C | 5 | 5 |
| Korea PDR (North) | C | C | 5 | 5 |

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.

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Standard International Rates

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls

Friends & Family International Rates

International Freedom Rates

| Country | Band | Band | Band | Band |
|--------------------------|------|------|------|------|
| Korea Republic (South) | C | C | 2b | 2b |
| Kuwait | C | C | 4 | 4 |
| Kyrgyz Republic | C | C | 4 | 4 |
| Laos | C | C | 4 | 4 |
| Latvia | D | D | 2 | 2 |
| Lebanon | C | C | 4 | 4 |
| Lesotho | C | C | 4 | 4 |
| Liberia | C | C | 4 | 4 |
| Libya | C | B | 4 | 4 |
| Liechtenstein | D | D | 3 | 3 |
| Lithuania | D | D | 2 | 2 |
| Luxembourg** | D | D | 1 | 1 |
| Macao | C | C | 4 | 4 |
| Macedonia | C | B | 4 | 4 |
| Madagascar | C | C | 4 | 4 |
| Madeira** | D | D | 1 | 1 |
| Malawi (The Republic of) | C | C | 4 | 4 |
| Malaysia** | C | B | 1c | 1c |
| Maldives | C | C | 4 | 4 |
| Mali | C | C | 4 | 4 |
| Malta | D | D | 3 | 3 |
| Marshall Island | C | C | 4b | 4b |

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 ** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 8.44p per minute (7.12p for Line only discounted customers). A 32.80p set up fee (27.64p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

| Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|------------------------------|---|---|--------------------------------|
|------------------------------|---|---|--------------------------------|

| Country | Band | Band | Band | Band |
|---------------------------------------|------|------|------|------|
| Martinique | D | D | 4 | 4 |
| Mauritania | C | C | 4 | 4 |
| Mauritius | C | C | 4 | 4 |
| Mayotte | D | D | 4 | 4 |
| Mexico | B | A | 3b | 3b |
| Micronesia | C | C | 4b | 4b |
| Moldova | C | C | 4 | 4 |
| Monaco | B | B | 2b | 2b |
| Mongolia | C | C | 4 | 4 |
| Montenegro | B | B | 4 | 4 |
| Montserrat | C | C | 4 | 4 |
| Morocco | B | B | 4 | 4 |
| Mozambique | C | C | 4 | 4 |
| Myanmar (formerly Burma) | C | C | 4 | 4 |
| Namibia | C | C | 4 | 4 |
| Nauru | C | C | 5 | 5 |
| Nepal | C | C | 5b | 5b |
| Netherlands** | D | D | 1 | 1 |
| New Caledonia | C | C | 4 | 4 |
| New Zealand (incl. Chatham Islands)** | B | B | 1b | 1b |
| Nicaragua | C | C | 4 | 4 |
| Niger | C | C | 4 | 4 |

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| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|--------------------------------|------------------------------|---|---|--------------------------------|
| Country | Band | Band | Band | Band |
| Nigeria | C | C | 3b | 3b |
| Niue | C | C | 5 | 5 |
| Norfolk Island | C | C | 5 | 5 |
| Northern Marianas | C | C | 5 | 5 |
| Norway** | D | D | 1 | 1 |
| Oman | C | C | 4 | 4 |
| Pakistan | B | B | 1b | 1b |
| Palau (The Republic of) | C | C | 5 | 5 |
| Palestinian National Authority | C | B | 4 | 4 |
| Panama | C | C | 4 | 4 |
| Papua New Guinea | C | C | 5b | 5b |
| Paraguay | C | C | 4 | 4 |
| Peru | C | C | 4 | 4 |
| Philippines | C | C | 3b | 3b |
| Poland** | D | D | 1 | 1 |
| Portugal** | D | D | 1 | 1 |
| Puerto Rico | C | B | 2a | 2a |
| Qatar | C | C | 4 | 4 |
| Reunion | D | D | 4 | 4 |
| Rodriguez Islands | C | C | 4b | 4b |
| Romania | D | D | 2 | 2 |
| Ross Island | C | C | 4b | 4b |

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Standard International Rates

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls

Friends & Family International Rates

International Freedom Rates

| Country | Band | Band | Band | Band |
|--------------------------------------|------|------|------|------|
| Russian Federation | C | A | 2b | 2b |
| Rwandese Republic | C | C | 4 | 4 |
| Samoa (US) | C | C | 4b | 4b |
| Samoa (Western) | C | C | 4 | 4 |
| San Marino** | D | D | 1a | 1a |
| Sao Tome & Principe | C | C | 5b | 5b |
| Saudi Arabia | C | C | 4 | 4 |
| Senegal | C | C | 4 | 4 |
| Serbia | B | B | 4 | 4 |
| Seychelles | C | C | 4 | 4 |
| Sierra Leone | C | C | 4 | 4 |
| Singapore** | B | B | 1b | 1b |
| Sint Maarten | D | D | 4 | 4 |
| Slovak Republic | D | D | 1 | 1 |
| Slovenia** | D | D | 1 | 1 |
| Solomon Islands | C | C | 5 | 5 |
| Somalia | C | C | 5b | 5b |
| South Africa | B | B | 1b | 1b |
| South Sudan | C | C | 4 | 4 |
| Spain (incl. the Balearic Islands)** | D | D | 1 | 1 |
| Sri Lanka | C | C | 4 | 4 |
| St Helena | C | C | 5 | 5 |

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| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|-----------------------------|------------------------------|---|---|--------------------------------|
| Country | Band | Band | Band | Band |
| St Kitts & Nevis | C | C | 4 | 4 |
| St Lucia | B | B | 3b | 3b |
| St Pierre & Miquelon | C | C | 4 | 4 |
| St Vincent & the Grenadines | C | C | 4 | 4 |
| Sudan | C | C | 4 | 4 |
| Suriname | C | C | 4 | 4 |
| Swaziland | C | C | 4 | 4 |
| Sweden** | D | D | 1 | 1 |
| Switzerland** | B | B | 1b | 1b |
| Syria | C | C | 5b | 5b |
| Taiwan | C | C | 2b | 2b |
| Tajikistan | C | C | 4 | 4 |
| Tanzania | C | C | 4 | 4 |
| Thailand | C | C | 2b | 2b |
| Togolese Republic (The) | C | C | 4 | 4 |
| Tokelau | C | C | 5 | 5 |
| Tonga | C | C | 4 | 4 |
| Trinidad & Tobago | B | B | 2b | 2b |
| Tunisia | C | B | 4 | 4 |
| Turkey | B | B | 3b | 3b |
| Turkmenistan | C | C | 4 | 4 |
| Turks & Caicos Is | C | C | 4 | 4 |

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| | Standard International Rates | Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls | Friends & Family International Rates | International Freedom Rates |
|---|------------------------------|--|--------------------------------------|-----------------------------|
| Country | Band | Band | Band | Band |
| Tuvalu | C | C | 5 | 5 |
| Uganda | C | C | 4 | 4 |
| Ukraine | C | B | 4 | 4 |
| United Arab Emirates | C | C | 4 | 4 |
| Uruguay | C | C | 4 | 4 |
| USA** | A | A | 1a | 1a |
| Uzbekistan | C | C | 4 | 4 |
| Vanuatu | C | C | 6 | 6 |
| Venezuela | C | C | 3b | 3b |
| Vietnam | C | B | 4 | 4 |
| Virgin Islands (UK) | C | C | 4 | 4 |
| Virgin Islands (US) | C | C | 3 | 3 |
| Wallis & Futuna | C | C | 5 | 5 |
| Yemen (formerly Yemen AR and Yemen PDR) | C | C | 4 | 4 |
| Zambia | C | C | 1b | 1b |
| Zimbabwe | C | C | 3b | 3b |

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Home Essentials Package Prices

BT provides a social broadband & landline scheme to help customers on specific means-tested government benefits.

| | Monthly Fee |
|---|--|
| Home Essentials Call Only Plan | £10.00 (includes Line Rental and Unlimited Minutes Calls) |
| Home Essentials Unlimited Broadband (16 Mbps)** | £15.00 (includes Line Rental and Unlimited Minutes Calls) |
| Home Essentials Unlimited Fibre Essentials Plan (No Income 36 Mbps) | £15.00 (includes Line Rental and Unlimited Minutes Calls) |
| Home Essentials Fibre Essentials Plan (36 Mbps) | £20.00 (Broadband Only) |
| Home Essentials Fibre 2 Plan (67Mbps) | £23.00 (Broadband Only) |

*BT Home Essentials Prices from 10/11/2023

** This plan will only be available where fibre broadband is unavailable

Home Essentials Call Plans

Customers with Home Essentials from 10/11/2023:

If you have a Home Essentials broadband only plan and a call plan is required, the options available are either Pay as You Go for an additional £2 per month or Unlimited Minutes Calls to UK landlines and UK mobiles at any time for an additional £10 per month. See our [UK Popular Calling Plans](#) section for further details.

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VAT

All prices that appear in this Price Guide are, unless otherwise stated, inclusive of VAT.

Call set up fee

No call set-up fee applies to Pay as you go, 500 minutes, 700 minutes and Unlimited minutes call plans.

Call set up fee applies to BT Basic, Home Phone Saver Plan and all call plans sold before 20th October 2019.

A maximum set-up fee of 32.80p (3.3p for BT Basic calls) is applied to all chargeable calls except:

- UK Day, Evening and Weekend geographic, g21 rate calls where the pence per minute (ppm) rate has been set to zero for the first hour of each call (or where these calls start within an inclusive period but last more than an hour)
- Inland geographic Calls (including g21 rate and ISDN64k calls)
- Fixed rate UK calls with the Unlimited Weekend Plan
- Fixed fee calls
- Calls charged by time duration and which start with a fixed fee
- Personal Numbering, Paging and Fixed to Wi-Fi Services for which a minimum call charge of 5 pence applies.
- Calls to Service Numbers commencing 084, 087, 09 and 118
- International calls to Band D countries at Standard call rates or when International calling plan rates are applied. BT Basic customers will be charged a set-up fee when calling Band D countries

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Call duration rounding

All call durations will be rounded up to the next whole minute (Inc. Pay as you go call, 500 minutes and Unlimited minutes call plans), except:

- Calls to Service Numbers (084, 087, 090 & 118). See [here](#) for details.
- Fixed fee calls where duration charges don't apply. These will not be rounded up.

Call charge rounding

Calls charged by duration only:

- Pay as you go 400, 500, 700 minutes and Unlimited minutes: The call charge (incl. VAT) is rounded up to the next whole penny to give the total call cost.
- Home Phone Saver Plan & all plans sold before 20th October 2019: The call charge plus the call set-up fee (excl. VAT) is rounded up to the next whole penny. We add VAT (rounded up to the next whole penny) to give the total call cost.
- BT Basic: The call charge plus the call set-up fee (excl. VAT) is rounded to the nearest penny (mathematically rounded). We add VAT (mathematically rounded) to give the total call cost.

Fixed fee calls:

- Calls are charged at the advertised rate (incl. VAT). The call charge is not rounded up.

Calls charged by duration with an initial fixed fee:

- If the duration of the call is covered by the initial fixed fee, the call is treated as a fixed fee call and is charged at the advertised rate (incl. VAT).
- If the duration of the call exceeds the period covered by the initial fixed fee, the charge for the duration of that part of the call that exceeds the period covered by

The initial fixed fee (incl. VAT) is added to the initial fixed fee and rounded up to the next whole penny (next half penny for BT Basic calls) to give the total call cost.

Calls charged by duration with an additional fixed call charge:

- The charge for the duration of the call (incl. VAT) is added to the fixed call charge and rounded up to the next whole penny (next half penny for BT Basic calls) to

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Calls to Service Numbers - duration rounding

- The Service Charge element of all calls to Service Numbers will be rounded to the next whole second.
- The Access Charge element of calls to Service Numbers of up to 1 minute duration will be rounded to the next whole minute.
- The Access Charge element of calls to Service Numbers of more than 1 minute duration will be rounded to the next whole second.

[Back to Calling Packages & Charges](#)

Call charge rounding

Calls charged by duration only:

Pay as you go, 400, 500, & 700 Minutes and Unlimited Minutes call plans:

These price starting from incl. VAT, both Service & Access Charge.

- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge (incl. VAT) is rounded down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration only:

BT Basic, Home Phone Saver Plan & all plans sold before 20th October 2019:

These price starting from excl. VAT, both Service & Access Charge.

- The Access Charge (excl. VAT) is rounded up to the next whole penny. We add VAT and round up to the next whole penny to give the total Access Charge.
- The Service Charge (excl. VAT) is rounded up to the next tenth of a penny. We add VAT and then round down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration with an additional fixed fee:

(Where the fixed fee and the duration charge apply from the start of the call)

Pay as you go, "400, 500, & 700 Minutes" and "Unlimited Minutes" call plans:

These price starting from incl. VAT, both Service & Access Charge.

- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge, made up of a duration charge + an additional fixed fee (both incl. VAT) which are combined and rounded down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration with an additional fixed fee:

(Where the fixed fee and the duration charge apply from the start of the call)

BT Basic, Home Phone Saver Plan & all plans sold before 20th October 2019:

These price starting from excl. VAT, both Service & Access Charge

- The Access Charge (excl. VAT) is rounded up to the next whole penny. We add VAT and round up to the next whole penny to give the total Access Charge.
- The Service Charge, made up of a duration charge + an additional fixed fee (both excl. VAT) which are combined and rounded up to the next tenth of a penny. We add VAT and round down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Fixed Fee calls:

For all plans

These price starting from incl. VAT, both Service & Access Charge

- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.

- The Service Charge (incl. VAT) is not subject to rounding, and is the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration with an initial fixed fee:

(Where the Fixed Fee is the charge for up to the first 60 seconds of the call and the duration charge applies following the first 60 seconds of the call)
For all plans

These price starting from incl. VAT, both Service & Access Charge.

- If the duration of the call is up to and including 60 seconds, the Access and Service Charges are calculated in the same way as a Fixed Fee call to a Service Number.
- If the duration of the call exceeds 60 seconds.
- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge (incl. VAT) will be made up from the initial Fixed Fee for up 60 seconds added to the charge for the remaining duration of the call which exceeds the 60 seconds. This rounded down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Total call charge rounding

The total call charges on your bill are rounded up to the next whole penny.

Additional Line / Call Charges

Restriction of service at customer's request (Incoming Calls Barred, Outgoing Calls Barred or Temporarily Out of Service) – per line
£26.60 per occasion

Lifting of customer requested restriction
occasion

Free per

Exchange Controlled Call Barring to Premium Rate Services (Provision or Lifting)
Free per occasion

Exchange Controlled Call Barring to International numbers and Premium Rate Services
£2.13 per month

Restoration of service after temporary suspension of outgoing calls for non-payment of charges

£12.00 per occasion

Restoration of service after temporary full suspension for non-payment of charges

£18.00 per occasion

[Back to Calling Packages & Charges](#)

Calling Plans we no longer sell (Including popular UK & International Call Rates)

Click on the Calling Plan name to view details

| | |
|--|---|
| Line Rental Saver | (sold before 21st July 2023) |
| 500 Minutes | (sold before 2nd July 2021) |
| BT Basic | (sold before 27 th June 2021) |
| Unlimited Weekend Calls | (sold before 20 th October 2019) |
| Home Phone Saver 2019 | (sold before 7 th April 2017) |
| Home Phone Saver 2018 | (sold before 3 rd April 2016) |
| Home Phone Saver | (sold before 6 th June 2015) |
| Unlimited Evening & Weekend Calls | (sold before 20 th June 2014) |
| Unlimited Anytime Calls | (sold before 20 th June 2014) |
| Unlimited Weekend Plan | (sold before 19 th April 2013) |
| Unlimited Evening & Weekend Plan | (sold before 19 th April 2013) |
| Unlimited Anytime Plan | (sold before 19 th April 2013) |
| Unlimited Anytime Plan Plus | (sold before 19 th April 2013) |
| Unlimited Anytime & Mobile Plan | (sold before 19 th April 2013) |
| Friends & Family Mobile | (sold before 23 rd July 2011) |
| Unlimited Anytime Plan (incl. Friends & Family Mobile) | (sold before 10 th July 2009) |
| BT Local Together Plan | (sold before 31 st May 2003) |
| BT Working Together | (sold before 31 st May 2003) |

UK Calling Plans & Popular Call Prices

| Plan Charges | 500 minutes |
|---|--|
| Monthly Fee (A 30 day rolling contract applies for chargeable calling plans) | £8.63*** (£8.32 for customers with the line only discount) |

Call Rates: We calculate our calls including VAT and some calls will be rounded up to the next whole penny. Calls from landlines to mobiles will always do this. For more details click [here](#). These plans have no set up fee.

| | |
|--|---|
| Calls to UK* National & Local numbers | First 500 minutes are included* |
| Calls to 0845 & 0870 Numbers** | |
| Calls to the Channel Islands (landlines) | 28.18p per minute 23.75p per minute for customers with the Line Only Discount |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | 28.18p per minute + Service Charge 23.75p per minute + Service Charge for customers with the Line Only Discount |
| Calls to UK Mobile numbers (at all times) | First 500 minutes are included* |

* 500 minutes: UK means calls to Local and National numbers beginning 01, 02, 03 and 05 and calls from Northern Ireland to landlines in the Republic of Ireland and UK mobile numbers. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands. ** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice. *** This is a maximum price; some customers may pay less. Please refer to your bill.

BT Basic Rental & Popular Call Prices

BT provides a social telephony scheme to help customers on specific means-tested Government benefits, afford a fixed line telephone service. Our BT Basic scheme helps customers budget, with low line rental and an Inclusive Call Allowance. Visit bt.com/btbasic to check eligibility and what the scheme has to offer.

| Monthly Fee (includes £1.50 monthly call allowance) | BT Basic |
|---|---|
| | £5.16 (includes Line Rental) |
| | £10.07 (includes Line Rental & Broadband) |

BT Basic inclusive call allowance and £10 monthly price cap

Your BT Basic monthly fee includes a monthly call allowance of £1.50 towards the cost of calls to 01, 02, 03, 07 (UK mobiles) & 08 numbers and calls to all International destinations.

With BT Basic you can make as many calls as you like to 01, 02, 03, 07 (UK mobiles) and 08 numbers and pay no more than £10 a month for those calls.

We have a Fair Use Policy for the BT Basic £10 Price Cap and we ask you to stick to the spirit of the scheme. If you don't do this, we may put restrictions on how many free or discounted calls you can make in future. We always pitch these restrictions such that they will not affect the vast majority of our customers and will only apply them where we believe that the amount of calls to numbers covered by the price cap is inappropriately excessive.

Continued below

Call Rates We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|--|--------------------------------|---|
| Calls to UK* National & Local numbers | | 11.3p per minute + 3.3p set up fee |
| Calls to 0845 & 0870 Numbers | Weekends** (All day Sat & Sun) | Included |
| | At all other times | 0p per minute + Service Charge |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 0p per minute + Service Charge |
| Calls to UK Mobiles | Daytime (7am – 7pm Mon – Fri) | 11.4p per minute + 3.3p set up fee |
| | Evening (7pm – 7am Mon – Fri) | 6.47p per minute + 3.3p set up fee |
| | Weekends (All day Sat & Sun) | 3.406p per minute + 3.3p set up fee |
| Call rates to International Numbers (Click here for a list of countries and International Call Rates) | | International call rate + 3.3p set up fee |

* UK means calls to Local and National numbers beginning 01, 02 and 03, calls to the Channel Islands, calls from Northern Ireland to the Republic of Ireland, calls to any number range charged at g21 rates in Section 2, Part 11, sub-part 1 of the BT Price List. All other calls are charged at Unlimited Weekend Call rates.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice

Continued below

BT Basic International Call Rates

Click on the first letter of the country you’re looking for

A B C D E F G H I J K L M N O P Q R S T U V Y Z

| | | | Pence per Minute | | |
|---|----------------------|----------------------------------|--------------------------|----------------------|----------------------------------|
| Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates | Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates |
| Afghanistan | 112.0 | 112.0 | Belize | 72.5 | 72.5 |
| Albania | 39.5 | 39.5 | Benin | 69.0 | 69.0 |
| Algeria | 39.5 | 39.5 | Bermuda | 21.0 | 21.0 |
| Andorra | 30.5 | 30.5 | Bhutan | 67.0 | 67.0 |
| Angola | 84.5 | 84.5 | Bolivia | 84.5 | 84.5 |
| Anguilla | 58.0 | 58.0 | Bosnia and Herzegovina | 39.5 | 39.5 |
| Antarctica Australian Territory | 134.0 | 134.0 | Botswana | 69.0 | 69.0 |
| Antigua & Barbuda | 21.0 | 21.0 | Brazil | 69.0 | 69.0 |
| Antilles (Netherlands) | 16.0 | 16.0 | Brunei Darussalam | 67.0 | 67.0 |
| Argentina | 69.0 | 69.0 | Bulgaria | 15.6 | 15.6 |
| Armenia | 72.5 | 72.5 | Burkina Faso | 84.5 | 84.5 |
| Aruba | 54.0 | 54.0 | Burundi | 84.5 | 84.5 |
| Ascension Island | 84.5 | 84.5 | Cambodia (Kingdom of) | 199.0 | 199.0 |
| Australia (incl. Christmas Is. & Cocos Is.) | 10.0 | 10.0 | Cameroon | 69.0 | 69.0 |
| Austria | 15.6 | 15.6 | Canada | 10.0 | 10.0 |
| Azerbaijani Republic | 48.0 | 48.0 | Canary Islands | 10.0 | 10.0 |
| Azores | 15.6 | 15.6 | Cape Verde | 84.5 | 84.5 |
| Bahamas | 58.0 | 58.0 | Cayman Islands | 58.0 | 58.0 |
| Bahrain | 72.5 | 72.5 | Central African Republic | 131.5 | 131.5 |
| Bangladesh | 22.0 | 22.0 | Chad | 134.0 | 134.0 |
| Barbados | 21.0 | 21.0 | Chile | 69.0 | 69.0 |
| Belarus | 48.0 | 48.0 | China | 21.0 | 21.0 |
| Belgium | 10.0 | 10.0 | Colombia | 84.5 | 84.5 |

| Calls to Fixed Lines | | | Calls to Mobiles & Special Rates | | |
|---|----------------------|----------------------------------|----------------------------------|----------------------|----------------------------------|
| Pence per Minute | | | Pence per Minute | | |
| Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates | Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates |
| Comoros | 112.0 | 112.0 | Gabon | 69.0 | 69.0 |
| Congo | 112.0 | 112.0 | Gambia | 69.0 | 69.0 |
| Cook Islands | 134.0 | 134.0 | Georgia | 54.0 | 54.0 |
| Costa Rica | 69.0 | 69.0 | Germany | 10.0 | 10.0 |
| Cote d'Ivoire | 91.5 | 91.5 | Ghana | 69.0 | 69.0 |
| Croatia | 15.6 | 15.6 | Gibraltar | 15.6 | 15.6 |
| Cuba | 112.0 | 112.0 | Greece | 10.0 | 10.0 |
| Cyprus (excluding the north of Cyprus) | 15.6 | 15.6 | Greenland | 84.5 | 84.5 |
| Czech Republic | 15.6 | 15.6 | Grenada (inc Carriacou) | 21.0 | 21.0 |
| Democratic Republic of the Congo (Zaire) | 84.5 | 84.5 | Guadeloupe | 15.6 | 15.6 |
| Denmark | 10.0 | 10.0 | Guam | 112.0 | 112.0 |
| Diego Garcia | 175.5 | 175.5 | Guatemala | 69.0 | 69.0 |
| Djibouti | 84.5 | 84.5 | Guinea | 84.5 | 84.5 |
| Dominica | 67.0 | 67.0 | Guinea Bissau | 134.0 | 134.0 |
| Dominican Republic | 58.0 | 58.0 | Guyana | 91.5 | 91.5 |
| East Timor | 199.0 | 199.0 | Haiti | 85.0 | 85.0 |
| Ecuador | 84.5 | 84.5 | Honduras | 69.0 | 69.0 |
| Egypt | 72.5 | 72.5 | Hong Kong | 8.0 | 8.0 |
| El Salvador | 91.5 | 91.5 | Hungary | 15.6 | 15.6 |
| Equatorial Guinea | 112.0 | 112.0 | Iceland | 15.6 | 15.6 |
| Eritrea | 91.5 | 91.5 | India | 22.0 | 22.0 |
| Estonia | 15.6 | 15.6 | Indonesia | 67.0 | 67.0 |
| Ethiopia (Federal Democratic Republic of) | 91.5 | 91.5 | Iran | 91.5 | 91.5 |
| Falkland Islands | 84.5 | 84.5 | Iraq | 91.5 | 91.5 |
| Faroe Islands | 30.5 | 30.5 | Ireland (Republic of) | 10.0 | 10.0 |
| Fiji | 84.5 | 84.5 | Israel | 48.0 | 48.0 |
| Finland | 15.6 | 15.6 | Italy (inc. Vatican City) | 10.0 | 10.0 |
| France | 10.0 | 10.0 | Jamaica | 21.0 | 21.0 |
| French Guiana | 15.6 | 15.6 | Japan | 7.0 | 7.0 |

| | Pence per Minute | | | Pence per Minute | |
|--------------------------|----------------------|----------------------------------|-----------------------------------|----------------------|----------------------------------|
| Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates | Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates |
| French Polynesia | 175.5 | 175.5 | Jordan | 94.5 | 94.5 |
| Kazakhstan | 65.0 | 65.0 | Mayotte | 15.6 | 15.6 |
| Kenya | 69.0 | 69.0 | Mexico | 67.0 | 67.0 |
| Kiribati | 134.0 | 134.0 | Micronesia | 134.0 | 134.0 |
| Korea PDR (North) | 134.0 | 134.0 | Moldova | 54.0 | 54.0 |
| Korea Republic (South) | 67.0 | 67.0 | Monaco | 28.5 | 28.5 |
| Kuwait | 72.5 | 72.5 | Mongolia | 131.5 | 131.5 |
| Kyrgyz Republic | 65.0 | 65.0 | Montenegro | 39.5 | 39.5 |
| Laos | 131.5 | 131.5 | Montserrat | 67.0 | 67.0 |
| Latvia | 15.6 | 15.6 | Morocco | 39.5 | 39.5 |
| Lebanon | 94.5 | 94.5 | Mozambique | 84.5 | 84.5 |
| Lesotho | 69.0 | 69.0 | Myanmar (formerly Burma) | 112.0 | 112.0 |
| Liberia | 69.0 | 69.0 | Namibia | 69.0 | 69.0 |
| Libya | 39.5 | 39.5 | Nauru | 134.0 | 134.0 |
| Liechtenstein | 15.6 | 15.6 | Nepal | 67.0 | 67.0 |
| Lithuania | 15.6 | 15.6 | Netherlands | 10.0 | 10.0 |
| Luxembourg | 15.6 | 15.6 | New Caledonia | 175.5 | 175.5 |
| Macao | 67.0 | 67.0 | New Zealand (inc Chatham Islands) | 23.0 | 23.0 |
| Macedonia | 39.5 | 39.5 | Nicaragua | 91.5 | 91.5 |
| Madagascar | 84.5 | 84.5 | Niger | 84.5 | 84.5 |
| Madeira | 15.6 | 15.6 | Nigeria | 65.0 | 65.0 |
| Malawi (The Republic of) | 69.0 | 69.0 | Niue | 131.5 | 131.5 |
| Malaysia | 39.5 | 39.5 | Norfolk Island | 112.0 | 112.0 |
| Maldives | 84.5 | 84.5 | Northern Marianas | 91.5 | 91.5 |
| Mali | 84.5 | 84.5 | Norway | 10.0 | 10.0 |
| Malta | 15.6 | 15.6 | Oman | 72.5 | 72.5 |
| Marshall Island | 134.0 | 134.0 | Pakistan | 22.0 | 22.0 |
| Martinique | 15.6 | 15.6 | Palau (The Republic of) | 134.0 | 134.0 |

| | Pence per Minute | | | Pence per Minute | |
|---------------------|----------------------|----------------------------------|--|----------------------|----------------------------------|
| Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates | Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates |
| Mauritania | 112.0 | 112.0 | Palestinian National Authority | 48.0 | 48.0 |
| Mauritius | 91.5 | 91.5 | Panama | 69.0 | 69.0 |
| Papua New Guinea | 84.5 | 84.5 | South Africa | 46.5 | 46.5 |
| Paraguay | 69.0 | 69.0 | South Sudan | 69.0 | 69.0 |
| Peru | 69.0 | 69.0 | Spain (inc the Balearic Islands) | 10.0 | 10.0 |
| Philippines | 67.0 | 67.0 | Sri Lanka | 74.5 | 74.5 |
| Poland | 15.6 | 15.6 | St Helena | 131.5 | 131.5 |
| Portugal | 15.6 | 15.6 | St Kitts & Nevis (formerly St Christopher) | 58.0 | 58.0 |
| Puerto Rico | 44.5 | 44.5 | St Lucia | 21.0 | 21.0 |
| Qatar | 72.5 | 72.5 | St Pierre & Miquelon | 58.0 | 58.0 |
| Reunion | 15.6 | 15.6 | St Vincent & the Grenadines | 58.0 | 58.0 |
| Rodriguez Islands | 112.0 | 112.0 | Sudan | 69.0 | 69.0 |
| Romania | 15.6 | 15.6 | Suriname | 107.0 | 107.0 |
| Ross Island | 58.0 | 58.0 | Swaziland | 69.0 | 69.0 |
| Russian Federation | 48.0 | 48.0 | Sweden | 15.6 | 15.6 |
| Rwandese Republic | 84.5 | 84.5 | Switzerland | 10.0 | 10.0 |
| Samoa (US) | 134.0 | 134.0 | Syria | 94.5 | 94.5 |
| Samoa (Western) | 175.5 | 175.5 | Taiwan | 67.0 | 67.0 |
| San Marino | 15.6 | 15.6 | Tajikistan | 84.5 | 84.5 |
| Sao Tome & Principe | 134.0 | 134.0 | Tanzania | 69.0 | 69.0 |
| Saudi Arabia | 54.0 | 54.0 | Thailand | 67.0 | 67.0 |
| Senegal | 91.5 | 91.5 | Togolese Republic (The) | 91.5 | 91.5 |
| Serbia | 39.5 | 39.5 | Tokelau | 175.5 | 175.5 |
| Seychelles | 91.5 | 91.5 | Tonga | 131.5 | 131.5 |
| Sierra Leone | 69.0 | 69.0 | Trinidad & Tobago | 21.0 | 21.0 |
| Singapore | 15.0 | 15.0 | Tunisia | 39.5 | 39.5 |
| Sint Maarten | 15.6 | 15.6 | Turkey (including the north of Cyprus) | 20.0 | 20.0 |
| Slovak Republic | 15.6 | 15.6 | Turkmenistan | 77.0 | 77.0 |

| | Pence per Minute | | | Pence per Minute | |
|----------------------|----------------------|----------------------------------|---|----------------------|----------------------------------|
| Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates | Country | Calls to Fixed Lines | Calls to Mobiles & Special Rates |
| Slovenia | 15.6 | 15.6 | Turks & Caicos Is | 67.0 | 67.0 |
| Solomon Islands | 134.0 | 134.0 | Tuvalu | 134.0 | 134.0 |
| Somalia | 134.0 | 134.0 | Uganda | 69.0 | 69.0 |
| Ukraine | 48.0 | 48.0 | Virgin Islands (UK) | 58.0 | 58.0 |
| United Arab Emirates | 54.0 | 54.0 | Virgin Islands (US) | 58.0 | 58.0 |
| Uruguay | 69.0 | 69.0 | Wallis & Fortuna | 193.5 | 193.5 |
| USA | 10.0 | 10.0 | Yemen (formerly Yemen AR and Yemen PDR) | 91.5 | 91.5 |
| Uzbekistan | 65.0 | 65.0 | Zambia | 69.0 | 69.0 |
| Vanuatu | 134.0 | 134.0 | Zimbabwe | 69.0 | 69.0 |
| Venezuela | 69.0 | 69.0 | | | |
| Vietnam | 131.5 | 131.5 | | | |

[Back to Calling Packages & Charges](#)

No longer sold after 20th October 2019

| Plan Charges | Unlimited Weekend Calls |
|--------------|-------------------------|
| Monthly Fee | £0 (+ Line Rental) |

Call Rates: We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|---|----------------------------------|---|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + 32.80p set up fee 18.02p per minute + 27.64p set up fee for customers with the Line Only Discount |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p. 32.80p set up fee applies to all calls Daytime 18.02p Evening & Weekends 4.80p. 27.64p set up fee applies to all calls for customer with the Line Only Discount |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | 25.68p per minute + 32.80p set up fee 21.65p per minute + 27.64p set up fee for customers with the Line Only Discount |

International Call Rates

| | | |
|--|---------------|---|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee 66.16p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee 102.25p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee 174.46p per minute to Landlines and Mobiles + 27.64p set up fee for customers with Line Only Discount |
| | Band D | 25.48p per minute to Landlines and Mobiles. 21.47p per minute to Landlines and Mobiles for customers with the Line Only Discount No set up fee applies |

- * UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee (18.02p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.
- ** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

[Back to Calling Packages & Charges](#)

No longer sold after 7th April 2017

Plan Charges

| Plan Charges | Home Phone Saver (2019) |
|--------------|----------------------------------|
| Monthly Fee | £22.86 (includes Line Rental) |

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|--|-------------------------------|---|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p 32.80p set up fee applies to all calls |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | Included |
| | Minutes of calls thereafter | 25.68p per minute + 32.80p set up fee |
| Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times) | | 25.68p per minute + 32.80p set up fee |

Continued below

International Call Rates

| | | |
|--|---------------|--|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band D | 25.48p per minute to Landlines and Mobiles. No set up fee applies |

- * UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.
- ** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

[Back to Calling Packages & Charges](#)

No longer sold after 3rd April 2016

| Plan Charges | Home Phone Saver (2018) |
|--------------|---|
| Monthly Fee | £21.82 (includes Line Rental) |

Call Rates We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|--|-------------------------------|---|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p 32.80p set up fee applies to all calls |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | Included |
| | Minutes of calls thereafter | 25.68p per minute + 32.80p set up fee |
| Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times) | | |

Continued below

International Call Rates

| | | |
|--|---------------|--|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band D | 25.48p per minute to Landlines and Mobiles. No set up fee applies |

- * UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, local, other non-voice calls and calls to the Channel Islands.
- ** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

[Back to Calling Packages & Charges](#)

No longer sold after 6th June 2015

Plan Charges

| Plan Charges | Home Phone Saver (2017) |
|--------------|----------------------------------|
| Monthly Fee | £20.78 (includes Line Rental) |

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|---|----------------------------------|---|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p 32.80p set up fee applies to all calls |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | Included |
| | Minutes of calls thereafter | 12.80p per minute + 32.80p set up fee |
| Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times) | | |

International Call Rates

| | | |
|--|---------------|--|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee |
| | Band D | 25.48p per minute to Landlines and Mobiles. No set up fee applies |

- * UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.
- ** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

[Back to Calling Packages & Charges](#)

No longer sold after 20th June 2014

| Plan Charges | Unlimited Evening & Weekend Calls | Unlimited Anytime Calls |
|--------------|-----------------------------------|------------------------------|
| Monthly Fee | £6.39*** (+ Line Rental) | £20.57*** (+ Line Rental) |

Call Rates We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | | |
|--|----------------------------------|--|---|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + 32.80p set up fee 18.02p per minute + 27.64p set up fee for customers with the Line Only Discount | Included |
| | Evening (7pm – 7am Mon – Fri) | Included | |
| | Weekends (All day Sat & Sun) | | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount | Included |
| | Evening (7pm – 7am Mon – Fri) | Included | |
| | Weekends (All day Sat & Sun) | | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p. 32.80p set up fee applies to all calls Daytime 18.02p Evening & Weekends 4.80p. 27.64p set up fee applies to all calls for customers with the Line Only Discount | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with Line Only Discount | |
| Calls to BT Mobile Consumer numbers (at all times) | First 1000 minutes each month | 25.68p per minute + 32.80p set up fee 21.65p per minute + 27.64p set up fee for customers with the Line Only Discount | Included |
| | Minutes of calls thereafter | | 11.88p per minute + 32.80p set up fee 10.80p per minute + 27.64 set up fee for customers with the Line Only Discount |
| Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times) | | | |

International Call Rates

| | | |
|--|--------|---|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee 66.16p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee 102.25p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee 174.46p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band D | 25.48p per minute to Landlines and Mobiles. 21.47p per minute to Landlines and Mobiles for customers with the Line Only Discount No set up fee applies |

- * UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee (18.02p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.
- ** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.
- *** This is a maximum price; some customers may pay less. Please refer to your bill.

[Back to Calling Packages & Charges](#)

No longer sold after 19th April 2013

| Plan Charges | Unlimited Weekend Plan | Unlimited Evening & Weekend Plan | Unlimited Anytime Plan | Unlimited Anytime Plan Plus | Unlimited Anytime & Mobile Plan |
|--------------|------------------------|----------------------------------|------------------------------|------------------------------|---------------------------------|
| Monthly Fee | £0 (+ Line Rental) | £8.26*** (+ Line Rental) | £17.60*** (+ Line Rental) | £20.42*** (+ Line Rental) | £31.39 *** (+ Line Rental) |

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | | | | | |
|---|----------------------------------|---|--|----------|----------|----------|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + 32.80p set up fee 18.02p per minute + 27.64p set up fee for customers with the Line Only Discount | 21.37p per minute + 32.80p set up fee 18.02p per minute + 27.64p set up fee for customers with the Line Only Discount | Included | Included | Included |
| | Evening (7pm – 7am Mon – Fri) | 5.69p per minute + 32.80p set up fee 4.80p per minute + 27.64p set up fee for customers with the Line Only Discount | Included* | | | |
| | Weekends (All day Sat & Sun) | Included* | | | | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount | Included | Included | Included |
| | Evening (7pm – 7am Mon – Fri) | | Included | | | |
| | Weekends (All day Sat & Sun) | Included | | | | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p. 32.80p set up fee applies to all calls Daytime 18.02p. Evening & Weekends 4.80p. 27.64p set up fee applies to all calls for customers with the Line Only Discount | | | | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount | | | | |
| Calls to UK Mobiles | Daytime | 24.25p per minute + 32.80p set up fee 20.44p per minute + 27.64p set up fee for customers with the Line Only Discount | | | Included | |

| | | | | |
|--|-------------------------------|--|----------|--|
| | (7am – 7pm Mon – Sun) | | | |
| | Evening (7pm – 7am Mon – Sun) | 14.26p per minute + 32.80p set up fee 12.01p per minute + 27.64p set up fee for customers with the Line Only Discount | Included | |

International Call Rates

| | | |
|--|--------|---|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee 66.16p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee 102.25p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee 174.46p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band D | 25.48p per minute to Landlines and Mobiles. 21.47p per minute to Landlines and Mobiles for customers with the Line Only Discount No set up fee applies |

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee (18.02p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

*** This is a maximum price; some customers may pay less. Please refer to your bill.

No longer sold after 23rd July 2011

| Plan Charges | Friends & Family Mobile |
|--------------|-------------------------|
| Monthly Fee | £3.35 |

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | |
|------------------------------------|--------------------------------------|
| Calls to UK Mobiles (at all times) | 10.39 per minute + 26.58p set up fee |
|------------------------------------|--------------------------------------|

[Back to Calling Packages & Charges](#)

No longer sold after 10th July 2009

| Plan Charges | Unlimited Anytime Plan (incl. Friends & Family Mobile) |
|--------------|--|
| Monthly Fee | £17.60*** (£14.84 for customers with the line only discount) (+ Line Rental) |

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|---|----------------------------------|---|
| Calls to UK* National & Local numbers | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to 0845 & 0870 Numbers** | Daytime (7am – 7pm Mon – Fri) | Included |
| | Evening (7pm – 7am Mon – Fri) | |
| | Weekends (All day Sat & Sun) | |
| Calls to the Channel Islands (landlines) | | Pence per minute rates: Daytime 21.37p Evening & Weekends 5.69p. 32.80p set up fee applies to all calls Daytime 18.02p Evening & Weekends 4.80p. 27.64p set up fee applies to all calls for customers with the Line Only Discount |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount |
| Calls to UK Mobiles (at all times) | | 12.80p per minute + 32.80p set up fee 10.80p per minute + 27.64p set up fee for customers with the Line Only Discount |

Continued below

International Call Rates

| | | |
|--|--------|---|
| Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands) | Band A | 78.52p per minute to Landlines and Mobiles + 32.80p set up fee 66.16p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band B | 121.36p per minute to Landlines and Mobiles + 32.80p set up fee 102.25p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band C | 207.04p per minute to Landlines and Mobiles + 32.80p set up fee 174.46p per minute to Landlines and Mobiles + 27.64p set up fee for customers with the Line Only Discount |
| | Band D | 25.48p per minute to Landlines and Mobiles. 21.47p per minute to Landlines and Mobiles for customers with the Line Only Discount No set up fee applies |

- * UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee (18.02p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.
- ** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.
- *** This is a maximum price; some customers may pay less. Please refer to your bill.

[Back to Calling Packages & Charges](#)

No longer sold after 1st June 2003

| Plan Charges | BT Together - Local Calls Option |
|--------------|---|
| Monthly Fee | £31.14*** (Including Line Rental) |

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|---|----------------------------------|---|
| Calls to UK* Local numbers | Daytime (7am – 7pm Mon – Fri) | 21.37p |
| | Evening (7pm – 7am Mon – Fri) | Included* Then charged at the daytime rate. |
| | Weekends (All day Sat & Sun) | |
| Calls to UK* National (inc Channel Island landlines) | Daytime (7am – 7pm Mon – Fri) | 21.37p |
| | Evening (7pm – 7am Mon – Fri) | 5.69p |
| | Weekends (All day Sat & Sun) | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount |
| Calls to UK Mobiles (at all times) | | 12.80p per minute + 32.80p set up fee 10.80p per minute + 27.64p set up fee for customers with the Line Only Discount |

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 21.37p per minute with no call set-up fee (18.02p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

| Plan Charges | BT Working Together |
|--------------|--|
| Monthly Fee | £40.41*** (Including Line Rental) Quarterly Inclusive Call Allowance of £27.00 inc. VAT* 1 inclusive BT Calling Feature |

Call Rates We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click [here](#))

| | | |
|---|----------------------------------|---|
| Calls to UK* Local, National (inc Channel Island landlines) numbers | Daytime (7am – 7pm Mon – Fri) | 21.37p |
| | Evening (7pm – 7am Mon – Fri) | 5.69p |
| | Weekends (All day Sat & Sun) | |
| Calls to Service Numbers 090, 118 and other 084 & 087 (at all times) | | 21.37p per minute + Service Charge 18.02p per minute + Service Charge for customers with the Line Only Discount |
| Calls to UK Mobiles (at all times) | | 12.80p per minute + 32.80p set up fee 10.80p per minute + 27.64p set up fee for customers with the Line Only Discount |

- * Call Types Eligible for the Inclusive Call Allowance will be all direct dialled calls as follows:-Local, National & International, Inmarsat, Ring Me Free, Chargecard, Call Types **Not** Eligible For the Inclusive Call Allowance: Operator Controlled calls, Emsat calls, Inmarsat M4 High Speed Data calls, Thuraya calls, Tridium calls, BT Calling Feature Facility Fees, Credit Call charges
- ** 0845 calls of up to 1 hour are charged at 0 pence per minute at all times, excluding calls to identified Internet Service Providers, and Calling Card and Dial-through access numbers. Fair Usage Policy applies. Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice. Calls exceeding an hour or made to excluded numbers will be charged at the appropriate Service Number rate (see section on Service Number Direct Dialled PPM Prices below).

[Back to Calling Packages & Charges](#)

BT Calling Features

To view terms and conditions for individual Calling Features click [here](#)

Calling Feature Pack Rental

| | Monthly Price |
|----------------|---------------|
| Single Feature | £6.86 |
| 2 – 4 Features | £12.14 |
| 5+ Features | £15.90 |

Simply choose the Pack size you require and add any combination of the features listed below up to the maximum number for your chosen Pack.

| Available Features | Description |
|--------------------|--|
| Call Waiting | Someone else calling when you're already on a call? Now you can manage both calls easily |
| Call Diversion | Divert your incoming calls to another landline or mobile number |
| Three-way Calling | Have a phone call with two other people. Works with international calls too |
| Ring Back | Just dialled an engaged number? Dial '5' and Ring Back will call you when the number's free |
| Call Sign | Assigns a different ring-tone to incoming calls from a number you select so you'll know who's calling you. |
| Reminder Call | Turn your phone into an alarm clock |
| Call Barring | Take control of what types of calls people can make from your phone |

Continued Below

Individual Calling Feature Rental

| Feature | Description | Terms | Monthly Price |
|--------------------------------|--|----------------------------|---|
| Anonymous Call Reject | Reject calls from people who withheld their number | | £8.09 |
| Choose to Refuse | Getting unwanted calls? Now you can easily block and unblock those nuisance numbers | | £6.86 |
| Voicemail* | A multi-feature answering service that calls to tell you that you have a message | | £4.34 |
| BT Privacy with Caller Display | Stop unwanted sales calls, and see who's calling you so you can decide whether to take the call | | Free |
| International Call Barring | Control International & premium rate calls that people can make from your phone | | £2.29 |
| Call Protect | Sends common nuisance and other calls you select to a voicemail so you can choose to listen or not. | Click here | Free |
| Call Barring – Digital Voice | Take control of what type of calls people can make from your phone | | Free |
| Caller Redirect | Caller redirect automatically answers calls to your old telephone number and tells callers your new number | | £20.50 for the one month £30.60 for three months |

[Back to Calling Packages & Charges](#)

Pay per Use Calling Features

| Feature | Description | Price per Use |
|-----------------------|---|---------------|
| 1470 (Release Number) | If you have Number Withheld on all calls, dial 1470 to override it and send your number | Free |
| 1471 | Find out the number of the last person who called you | Free |
| Call Return (1471) | You can Press '3' to return the call after you discover who called you last | 35.0p |
| Call Return (1571) | You can press '0' to return the call after you have listened to your voicemail message | 35.0p |
| Timeline | A speaking clock to tell you the exact time | 50.0p |
| Ring Back | Just dialled an engaged number? Dial '5' and Ring Back will call you when the number's free | 65.0p |
| Three-way Calling | Have a phone call with two other people. Works with international calls too | 69.0p |
| Reminder Call | Turn your phone into an alarm clock | 65.0p |

[Back to Calling Packages & Charges](#)

Call Protect Terms and Conditions

What are these terms and conditions for?

1. Call Protect (the service feature) is a service feature which you can use as part of your BT Phone Service.
2. These terms and conditions are in addition to your main terms and conditions for your BT Phone Service (your [BT Phone and Broadband Terms & Conditions](#)). You should read both sets of terms and conditions together.
3. Where these terms and conditions conflict with your BT Phone and Broadband Terms & Conditions, what we say in our BT Phone and Broadband Terms & Conditions will take priority.

When does the service feature start and how long does it last?

4. The service feature may start automatically as part of your BT Phone service. If there's a charge for the service feature we will always agree this with you before we turn it on.
5. You can use the service feature for as long as you're a BT Phone customer.
6. You can ask us to turn off the service feature at any time. If you're paying a charge for the service feature you'll need to give us 30 days' notice before we can turn it off.

Setting up the service feature

7. The service feature is only available in certain areas of the UK and on certain telephone systems. If you have other service features (like Choose to Refuse or Anonymous Call Reject) then you might not be able to get this service feature as well, or your original service features may interfere with this service feature. You can read about this at bt.com/managemypproducts.
8. A key feature of the service feature is the blocklist – this is the list of telephone numbers that we automatically redirect to your voicemail inbox (the blocklist).
9. The service feature includes two blocklists:
 - a. The Blocklist. This is a list which we maintain for all of our customers based on telephone numbers we recognise are being unwanted or nuisance calls.
 - b. Your Personal Blocklist. This is a list of numbers which you wish to automatically redirect to your voicemail inbox. You can add or remove numbers from your personal blocklist at any time.
10. If you add telephone numbers to your personal [blocklist](#) which we later realise other BT customers have blocklisted, we may add that number from your personal blocklist to the BT blocklist. By using this service feature and agreeing to these terms and conditions, you consent to us accessing your personal blocklist information to move applicable numbers to the BT blocklist. We will always do this in line with our Privacy Policy which you can read at bt.com/privacypolicy.

Using the service feature

11. The service feature will re-direct calls from blocklist telephone numbers to your voicemail inbox. You can only store 20 of these voicemail messages at any one time.
12. When your voicemail inbox reaches this maximum, each new voicemail message will delete the oldest voicemail message automatically.
13. The service feature has no ability to remind you when your voicemail inbox is full.
14. It is your responsibility to listen to your voicemail messages and we won't be liable for the consequences if you don't.
15. You can change the set-up of the service feature online via bt.com or from your home phone by calling 1572 for free.

Ending the service feature

16. You can cancel the service feature at any time. Just call us from your home phone on 150 for free to let us know, or visit bt.com/managemypproducts.
17. We may remove the service feature if our records indicate that you have not actively used it (accessed your voicemail inbox or added/removed numbers to/from your personal blocklist) for a continuous period of 3 months. If we do this, you can ask us to reinstate the service feature at any time by contacting us or visiting bt.com/managemypproducts

Operator Services

Click on one of the options below:

Operator Service Charges

100 Operator Connected Call Rates

155 Operator Connected Call Rates

**155 Operator Connected Call Rates from
BT Public Payphones**

Other Operator Services

[Back to Calling Packages & Charges](#)

Operator Service Charges

| Operator Service | Charge per Call |
|--|-----------------|
| 100 Operator Help & Advice only | FREE |
| 100 Operator Connected Calls (Difficulty connecting call) | FREE |
| 100 Operator Call Connection (Connection at customer request) | £3.98 |
| 155 International Operator Help & Advice Only | FREE |
| 155 International Operator Call Connection | £7.25 |
| 155 International Operator Call Connection from a BT Public Payphone | £3.10 |
| 198 Special Assistance Operator Help, Advice & Call Connection | FREE |

[Back to Operator Services](#)

Rates for 100 Operator Connected Calls from BT Residential Landlines (Excl. Calls from BT Public Payphones)

| | Pence per minute (or part of - minimum charge 1 minute) |
|---|--|
| Calls to UK National & Local numbers | 132 + Operator Service Charge |
| Calls to UK Mobiles (excl. Roaming Mobiles) | |
| Calls to Service Numbers starting 084 and 087 | |
| Calls to the Landlines in the Channel Islands & the Isle of Man | |
| Calls from Northern Ireland to Landlines and Mobiles in the Republic of Ireland (excl. Roaming Mobiles) | |
| Calls to Directory Enquiry Service Numbers starting 118 | BT Access Charge + Provider Service Charge |

- The 100 Operator cannot connect calls made from public payphones or calls to certain numbers including Premium Rate services starting 09 and Service Numbers starting 090.
- Call charges are rounded up to the next whole penny. The timed duration of a call includes the time to set up and disconnect the call on the BT network.

[Back to Operator Services](#)

Rates for 155 Operator Connected Calls from BT Residential Landlines (Excl. Calls from BT Public Payphones)

| | | Pence per minute (or part of - minimum charge 1 minute) £7.25 Operator Service Charge applies to all connected calls |
|--|---------|---|
| Calls to the Republic of Ireland | Band IR | 132 |
| Calls to International Destinations (Click here for a list of countries in each Chargeband) | Band A | 132 |
| | Band B | 265 |
| | Band C | 398 |
| | Band D | 531 |
| | Band E | 199 |

- Operator connected International calls to some mobiles and other special and higher rate services are charged at 35p per minute more than the equivalent call to a fixed line. The operator will advise you of the rate payable before connecting your call.

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155 Operator Connected Call Chargebands

| Country | Band | Country | Band | Country | Band | Country | Band |
|------------------------|------|--------------------------|------|----------------------------|------|---------------------------|------|
| Afghanistan | D | Bermuda | C | Congo | D | Finland | A |
| Albania | A | Bhutan | D | Cook Islands | D | France | A |
| Algeria | D | Bolivia | D | Costa Rica | D | French Guiana | D |
| Andorra | A | Bosnia-Herzegovina | A | Cote d'Ivoire | D | French Polynesia | D |
| Angola | D | Botswana | D | Croatia | A | Gabon | D |
| Anguilla | C | Brazil | D | Cuba | D | Gambia | D |
| Antarctica Australian | D | Brunei Darussalam | D | Cyprus | A | Georgia | C |
| Antigua & Barbuda | C | Bulgaria | A | Czech Republic | A | Germany | A |
| Antilles (Netherlands) | D | Burkina Faso | D | Democratic Republic of the | D | Ghana | D |
| Argentina | D | Burundi | D | Denmark | A | Gibraltar | A |
| Armenia | C | Cambodia (Kingdom of) | D | Diego Garcia | D | Greece | A |
| Aruba | C | Cameroon | D | Djibouti | D | Greenland | D |
| Ascension Island | D | Canada | B | Dominica | C | Grenada (incl. Carriacou) | C |
| Australia | C | Canary Islands | A | Dominican Republic | C | Guadeloupe | C |
| Austria | A | Cape Verde | D | East Timor | D | Guam | D |
| Azerbaijani Republic | C | Cayman Islands | C | Ecuador | D | Guatemala | D |
| Azores | A | Central African Republic | D | Egypt | D | Guinea | D |
| Bahamas | C | Chad | D | El Salvador | D | Guinea Bissau | D |
| Bahrain | D | Chatham Islands | C | Equatorial Guinea | D | Guyana | D |
| Bangladesh | D | Chile | D | Eritrea | D | Haiti | D |
| Barbados | C | China | D | Estonia | C | Honduras | D |
| Belarus | C | Christmas Island | C | Ethiopia (FDR) | D | Hong Kong | C |
| Belgium | A | Cocos Islands | C | Falkland Islands | D | Hungary | A |
| Belize | D | Colombia | D | Faroe Islands | A | Iceland | A |
| Benin | D | Comoros | D | Fiji | D | India | D |

| Country | Band | Country | Band | Country | Band | Country | Band |
|----------------------------|------|--------------------------|------|-------------------------|------|-----------------------------|------|
| Indonesia | D | Macedonia | A | Nepal | D | St Lucia | C |
| Iran | D | Madagascar | D | Netherlands | A | St Pierre & Miquelon | C |
| Iraq | D | Madeira | A | New Caledonia | D | St Vincent & the Grenadines | C |
| Ireland (Republic of) | IR | Malawi (The Republic of) | D | New Zealand | C | Samoa (US) | D |
| Israel | D | Malaysia | D | Nicaragua | D | Samoa (Western) | D |
| Italy (incl. Vatican City) | A | Maldives | D | Niger | D | San Marino | A |
| Jamaica | C | Mali | D | Nigeria | D | Sao Tome & Principe | D |
| Japan | C | Malta | A | Niue | D | Saudi Arabia | D |
| Jordan | D | Marshall Island | D | Norfolk Island | D | Senegal | D |
| Kazakhstan | C | Martinique | C | Northern Marianas | D | Serbia | A |
| Kenya | D | Mauritania | D | Norway | A | Seychelles | D |
| Kiribati | D | Mauritius | D | Oman | D | Sierra Leone | D |
| Korea PDR (North) | D | Mayotte | D | Pakistan | D | Singapore | C |
| Korea Republic (South) | D | Mexico | C | Palau (The Republic of) | D | Sint Maarten | D |
| Kuwait | D | Micronesia | D | Palestinian National | D | Slovak Republic | A |
| Kyrgyz Republic | C | Midway Island | E | Panama | D | Slovenia | A |
| Laos | D | Moldova | D | Papua New Guinea | D | Solomon Islands | D |
| Latvia | C | Monaco | A | Paraguay | D | Somalia | D |
| Lebanon | D | Mongolia | D | Peru | D | South Africa | D |
| Lesotho | D | Montenegro | A | Philippines | D | South Sudan | D |
| Liberia | D | Montserrat | C | Pitcairn Islands | | Spain (incl. the Balearic | A |
| Libya | D | Morocco | D | Poland | A | Sri Lanka | D |
| Liechtenstein | A | Mozambique | D | Portugal | A | Sudan | D |
| Lithuania | C | Myanmar (formerly Burma) | D | Puerto Rico | C | Suriname | D |
| Luxembourg | A | Namibia | D | Qatar | D | Swaziland | D |
| Macao | D | Nauru | D | Reunion | D | Sweden | A |

| Country | Band | Country | Band | Country | Band | Country | Band |
|-------------------------|------|-------------------|------|----------------------|------|---------------------|------|
| Switzerland | A | Trinidad & Tobago | C | United Arab Emirates | D | Virgin Islands (US) | C |
| Syria | D | Tristan Da Cunha | E | Uruguay | D | Wake Island | E |
| Taiwan | D | Tunisia | D | USA | B | Wallis & Futuna | D |
| Tajikstan | D | Turkey | A | Uzbekistan | C | Yemen | D |
| Tanzania | D | Turks & Caicos Is | C | Vanuatu | D | Zambia | D |
| Thailand | D | Turkmenistan | D | Vatican City (Italy) | A | Zimbabwe | D |
| Togolese Republic (The) | D | Tuvalu | D | Venezuela | D | | |
| Tokelau | D | Uganda | D | Vietnam | D | | |
| Tonga | D | Ukraine | C | Virgin Islands (UK) | C | | |

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Rates for 155 Operator Connected Calls from BT public Payphones

| | | Pence per 58.75 seconds (or part of) £3.10 Operator Service Charge applies to all connected calls | | |
|---|---------|--|-----------------------------------|----------------------------------|
| Destination or Chargeband | | Weekends (All day Sat & Sun) | Evenings (7pm – 7am Mon – Fri) | Daytime (7am – 7pm Mon – Fri) |
| Calls to the Republic of Ireland (Excl. calls from BT Public Payphones in Northern Ireland) | | 230 | 170 | 170 |
| To check which countries are in each Chargeband click here | 1 | 80 | 70 | 70 |
| | 1a | 70 | 70 | 70 |
| | 2 | 80 | 80 | 80 |
| | 3 | 100 | 100 | 100 |
| | 4 | 80 | 80 | 80 |
| | 5 | 160 | 140 | 140 |
| | 6 - 7 | 110 | 110 | 110 |
| | 8 | 220 | 180 | 180 |
| | 8a - 10 | 280 | 240 | 240 |
| | 11 | 150 | 150 | 150 |
| | 12 - 18 | 290 | 290 | 290 |

Operator connected International calls to some mobiles and other special and higher rate services are charged at 35p per minute more than the equivalent call to a fixed line. The operator will advise you of the rate payable before connecting your call.

155 Operator Connected Call Chargebands from BT public Payphones

| Country | Band | Country | Band | Country | Band | Country | Band |
|------------------------|------|--------------------------|------|------------------------|------|---------------------------|---------|
| Afghanistan | 13 | Bermuda | 5 | Congo | 13 | Finland | 2 |
| Albania | 3 | Bhutan | 14 | Cook Islands | 18 | France | 1a |
| Algeria | 3 | Bolivia | 13 | Costa Rica | 10 | French Guiana | 13 |
| Andorra | 3 | Bosnia-Hercegovina | 3 | Cote d'Ivoire | 10 | French Polynesia | 17 |
| Angola | 13 | Botswana | 10 | Croatia | 3 | Gabon | 10 |
| Anguilla | 5 | Brazil | 10 | Cuba | 18 | Gambia | 10 |
| Antarctica Australian | 18 | Brunei Darussalam | 14 | Cyprus | 2, 3 | Georgia | 8 |
| Antigua & Barbuda | 5 | Bulgaria | 3 | Czech Republic | 2 | Germany | 1a |
| Antilles (Netherlands) | 8 | Burkina Faso | 13 | Democratic Republic of | 13 | Ghana | 10 |
| Argentina | 10 | Burundi | 13 | Denmark | 1a | Gibraltar | 1 |
| Armenia | 8 | Cambodia (Kingdom of) | 17 | Diego Garcia | 17 | Greece | 1 |
| Aruba | 8 | Cameroon | 10 | Djibouti | 13 | Greenland | 13 |
| Ascension Island | 13 | Canada | 4 | Dominica | 5 | Grenada (incl. Carriacou) | 5 |
| Australia | 6 | Canary Islands | 1 | Dominican Republic | 5 | Guadeloupe | 8 |
| Austria | 2 | Cape Verde | 13 | East Timor | 17 | Guam | 18 |
| Azerbaijani Republic | 8a | Cayman Islands | 5 | Ecuador | 13 | Guatemala | 10 |
| Azores | 1 | Central African Republic | 13 | Egypt | 9 | Guinea | 13 |
| Bahamas | 5 | Chad | 18 | El Salvador | 10 | Guinea Bissau | 18 |
| Bahrain | 8 | Chatham Islands | 6 | Equatorial Guinea | 13 | Guyana | 13 |
| Bangladesh | 12, | Chile | 10 | Eritrea | 10 | Haiti | 13 |
| Barbados | 5 | China | 14 | Estonia | 8a | Honduras | 10 |
| Belarus | 8a | Christmas Island | 6 | Ethiopia (FDR) | 10 | Hong Kong | 6, 7 |
| Belgium | 1a | Cocos Islands | 6 | Falkland Islands | 13 | Hungary | 2 |
| Belize | 9 | Colombia | 13 | Faroe Islands | 2 | Iceland | 3 |
| Benin | 10 | Comoros | 18 | Fiji | 13 | India | 16, 16a |

| Country | Band | Country | Band | Country | Band | Country | Band |
|----------------------------|-------|--------------------------|-------|-------------------------|------|----------------------|------|
| Indonesia | 14 | Macedonia | 3 | Nepal | 14 | Rodriguez Islands | 18 |
| Iran | 10 | Madagascar | 13 | Netherlands | 1a | Romania | 8a |
| Iraq | 10 | Madeira | 1 | New Caledonia | 17 | Ross Island | 5 |
| Ireland (Republic of) | IR | Malawi (The Republic of) | 10 | New Zealand | 6 | Russia | 8a |
| Israel | 8a | Malaysia | 3, 11 | Nicaragua | 10 | Rwandese Republic | 13 |
| Italy (incl. Vatican City) | 1 | Maldives | 13 | Niger | 13 | St Helena | 13 |
| Jamaica | 5 | Mali | 13 | Nigeria | 15 | St Kitts & Nevis | 5 |
| Japan | 3, 11 | Malta | 2 | Niue | 13 | St Lucia | 5 |
| Jordan | 9 | Marshall Island | 17 | Norfolk Island | 13 | St Pierre & Miquelon | 5 |
| Kazakhstan | 8a | Martinique | 8 | Northern Marianas | 18 | St Vincent & the | 5 |
| Kenya | 10 | Mauritania | 13 | Norway | 2 | Samoa (US) | 18 |
| Kiribati | 18 | Mauritius | 10 | Oman | 8 | Samoa (Western) | 17 |
| Korea PDR (North) | 18 | Mayotte | 10 | Pakistan | 12, | San Marino | 3 |
| Korea Republic (South) | 14 | Mexico | 14 | Palau (The Republic of) | 18 | Sao Tome & Principe | 18 |
| Kuwait | 8 | Micronesia | 17 | Palestinian National | 8a | Saudi Arabia | 8 |
| Kyrgyz Republic | 8a | Midway Island | 17 | Panama | 10 | Senegal | 10 |
| Laos | 13 | Moldova | 8 | Papua New Guinea | 13 | Serbia | 3 |
| Latvia | 8a | Monaco | 1 | Paraguay | 10 | Seychelles | 10 |
| Lebanon | 9 | Mongolia | 13 | Peru | 10 | Sierra Leone | 10 |
| Lesotho | 10 | Montenegro | 3 | Philippines | 14 | Singapore | 7 |
| Liberia | 10 | Montserrat | 5 | Pitcairn Islands | | Sint Maarten | 8 |
| Libya | 3 | Morocco | 3 | Poland | 2 | Slovak Republic | 2 |
| Liechtenstein | 1a | Mozambique | 13 | Portugal | 1 | Slovenia | 3 |
| Lithuania | 8a | Myanmar (formerly | 18 | Puerto Rico | 5 | Solomon Islands | 17 |
| Luxembourg | 1a | Namibia | 10 | Qatar | 8 | Somalia | 18 |
| Macao | 14 | Nauru | 18 | Reunion | 13 | South Africa | 8a |

| Country | Band | Country | Band | Country | Band | Country | Band |
|---------------------------|------|-------------------------|------|----------------------|------|----------------------|------|
| South Sudan | 10 | Tajikistan | 13 | Turks & Caicos Is | 5 | Vatican City (Italy) | 1 |
| Spain (incl. the Balearic | 1 | Tanzania | 10 | Turkmenistan | 12 | Venezuela | 10 |
| Sri Lanka | 12 | Thailand | 14 | Tuvalu | 18 | Vietnam | 13 |
| Sudan | 10 | Togolese Republic (The) | 10 | Uganda | 10 | Virgin Islands (UK) | 5 |
| Suriname | 10 | Tokelau | 17 | Ukraine | 8a | Virgin Islands (US) | 5 |
| Swaziland | 10 | Tonga | 13 | United Arab Emirates | 8 | Wake Island | 17 |
| Sweden | 1a | Trinidad & Tobago | 5 | Uruguay | 10 | Wallis & Futuna | 17 |
| Switzerland | 1a | Tristan da Cunha | 17 | USA | 4 | Yemen | 10 |
| Syria | 9 | Tunisia | 3 | Uzbekistan | 8a | Zambia | 10 |
| Taiwan | 14 | Turkey | 3 | Vanuatu | 18 | Zimbabwe | 10 |

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Other Operator Services

Alarm Calls (This service was withdrawn on 25th December 2022)

Alarm Call Set-up

Charge per Call

£12.09

Reverse Charge Calls

Charge Rate
(Charge is billed to the number called)

UK Reverse Charge Call set-up

From a BT Public Payphone

£2.65 per 30 seconds (or part of)
+ £2.65 service charge

From a BT Residential
Landline

£1.32 per minute (or part of)
+ £3.98 service charge

Collect Calls (International Reverse Charge)

At all times

Destination & Chargeband

Pence per minute (or part of)
(Minimum charge 5 minutes. Charge is billed to the number called)

Calls to the Republic of
Ireland

IR

168 + £12.21 service charge

To check which countries
are in each Chargeband
click

A

459 + £19.95 service charge

B

664 + £19.95 service charge

C

1064 + £19.95 service charge

D

1160 + £19.95 service charge

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Collect Call Charge bands

| Country | Band | Country | Band | Country | Band |
|-------------------|------|--------------------|------|----------------------------|------|
| Anguilla | C | Colombia | D | Ghana | D |
| Antigua & Barbuda | C | Cook Islands | D | Gibraltar | A |
| Argentina | D | Costa Rica | D | Greece | A |
| Aruba | C | Croatia | A | Grenada | C |
| Ascension Island | D | Cuba | D | Guadeloupe | C |
| Australia | C | Cyprus | A | Guatemala | D |
| Austria | A | Czech Republic | A | Guyana | D |
| Bahamas | C | Denmark | A | Honduras | D |
| Bahrain | D | Dominica | C | Hong Kong | C |
| Bangladesh | D | Dominican Republic | C | Hungary | A |
| Barbados | C | Ecuador | D | Iceland | A |
| Belarus | C | Egypt | D | India | D |
| Belgium | A | El Salvador | D | Indonesia | D |
| Belize | D | Estonia | C | Ireland, (Republic of) | IR |
| Bermuda | C | Ethiopia | D | Israel | D |
| Bolivia | D | Falkland Islands | D | Italy (incl. Vatican City) | A |
| Botswana | D | Fiji | D | Jamaica | C |
| Brazil | D | Finland | A | Japan | C |
| Brunei Darussalam | D | France | A | Jordan | D |
| Bulgaria | A | French Guiana | D | Kenya | D |
| Canada | B | Gabon | D | Kiribati | D |
| Cayman Islands | C | Gambia | D | Korea Republic (South) | D |
| Chile | D | Georgia | C | Lebanon | D |
| China | D | Germany | A | Liechtenstein | A |

| Country | Ban d | Country | Ban d | Country | Ban d |
|--------------------------------|----------|---|----------|----------------------|----------|
| Lithuania | C | Paraguay | D | Sri Lanka | D |
| Luxembourg | A | Peru | D | Sudan | D |
| Macao | D | Philippines | D | Swaziland | D |
| Macedonia | A | Poland | A | Sweden | A |
| Malawi (The Republic of) | D | Portugal | A | Switzerland | A |
| Malaysia | D | Puerto Rico | C | Syria | D |
| Maldives | D | Qatar | D | Taiwan | D |
| Malta | A | Reunion | D | Thailand | D |
| Martinique | C | Romania | A | Tonga | D |
| Mauritius | D | Russia | C | Trinidad & Tobago | C |
| Mexico | C | St Helena | D | Tunisia | D |
| Montenegro | A | St Kitts & Nevis (formerly St Christopher) | C | Turkey | A |
| Montserrat | C | St Lucia | C | Turks & Caicos Is | C |
| Morocco | D | St Vincent & the Grenadines | C | Ukraine | C |
| Namibia | D | Saudi Arabia | D | United Arab Emirates | D |
| Nepal | D | Senegal | D | Uruguay | D |
| Netherlands | A | Serbia | A | USA | B |
| New Zealand | C | Seychelles | D | Uzbekistan | C |
| Nicaragua | D | Singapore | C | Venezuela | D |
| Norway | A | Slovak Republic | A | Vietnam | D |
| Oman | D | Slovenia | A | Virgin Islands (UK) | C |
| Pakistan | D | Solomon Islands | D | Virgin Islands (US) | C |
| Palestinian National Authority | D | South Africa | D | Yemen | D |
| Panama | D | South Sudan | D | Zambia | D |
| Papua New Guinea | D | Spain (incl. the Balearic and Canary Islands) | A | Zimbabwe | D |

Specialised Number Call Prices

The price/rates for calls to Specialised Numbers from BT landlines

To find the cost of calls to Specialised Numbers, click below on the range for the number you’re trying to call to find the charge band for that number, then refer to the tables on the following pages for the cost/rate for calls to that charge band.

| Numbers starting | | Numbers starting | |
|------------------|----------------------------|------------------|----------------------------|
| 03XX | Click Here | 08XX * | Click Here |
| 05XX | Click Here | 09XX * | Click Here |
| 07XX | Click Here | 118XX * | Click Here |

* When you make a call to a Premium rate number we charge you an access charge of 18.02p per minute for connecting the call. The service charge: this is the remainder of the call charge and is set by the organisation you are calling who are required to clearly state the pricing. Make sure you check the price of the service charge before you call.

Fixed Fee calls to short-code numbers

| | Pence per Call |
|-----|----------------|
| 111 | No Fee |
| 112 | |
| 116 | |
| 101 | |

Rates for calls to Personalised Numbering Services charged by timed duration

Calls to PN99 (numbers starting 070) are charged in the same way as calls to mobiles from your landline*, click [here](#) for details. Where your calling plan includes free calls to mobiles, PN99 is charged at 5 pence per minute.

Personalised Numbers have a 22.84p pence per minute rate for our Pay As You Go, 500 Minutes Anytime, 700 Minutes Anytime and Unlimited Minutes call plans

*With the exception of Unlimited Anytime Plan Plus which has a charge of 7.00 pence per minute day rate and 2.83 pence per minute evening rate.

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls (pence per minute)

| | Pence per Minute | | |
|-------------|------------------|---------|---------|
| Charge Band | Daytime | Evening | Weekend |
| c | 12.839 | 7.44 | 3.923 |
| d | 16.211 | 9.554 | 9.554 |
| e | 4.788 | 4.788 | 4.788 |
| f | 29.105 | 19.404 | 9.702 |
| j | 31.043 | 21.341 | 10.181 |
| k | 36.378 | 24.249 | 12.119 |
| pn1 | 23.285 | 15.523 | 7.761 |
| pn2 | 48.51 | 48.51 | 48.51 |
| pn3 | 47.54 | 37.839 | 37.839 |
| pn4 | 25.225 | 25.225 | 25.225 |
| pn5 | 16.494 | 16.494 | 16.494 |
| pn6 | 19.404 | 19.404 | 19.404 |
| pn8 | 19.38 | 19.38 | 19.38 |
| pn9 | 22.8 | 22.8 | 22.8 |

| | Pence per Minute | | |
|-------------|------------------|---------|---------|
| Charge Band | Daytime | Evening | Weekend |
| pn10 | 33.958 | 33.958 | 33.958 |
| pn11 | 37.837 | 28.136 | 28.136 |
| pn12 | 26.196 | 26.196 | 26.196 |
| pn13 | 37.837 | 37.837 | 37.837 |
| pn14 | 28.621 | 28.621 | 28.621 |
| pn15 | 12.613 | 12.613 | 12.613 |
| pn16 | 13.584 | 13.584 | 13.584 |
| pn17 | 14.554 | 14.554 | 14.554 |
| pn18 | 15.523 | 15.523 | 15.523 |
| pn19 | 9.702 | 9.702 | 9.702 |
| pn20 | 23.285 | 23.285 | 23.285 |
| pn21 | 39.9 | 39.9 | 39.9 |
| pn22 | 10.012 | 6.444 | 5.452 |

Rates for Calls to Personalised Numbering Services charged by fixed fee and timed duration (Where the fixed fee and the duration charge apply from the start of the call)

| | | Pence per Minute | | |
|-------------|----------------|------------------|---------|---------|
| Charge Band | Pence per Call | Daytime | Evening | Weekend |
| pn7 | 51.10 | 4.032 | 1.021 | 1.021 |

Rates for calls to Corporate and VOIP Numbers

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls
(pence per minute)

| | Pence per Minute | | |
|-------------|------------------|---------|---------|
| Charge Band | Daytime | Evening | Weekend |
| g6 | 5.105 | 5.105 | 5.105 |
| g21 | 4.992 | 2.039 | 1.20 |

Fixed Fee call prices to Pager and Voice Messaging Services

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls
(pence per call)

| | Pence per Call | | |
|-------------|----------------|---------|---------|
| Charge Band | Daytime | Evening | Weekend |
| ff3 | 25.0 | 13.0 | 13.0 |
| ff6 | 30.0 | 30.0 | 30.0 |
| ff8 | 18.0 | 18.0 | 18.0 |

| | Pence per Call | | |
|-------------|----------------|---------|---------|
| Charge Band | Daytime | Evening | Weekend |
| ff9 | 43.0 | 43.0 | 43.0 |
| ff10 | 25.0 | 25.0 | 25.0 |
| ff31* | 15.0 | 15.0 | 15.0 |

* Pay As You Go, 500 Minutes Anytime, 700 Minutes Anytime & Unlimited Minutes call plans have a 20 pence per call rate, except for ff31 which is 15 pence per call at all times.

Calls to Service Numbers (numbers starting 084, 087, 09 and 118) from BT landlines and BT Mobiles

Calls to Service Numbers starting 084, 087, 09 and 118 consist of a pence per minute Access Charge from BT, plus a Service Charge set by the company you call. Only Service Charge rates are shown in this section. The Access Charge rate depends on the Calling Plan option that the call is made from and whether you call from a BT landline or BT Mobile. Click [here](#) for the Access Charge rate for calls from BT landlines and [here](#) for calls from BT Mobiles

The rates below apply at all times.

Service Charge rates for calls charged by time duration

| Charge Band | Pence per Minute | Charge Band | Pence per Minute | Charge Band | Pence per Minute | Charge Band | Pence per Minute |
|-------------|------------------|-------------|------------------|-------------|------------------|-------------|------------------|
| SC001 | 0 | SC014 | 13 | SC027 | 65 | SC040 | 180 |
| SC002 | 1 | SC015 | 15 | SC028 | 70 | SC041 | 200 |
| SC003 | 2 | SC016 | 20 | SC029 | 75 | SC042 | 220 |
| SC004 | 3 | SC017 | 25 | SC030 | 80 | SC043 | 250 |
| SC005 | 4 | SC018 | 30 | SC031 | 90 | SC044 | 300 |
| SC006 | 5 | SC019 | 35 | SC032 | 95 | SC045 | 360 |
| SC007 | 6 | SC020 | 36 | SC033 | 99 | SC068** | 243 |
| SC008 | 7 | SC021 | 40 | SC034 | 100 | SC081 | 18 |
| SC009 | 8 | SC022 | 45 | SC035 | 110 | SC082 | 22 |
| SC010 | 9 | SC023 | 46 | SC036 | 120 | SC083 | 350 |
| SC011 | 10 | SC024 | 50 | SC037 | 145 | | |
| SC012 | 11 | SC025 | 55 | SC038 | 150 | | |
| SC013 | 12 | SC026 | 60 | SC039 | 155 | | |

** This service charge is live from 1st July 2019

Service Charge prices for fixed fee calls

| Charge Band | Pence per Call | Charge Band | Pence per Call | Charge Band | Pence per Call | Charge Band | Pence per Call |
|-------------|----------------|-------------|----------------|-------------|----------------|-------------|----------------|
| SC046 | 5 | SC052 | 40 | SC058 | 145 | SC064 | 500 |
| SC047 | 10 | SC053 | 48 | SC059 | 150 | SC065 | 600 |
| SC048 | 15 | SC054 | 50 | SC060 | 200 | SC088** | 365 |
| SC049 | 25 | SC055 | 70 | SC061 | 250 | | |
| SC050 | 30 | SC056 | 75 | SC062 | 300 | | |
| SC051 | 35 | SC057 | 100 | SC063 | 400 | | |

**** This service charge is live from 1st July 2019**

Service Charge rates for calls charged by fixed fee and timed duration (Where the fixed fee and the duration charge apply from the start of the call)

| Charge Band | Pence per Call | Pence per Minute | Charge Band | Pence per Call | Pence per Minute |
|-------------|----------------|------------------|-------------|----------------|------------------|
| SC066 | 77 | 155 | SC084 | 250 | 75 |
| SC067 | 80 | 25 | SC085 | 260 | 99 |
| SC069 | 350 | 10 | SC086 | 275 | 78 |

*** From the 1st April 2019 these price points are no longer available**

Service Charge rates for calls charged by fixed fee and timed duration

(Where the fixed fee is the charge for up to the first 60 seconds of the call and the duration charge applies following the first 60 seconds of the call)

| Charge Band | Pence per Call | Pence per Minute |
|-------------|----------------|------------------|
| SC070 | 243 | 243 |
| SC071* | 574 | 299 |
| SC072* | 698 | 349 |
| SC073 | 0 | 250 |
| SC074 | 5 | 5 |
| SC075 | 10 | 10 |
| SC076 | 40 | 40 |
| SC077 | 70 | 70 |
| SC078 | 150 | 150 |
| SC079 | 200 | 200 |
| SC080* | 445 | 257 |
| SC087** | 300 | 130 |

| Charge Band | Pence per Call | Pence per Minute |
|-------------|----------------|------------------|
| SC089* | 1198 | 599 |
| SC090* | 1398 | 699 |
| SC091* | 1598 | 799 |
| SC092 | 7 | 7 |
| SC093 | 13 | 13 |
| SC094 | 80 | 80 |
| SC095 | 100 | 100 |
| SC096 | 300 | 300 |
| SC097 | 360 | 50 |
| SC098 | 360 | 150 |
| SC099 | 360 | 200 |
| SC100 | 360 | 360 |

* From the 1st April 2019 these price points are no longer available

** This service charge is live from 1st July 2019

[Back to Calling Packages & Charges](#)

Rates for calls to Wi-Fi services

| | Pence per Minute | | | | | |
|-------------|------------------|---------|---------|-------|-------------------------|------------------|
| Charge Band | Daytime | Evening | Weekend | PAYG | 400/ 500 or 700 Minutes | Unlimited |
| fw1 | 15.048 | 15.048 | 7.341 | 22.84 | Included in plan | Included in plan |
| fw2 | 14.250 | 11.856 | 6.042 | 22.84 | Included in plan | Included in plan |
| fw3 | 15.846 | 12.654 | 6.384 | 22.84 | Included in plan | Included in plan |
| fw4 | 15.390 | 9.405 | 4.709 | 22.84 | Included in plan | Included in plan |
| fw5 | 14.364 | 11.628 | 6.498 | 22.84 | Included in plan | Included in plan |
| fw6 | 12.54 | 10.032 | 6.042 | 22.84 | Included in plan | Included in plan |
| fw7 | 11.970 | 11.970 | 11.970 | 22.84 | Included in plan | Included in plan |
| fw8 | 18.240 | 14.250 | 6.042 | 22.84 | Included in plan | Included in plan |
| fw9 | 15.960 | 15.960 | 15.960 | 22.84 | Included in plan | Included in plan |
| fw10 | 9.543 | 9.543 | 9.543 | 22.84 | Included in plan | Included in plan |
| fw11 | 13.200 | 13.200 | 13.200 | 22.84 | Included in plan | Included in plan |
| fw12 | 13.200 | 13.200 | 13.200 | 22.84 | Included in plan | Included in plan |

[Back to Calling Packages & Charges](#)

Click on an option below

Installation Products & Services

Set-Top Box Terms

TV Packages

EE TV Add-ons

Pay-per View & Purchased Content

BT TV Products we no longer sell

EE TV Pricing

Installation Products & Services

| | Description | One-off Charge |
|-----------------------------------|--|----------------|
| Optional Mini Connectors | Mini Connectors use your plug sockets to connect your hub and box without any trailing wires | £10.00 |
| TV Aerial Installation Service | Installation of a roof-top television aerial | £30.00 |
| Home Tech Expert | Optional Home Tech Expert visit to set-up and test your new BT Broadband and EE TV installation. | £40.00 |
| Home Tech Expert for TV Extra Box | Optional Home Tech Expert visit to set-up and test your EE TV installation that includes an additional TV box (multiroom TV) | £60.00 |

Set-Top Box Terms

We'll supply a EE Set Top Box to all customers taking EE TV where the package includes it, or a new Set Top Box is required for the service to work. This may be a new or reconditioned Set Top Box. All replacements provided will be reconditioned. A reconditioned Set Top Box is one which has been reconditioned to an “as new” standard and is supplied with the same 12 month warranty that would apply to a brand new Set Top Box. When you end the EE TV service you must return the EE Set Top Box that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you'll have to pay £60 for a BT TV Box (Z4), £61 for a BT Box Mini, £75 for an EE TV Box Mini, £89 for a BT TV Recordable Box (G4), £115 for a BT TV 4K Recordable Box (G5), £115 for a BT TV Box Pro or £140 for a EE TV Box Pro.

[Back to EE TV Pricing](#)

TV Packages

| TV Package ¹ | Set-Top Box Provided ² | Activation Fee ³ / Connection Fee | Contract Term (months) | Subscription Charge (per month) | Flexible EE TV Service ⁴ | Broadband Compatibility |
|--|-----------------------------------|--|------------------------|---------------------------------|-------------------------------------|---------------------------|
| Entertainment | EE TV Box Pro | £30 | 24 | £20.00 | Yes | Fibre |
| Big Entertainment | | | | £30.00 | Yes | |
| Big Sport | | | | £45.00 | Yes | |
| Full Works | | | | £78.00 | Yes | |
| Sport | | | | £20.00 | Yes | |
| No Frills | | | 12 | £12.00 | Yes | Fibre/ Standard Broadband |
| Sport | | | | £12.00 | No | Fibre/ Standard Broadband |
| Entertainment Lite (without Netflix included) ⁵ | | | 24 | £20.00 | No | Standard Broadband |
| Entertainment Lite (without Netflix included) ⁵ | | | | £16.00 | Yes | |
| Big Sport (with Netflix Basic included) ⁶ | | | | £53.00 | Yes | |
| Sport ⁶ (with Netflix Basic included) | | | | £28.00 | Yes | |

¹ All TV packages including provision of a set-top box require a new BT Broadband contract/re-contract.

² £11.99 delivery charge for the set-top box applies to existing BT Broadband customers taking EE TV.

³ For customers taking a TV package and Superfast Fibre at the same time, the combined activation fees for these 2 products will be capped at £70.00 and a single £11.99 delivery charge applies for both the BT Hub and the set-top box.

⁴ If you have a Flexible EE TV service you can change your TV package once a month throughout your minimum term. Any changes to your TV package will be charged at the standard price set out above.

⁵ Available to existing customers only.

⁶ Available to existing customers who flex from Entertainment/ Big Entertainment/ Full Works with Netflix to Sport or Big Sport only.

TV Packages – EE TV Extra Box

| | Set-Top Box Provided (£11.99 delivery charge applies) | | Contract Term (months) | Subscription Charge (per month) |
|------------------|--|----------------|---------------------------|------------------------------------|
| | Type | Upfront charge | | |
| EE TV Extra Box* | EE TV Box Mini | £0 | 1 | £10.00 |

* EE TV Extra Box is a multi-room subscription and requires a second set-top box.

[Back to EE TV Pricing](#)

EE TV Add-ons

| | Entertainme nt | Big Entertainme nt | Sport | Big Sport | Full Works | Sport (Standard Broadband Only)* | No Frills (Standard Broadban d Only)* | Add-on Price (per month) Price from 01/03/23 |
|--|-------------------|--------------------------|-------|-------------------------------|-------------------------------|--|--|---|
| NOW Entertainme nt Membership | Included | Included | ✓ | ✓ | Included | ✓ | ✓ | £9.99 |
| NOW Sports Membership | ✓ | ✓ | ✓ | Included | Included | ✓ | ✓ | £34.99 |
| NOW Sports Day Membership | ✓ | ✓ | ✓ | NOW App Access Included | NOW App Access Included | ✓ | ✓ | £11.99 (day pass) |
| NOW Cinema Membership | ✓ | Included | ✓ | ✓ | Included | ✓ | ✓ | £9.99 |
| NOW Hayu Membership | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | £4.99 |
| HD | ✓ | ✓ | ✓ | ✓ | HD & 4K Included | X | X | £6.00 |
| HD & 4K (4K line speed dependent) | ✓ | ✓ | ✓ | ✓ | HD & 4K Included | X | X | £6.00 |

| | Entertainment | Big Entertainment | Sport | Big Sport | Full Works | Sport (Standard Broadband Only)* | No Frills (Standard Broadband Only)* | Add-on Price (per month) Price from 01/03/23 |
|------------------------------------|---------------|-------------------|----------|-----------|------------------|----------------------------------|--------------------------------------|---|
| NOW Boost | x | x | ✓ | x | HD & 4K Included | x | x | £6.00 |
| TNT Sports with discovery+ Premium | ✓ | ✓ | Included | Included | Included | Included | ✓ | £20.00 |
| discovery+ Basic | Included | Included | x | x | x | x | x | Included |
| Netflix Basic | Included | Included | N/A | N/A | N/A | N/A | N/A | Not available as an add - on |
| Netflix Standard | ✓* | ✓* | ✓ | ✓ | Included | ✓ | ✓ | £10.99 (*Customer with Netflix Basic in their TV package can upgrade to Standard + £4) |
| Netflix Premium | ✓* | ✓* | ✓ | ✓ | ✓* | ✓ | ✓ | £17.99 (*Customer with Netflix Basic in their TV package can upgrade to Premium + £11, customer with Netflix Standard in their TV package can upgrade to Premium + £7) |
| Apple TV+ | ✓** | ✓** | ✓** | ✓** | ✓** | ✓** | ✓** | £8.99 |
| Asian Mix | ✓ | ✓ | ✓ | ✓ | ✓ | x | x | £5.00 |

* EE TV Customers with Standard Broadband can access a NOW Membership through Video on Demand content only.

** Apple TV+ will only be available on the TV Box Pro or TV Box Mini devices. Customers with non-compatible boxes can access the content via other platforms and devices (i.e., phone, laptop, smart TV, streaming devices, gaming consoles). Alternatively, customers can move onto a compatible set top box.

Pay-per-View & Purchased Content

Pay-per-View Content Charges

The rental price for individual pieces of Pay-per-View content and the relevant rental period can be accessed using your set-top box remote control and will be displayed on the programme information screen.

Purchased Content Charges

The purchase price for individual pieces of content can be accessed using your set-top box remote control and will be displayed on the programme information screen.

[Back to EE TV Pricing](#)

EE TV Products we no longer sell

Box Service Packages

| | Date of joining EE TV | Standard Subscription Charge (per month) |
|-----------------------|------------------------------|--|
| Unlimited | At any time | £11.00 |
| Unlimited Extra | At any time | £14.00 |
| TV Starter | Before 04/8/17 | £0 |
| Entertainment | Before 23/12/14 | £13.45 |
| | Since 23/12/14 | £11.00 |
| Lite | At any time | £3.50 (per Viewing Pack) |
| Essential | Before 24/7/15 | £6.83 |
| | Between 24/7/15 and 27/10/16 | £6.83 |
| | Before 04/8/17 | £6.83 |
| Entertainment Starter | Before 24/7/15 | £8.50 |
| | Between 24/7/15 and 19/1/17 | £8.50 |
| | Between 20/1/17 and 10/4/17 | £8.50 |

[Back to EE TV Pricing](#)

EE TV Products we no longer sell

Box Service Packages (continued)

| | Date of joining EE TV | Standard Subscription Charge (per month) |
|---------------------|-----------------------------|--|
| Entertainment Plus | Before 03/8/17 | £14.50 |
| Entertainment Max | Before 03/8/17 | £26.00 |
| Total Entertainment | Before 24/7/15 | £28.00 |
| | Before 11/4/17 | £28.00 |
| | Between 11/4/17 and 03/8/17 | £20.00 |
| Max HD | Before 01/2/18 | £29.00 |
| | Between 01/2/18 and 07/3/19 | £28.00 |
| Max | Before 01/2/18 | £30.00 |
| Entertainment Extra | As of present | £15.00 |

Continued below

EE TV Products we no longer sell

Box Service Packages (continued)

| TV Package 1 – No longer sold as of 21 st February 2020 | Set-Top Box Provided ² | Activation Fee ³ | Contract Term (months) | Subscription Charge (per month) |
|--|-----------------------------------|-----------------------------|------------------------|---------------------------------|
| Starter | YouView | £40 | 18 | £10.11 |
| Classic | YouView+ | £20 | | £4.65 |
| Essential | | £20 | | £4.65 |
| Entertainment | | £10 | | £13.11 |
| Max 4K | YouView+ UHD | £0 | | £29 |

¹ All TV packages including provision of a set-top box require a new BT Broadband contract/re-contract.

² £9.99 delivery charge for the set-top box applies to existing BT Broadband customers taking BT TV.

³ For customers taking a TV package and Superfast Fibre at the same time, the combined activation fees for these 2 products will be capped at £70.00 and a single £9.99 delivery charge applies for both the BT Hub and the set-top box.

[Back to EE TV Pricing](#)

EE TV Products we no longer sell

Box Service Packages (continued)

TV Packages

| TV Package ¹ | Set-Top Box Provided ² | Activation Fee ³ | Contract Term (months) | Subscription Charge (per month) | Flexible BT TV Service ⁴ | Broadband Compatibility |
|-------------------------|-----------------------------------|-----------------------------|------------------------|---------------------------------|-------------------------------------|-------------------------|
| Classic Entertainment | YouView+ UHD | £20 | 24 | £10.45 | No | Fibre |

- ¹ All TV packages including provision of a set-top box require a new BT Broadband contract/re-contract.
- ² £9.99 delivery charge for the set-top box applies to existing BT Broadband customers taking BT TV.
- ³ For customers taking a TV package and Superfast Fibre at the same time, the combined activation fees for these 2 products will be capped at £70.00 and a single £9.99 delivery charge applies for both the BT Hub and the set-top box.
- ⁴ If you have a Flexible BT TV service you can change your TV package once a month throughout your minimum term. Any changes to your TV package will be charged at the standard price set out above

[Back to EE TV Pricing](#)

EE TV Products we no longer sell

| Player Service Packages | Minimum Contract (months) | Subscription Charge (per month) |
|-------------------------|---------------------------|---------------------------------|
| Unlimited | 1 | £5.50 |
| Unlimited | 12 | £8.40 |

| BT TV Add-ons | Price (per month) |
|--|-------------------|
| BT TV Music Viewing Pack | £8.50 |
| EE TV Kids Viewing Pack | £8.50 |
| TV Catch Up | £5.00 |
| Picturebox Movies | £5.10 |
| Sky Sports 1, Sky Sports 2 and Sky Sports 5 | £24.50 |
| BT Music (on demand content only) | £4.00 |
| Kids (on demand content only for standard Broadband customers) | £5.00 |
| EE Kids | £5.23 |
| More Entertainment Channels | £0 |
| Now Kids Membership | £3.99 |
| BT TV App Extra | £5.23 |

Continued below

EE TV Products we no longer sell

Sky Sports & Sky Cinema Add-ons

| | TV Packages that Add-ons can be taken with | Price (per month) |
|-------------------------------------|---|-------------------|
| Sky Sports Main Event | Any TV Package with Superfast Fibre or Ultrafast Fibre | £30.00 |
| Sky Sports Main Event HD | | £36.00 |
| Sky Cinema (on demand and channels) | | £16.00 |
| Sky Cinema (on demand content only) | Any TV Package with BT Broadband, Superfast Fibre or Ultrafast Fibre | £16.00 |
| NOW Sports Week Membership | Any TV Package with BT Broadband, Superfast Fibre or Ultrafast Fibre | £14.99 |
| NOW Sports Mobile Month Membership | Any TV Package purchased after 22 nd February 2020 with Superfast Fibre or Ultrafast Fibre | £9.99 |

1. Sky Cinema Add-ons are not available in HD.

Click on an option below

BT Mobile Plans - Handsets

BT Mobile Plans - Devices

BT Mobile Plans - SIM Only

BT Mobile Plans - Data SIM Only

BT Mobile Plans - Family SIM

Out of Plan Charges

Excluded from Plan Charges

Specialised Number Call Prices

International Charges from the UK

Roam Like At Home

Roaming Charges

BT Mobile Add-ons

BT Mobile Calling Plans we no longer sell

BT Mobile Pricing

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BT Mobile Plans – Handsets

As set out in the BT Mobile service terms, if you need to replace your phone or you cancel your plan and are required to return your phone, you may incur charges when you: (i) don't return the phone; (ii) return a damaged phone; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Handset Charges

| | |
|----------------------------|------|
| Samsung A3 (2016) | £279 |
| Samsung A5 (2016) | £279 |
| Samsung S6 | £429 |
| Samsung S7 | £589 |
| Samsung S7 Edge | £659 |
| Samsung Galaxy A3 | £339 |
| Samsung Galaxy A5 | £429 |
| Samsung Galaxy J3 (2016) | £199 |
| Samsung Galaxy S8 | £729 |
| Samsung Galaxy S8 Plus | £809 |
| Samsung Galaxy S9 | £578 |
| Samsung Galaxy S9 Plus | £727 |
| Sony Xperia XA SM10 Black | £309 |
| Sony Xperia X (PS10) | £579 |
| Apple iPhone 5S - 16GB | £309 |
| Apple iPhone SE - 16GB | £409 |
| Apple iPhone SE - 64GB | £499 |
| Apple iPhone 6 - 16GB | £509 |
| Apple iPhone 6 Plus - 16GB | £589 |

| | |
|--------------------------------------|------|
| Apple iPhone 6 Plus – 64GB | £669 |
| Apple iPhone 6S – 16GB | £589 |
| Apple iPhone 6S – 64GB | £669 |
| Apple iPhone 6S – 128GB | £759 |
| Apple iPhone 6S Plus – 16GB | £669 |
| Apple iPhone 6S Plus – 64GB | £759 |
| Apple iPhone 6S Plus – 128GB | £839 |
| Apple iPhone 6s Plus Gold 32GB | £649 |
| Apple iPhone 6s Plus Space Grey 32GB | £649 |
| Apple iPhone 6s Plus Rose Gold 32GB | £649 |
| Apple iPhone 6s Plus Silver 32GB | £649 |
| Apple iPhone 6s Gold 32GB | £549 |
| Apple iPhone 6s Rose Gold 32GB | £549 |
| Apple iPhone 6s Space Grey 32GB | £549 |
| Apple iPhone 6s Silver 32GB | £549 |
| Apple iPhone 7 Silver 32GB | £649 |
| Apple iPhone 7 Rose Gold 32GB | £649 |
| Apple iPhone 7 Gold 32GB | £649 |
| Apple iPhone 7 Black 32GB | £649 |

BT Mobile Plans – Handsets continued

As set out in the BT Mobile service terms, if you need to replace your phone or you cancel your plan and are required to return your phone, you may incur charges when you: (i) don't return the phone; (ii) return a damaged phone; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Handset Charges

| | |
|-------------------------------------|------|
| Apple iPhone 7 Jet Black 32GB | £549 |
| Apple iPhone 7 Gold 128GB | £749 |
| Apple iPhone 7 Black 128GB | £749 |
| Apple iPhone 7 Jet Black 128GB | £749 |
| Apple iPhone 7 Rose Gold 128GB | £749 |
| Apple iPhone 7 Silver 128GB | £749 |
| Apple iPhone 7 Jet Black 256GB | £839 |
| Apple iPhone 7 Silver 256GB | £839 |
| Apple iPhone 7 Gold 256GB | £839 |
| Apple iPhone 7 Black 256GB | £839 |
| Apple iPhone 7 Rose Gold 256GB | £839 |
| Apple iPhone 7 Plus Black 32GB | £759 |
| Apple iPhone 7 Plus Jet Black 32GB | £549 |
| Apple iPhone 7 Plus Gold 32GB | £759 |
| Apple iPhone 7 Plus Rose Gold 32GB | £759 |
| Apple iPhone 7 Plus Silver 32GB | £759 |
| Apple iPhone 7 Plus Silver 128GB | £859 |
| Apple iPhone 7 Plus Rose Gold 128GB | £859 |
| Apple iPhone 7 Plus Jet Black 128GB | £859 |

| | |
|--------------------------------------|------|
| Apple iPhone 7 Plus Gold 128GB | £859 |
| Apple iPhone 7 Plus Black 128GB | £859 |
| Apple iPhone 7 Plus Gold 256GB | £959 |
| Apple iPhone 7 Plus Black 256GB | £959 |
| Apple iPhone 7 Plus Jet Black 256GB | £959 |
| Apple iPhone 7 Plus Rose Gold 256GB | £959 |
| Apple iPhone 7 Plus Silver 256GB | £959 |
| Apple iPhone 7 Plus Silver 256GB | £959 |
| Apple iPhone 8 Space Grey 64GB | £699 |
| Apple iPhone 8 Silver 64GB | £699 |
| Apple iPhone 8 Gold 64GB | £699 |
| Apple iPhone 8 Space Grey 256GB | £849 |
| Apple iPhone 8 Silver 256GB | £849 |
| Apple iPhone 8 Gold 256GB | £849 |
| Apple iPhone 8 Plus Space Grey 64GB | £799 |
| Apple iPhone 8 Plus Silver 64GB | £799 |
| Apple iPhone 8 Plus Gold 64GB | £799 |
| Apple iPhone 8 Plus Space Grey 256GB | £949 |
| Apple iPhone 8 Plus Silver 256GB | £949 |

BT Mobile Plans – Handsets continued

As set out in the BT Mobile service terms, if you need to replace your phone or you cancel your plan and are required to return your phone, you may incur charges when you: (i) don't return the phone; (ii) return a damaged phone; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Handset Charges

| | |
|---|----------|
| Apple iPhone 8 Plus Gold 256GB | £949 |
| Apple iPhone X Space Grey 64GB | £999 |
| Apple iPhone X Silver 64GB | £999 |
| Apple iPhone X Space Grey 256GB | £1149 |
| Apple iPhone X Silver 256GB | £1149 |
| Apple iPhone 11 Black - 64GB | £689.99 |
| Apple iPhone 11 White - 64GB | £689.99 |
| Apple iPhone 11 Purple - 64GB | £689.99 |
| Apple iPhone 11 Green - 64GB | £689.99 |
| Apple iPhone 11 Red - 64GB | £689.99 |
| Apple iPhone 11 Yellow - 64GB | £689.99 |
| Apple iPhone 11 Black - 128GB | £739.99 |
| Apple iPhone 11 White - 128GB | £739.99 |
| Apple iPhone 11 Purple - 128GB | £739.99 |
| Apple iPhone 11 Green - 128GB | £739.99 |
| Apple iPhone 11 Red - 128GB | £739.99 |
| Apple iPhone 11 Yellow - 128GB | £739.99 |
| Apple iPhone 11 Black - 256GB | £829.99 |
| Apple iPhone 11 White - 256GB | £829.99 |
| Apple iPhone 11 Pro Max Midnight Green – 64GB | £1089.99 |

| | |
|--|----------|
| Apple iPhone 11 Purple - 256GB | £829.99 |
| Apple iPhone 11 Green - 256GB | £829.99 |
| Apple iPhone 11 Red - 256GB | £829.99 |
| Apple iPhone 11 Yellow - 256GB | £829.99 |
| Apple iPhone 11 Pro Space Grey – 64GB | £989.99 |
| Apple iPhone 11 Pro Silver – 64GB | £989.99 |
| Apple iPhone 11 Pro Gold – 64GB | £989.99 |
| Apple iPhone 11 Pro Midnight Green – 64GB | £989.99 |
| Apple iPhone 11 Pro Space Grey – 256GB | £1129.99 |
| Apple iPhone 11 Pro Silver – 256GB | £1129.99 |
| Apple iPhone 11 Pro Gold – 256GB | £1129.99 |
| Apple iPhone 11 Pro Midnight Green – 256GB | £1129.99 |
| Apple iPhone 11 Pro Space Grey – 512GB | £1319.99 |
| Apple iPhone 11 Pro Silver – 512GB | £1319.99 |
| Apple iPhone 11 Pro Gold – 512GB | £1319.99 |
| Apple iPhone 11 Pro Midnight Green – 512GB | £1319.99 |
| Apple iPhone 11 Pro Max Space Grey – 64GB | £1089.99 |
| Apple iPhone 11 Pro Max Silver – 64GB | £1089.99 |
| Apple iPhone 11 Pro Max Gold – 64GB | £1089.99 |
| Apple iPhone 11 Pro Max Gold – 512GB | £1419.99 |

| | |
|--|----------|
| Apple iPhone 11 Pro Max Space Grey – 256GB | £1229.99 |
| Apple iPhone 11 Pro Max Silver – 256GB | £1229.99 |
| Apple iPhone 11 Pro Max Gold – 256GB | £1229.99 |
| Apple iPhone 11 Pro Max Midnight Green – 256GB | £1229.99 |
| Apple iPhone 11 Pro Max Space Grey – 512GB | £1419.99 |
| Apple iPhone 11 Pro Max Silver – 512GB | £1419.99 |

| | |
|--|----------|
| Apple iPhone 11 Pro Max Midnight Green – 512GB | £1419.99 |
| Samsung Note 10+ 5G | £979.99 |
| Samsung S10 5G | £1019.99 |
| OnePlus 8 5G | £799.99 |
| Oppo Reno 5G | £679.99 |
| Huawei Mate 20X 5G | £889.99 |

Handset Unlocking

From December 2021 all devices were sold unlocked, meaning they can be used with any network SIM card.

If you purchased your device prior to December 2021 and need to unlock your device call 0800 800 150 and an advisor will do this free of charge.

[Back to BT Mobile Pricing](#)

Missing / Damaged Accessory Charges (All BT Mobile Handset Plans)

| Accessory | One off Charge |
|--------------------------------------|----------------|
| Damaged battery | £20.00 |
| Damaged charger | £20.00 |
| Damaged headset | £20.00 |
| Damaged battery and charger | £40.00 |
| Damaged battery and headset | £40.00 |
| Damaged headset and charger | £40.00 |
| Damaged battery, headset and charger | £60.00 |
| Missing battery | £20.00 |
| Missing charger | £20.00 |
| Missing headset | £20.00 |
| Missing battery and charger | £40.00 |
| Missing battery and headset | £40.00 |
| Missing headset and charger | £40.00 |
| Missing battery, headset and charger | £60.00 |

Other Handset Damage Charges

These are set by third party suppliers and will be based upon an assessment of the damage to the phone.

Handset unlocking admin fee – Charge to unlock network for all handsets £8.99.

Continued below

BT Device Plans

As set out in the BT Device service terms, if you need to replace your device or you cancel your plan and are required to return your device, you may incur charges when you: (i) don't return the device; (ii) return a damaged device; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Device Charges

| | |
|--------------------|---------|
| Huawei T3 Tab 8" | £90.35 |
| Samsung Tab A 10.1 | £161.15 |
| 4G Mini Hub | £37.00 |

Missing / Damaged Accessory Charges (All BT Device Plans)

| Accessory | One off Charge |
|-----------------|----------------|
| Damaged charger | £20.00 |
| Missing charger | £20.00 |

Other Device Damage Charges

These are set by third party suppliers and will be based upon an assessment of the damage to the device.

SIM Only BT Mobile 5G Plans – Existing Customers

| Monthly Charges & Allowances | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 10GB Plan | BT Mobile 30GB Plan | BT Mobile 40GB Plan | BT Mobile 100GB Plan |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|---------------------|----------------------|
| Plan Rental - Standard | £12.00 | £14.00 | £17.00 | £20.00 | £25.00 | £30.00 |
| Plan Rental – BT Broadband Households | £7.00 | £9.00 | £12.00 | £15.00 | £20.00 | £25.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 10GB | 30GB | 40GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

[Back to BT Mobile Pricing](#)

Data SIM Only BT Mobile Plans – Existing Customers

| Monthly Charges & Allowances | BT Mobile 3GB Data SIM Only Plan | BT Mobile 5GB Data SIM Only Plan | BT Mobile 8GB Data SIM Only Plan | BT Mobile 15GB Data SIM Only Plan | BT Mobile 30GB Data SIM Only Plan |
|---------------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------------|-----------------------------------|
| Plan Rental – Standard | £14.00 | £15.00 | £17.00 | £20.00 | £28.00 |
| Plan Rental – BT Broadband Households | £9.00 | £10.00 | £12.00 | £15.00 | £23.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 |
| Minutes | 0 | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 | 0 |
| Data | 3GB | 5GB | 8GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Extra Speed | | | | Up to 60Mb/s | Up to 60Mb/s |

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click [here](#) for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.
- If you make any calls or texts you'll be charged at our out of plan rates – click [here](#) for the pricing information.

BT Mobile – Family SIM 5G Plans - Existing Customers

| Monthly Terms & Allowances | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 10GB Plan | BT Mobile 30GB Plan | BT Mobile 40GB Plan | BT Mobile 100GB Plan |
|--|--------------------|--------------------|---------------------|---------------------|---------------------|----------------------|
| Max. number of SIMs on plan | 5 | 5 | 5 | 5 | 5 | 5 |
| Plan Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 |
| Individual SIM rental liability (Days) | 30 [†] | 30 [†] | 30 [†] | 30 [†] | 30 [†] | 30 [†] |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 10GB | 30GB | 40GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

[†]The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

1GB Family SIM 5G Plans – Existing Customers

| Monthly Plan Charges – Standard (1GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £12.00 | £9.00 | £9.00 | £9.00 | £9.00 |
| 2 SIMs | £21.00 | £18.00 | £18.00 | £18.00 | |
| 3 SIMs | £30.00 | £27.00 | £27.00 | | |
| 4 SIMs | £39.00 | £36.00 | | | |
| 5 SIMs | £48.00 | | | | |

Monthly Plan Charges – BT Households (1GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £7.00 | £5.00 | £5.00 | £5.00 | £5.00 |
| 2 SIMs | £12.00 | £10.00 | £10.00 | £10.00 | |
| 3 SIMs | £17.00 | £15.00 | £15.00 | | |
| 4 SIMs | £22.00 | £20.00 | | | |
| 5 SIMs | £27.00 | | | | |

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

3GB Family SIM 5G Plans – Existing Customers

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £14.00 | £11.00 | £11.00 | £11.00 | £11.00 |
| 2 SIMs | £25.00 | £22.00 | £22.00 | £22.00 | |
| 3 SIMs | £36.00 | £33.00 | £33.00 | | |
| 4 SIMs | £47.00 | £44.00 | | | |
| 5 SIMs | £58.00 | | | | |

Monthly Plan Charges – BT Households (3GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £9.00 | £7.00 | £7.00 | £7.00 | £7.00 |
| 2 SIMs | £16.00 | £14.00 | £14.00 | £14.00 | |
| 3 SIMs | £23.00 | £21.00 | £21.00 | | |
| 4 SIMs | £30.00 | £28.00 | | | |
| 5 SIMs | £37.00 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

10GB Family SIM 5G Plans – Existing Customers

| Monthly Plan Charges – Standard (10GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £17.00 | £13.00 | £13.00 | £13.00 | £13.00 |
| 2 SIMs | £30.00 | £26.00 | £26.00 | £26.00 | |
| 3 SIMs | £43.00 | £39.00 | £39.00 | | |
| 4 SIMs | £56.00 | £52.00 | | | |
| 5 SIMs | £69.00 | | | | |

Monthly Plan Charges – BT Households (10GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £12.00 | £9.00 | £9.00 | £9.00 | £9.00 |
| 2 SIMs | £21.00 | £18.00 | £18.00 | £18.00 | |
| 3 SIMs | £30.00 | £27.00 | £27.00 | | |
| 4 SIMs | £39.00 | £36.00 | | | |
| 5 SIMs | £48.00 | | | | |

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

30GB Family SIM 5G Plans – Existing Customers

| Monthly Plan Charges – Standard (30GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £20.00 | £16.00 | £16.00 | £16.00 | £16.00 |
| 2 SIMs | £36.00 | £32.00 | £32.00 | £32.00 | |
| 3 SIMs | £52.00 | £48.00 | £48.00 | | |
| 4 SIMs | £68.00 | £64.00 | | | |
| 5 SIMs | £84.00 | | | | |

Monthly Plan Charges – BT Households (30GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £15.00 | £12.00 | £12.00 | £12.00 | £12.00 |
| 2 SIMs | £27.00 | £24.00 | £24.00 | £24.00 | |
| 3 SIMs | £39.00 | £36.00 | £36.00 | | |
| 4 SIMs | £51.00 | £48.00 | | | |
| 5 SIMs | £63.00 | | | | |

- Each Family SIM has its own individual allowance of 30GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

40GB Family SIM 5G Plans– Existing Customers

| Monthly Plan Charges – Standard (40GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £65.00 | £60.00 | £60.00 | | |
| 4 SIMs | £85.00 | £80.00 | | | |
| 5 SIMs | £105.00 | | | | |

Monthly Plan Charges – BT Households (40GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £20.00 | £16.00 | £16.00 | £16.00 | £16.00 |
| 2 SIMs | £36.00 | £32.00 | £32.00 | £32.00 | |
| 3 SIMs | £52.00 | £48.00 | £48.00 | | |
| 4 SIMs | £68.00 | £64.00 | | | |
| 5 SIMs | £84.00 | | | | |

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

100GB Family SIM 5G Plans – Existing Customers

| Monthly Plan Charges – Standard (100GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £30.00 | £24.00 | £24.00 | £24.00 | £24.00 |
| 2 SIMs | £54.00 | £48.00 | £48.00 | £48.00 | |
| 3 SIMs | £78.00 | £72.00 | £72.00 | | |
| 4 SIMs | £102.00 | £96.00 | | | |
| 5 SIMs | £126.00 | | | | |

Monthly Plan Charges – BT Households (100GB)

| | | | | | |
|--------|---------|--------|--------|--------|--------|
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £65.00 | £60.00 | £60.00 | | |
| 4 SIMs | £85.00 | £80.00 | | | |
| 5 SIMs | £105.00 | | | | |

- Each Family SIM has its own individual allowance of 100GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Out of Plan Charges

Call Charges

| | | Calls made from | | |
|---------------------------|--|---|-------------------|-----------------|
| | | UK | Roaming Zone 1a | Roaming Zone 1b |
| Calls to Standard Numbers | UK Local & National | 49.33p per minute | 49.33p per minute | 41p per minute |
| | UK Mobile | 49.33p per minute | 49.33p per minute | 41p per minute |
| | Fixed lines & Mobiles in Roaming Zones 1a & 1b | Charged at International rates – see here | 49.33p per minute | 41p per minute |

Data Charges

| | | Data Usage in | | |
|------------|--|---------------|-----------------|-----------------|
| | | UK | Roaming Zone 1a | Roaming Zone 1b |
| Data Usage | | 14.09p per MB | 14.09p per MB | 11.68p per MB |

Data usage is measured in Kilobytes (KB). There are 1024 Kilobytes of data in a Megabyte (MB).

Data charges are rounded down to a penny.

Continued below

Message Charges

| Message Charges | | Messages Sent from (per message*) | | |
|-------------------------------------|-------------------------|---|-----------------|-----------------|
| | | UK | Roaming Zone 1a | Roaming Zone 1b |
| SMS Messages sent to (per message*) | UK | 15p | 15p | 11p |
| | Roaming zones 1a and 1b | Charged at International rates – see here | | |
| | | Messages received or retrieved in | | |
| | | UK | Roaming Zone 1a | Roaming Zone 1b |
| BT Mobile Voicemails | | FREE | | |

* One text message is a maximum of 160 characters. If you attempt to send a text that is more than 160 characters, your message will be considered a long message and you will be charged for the appropriate number of text messages e.g. if your text message is 200 characters long, you will be charged for two texts. Long text message charging rules also apply to both international text rates and roaming text rates on pages 132 and 135 of the Tariff Guide.

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Excluded from Plan Charges

| Call Charges | | Calls made from | | |
|--|---|---|--------------------------|-----------------|
| | | UK | Roaming Zone 1a | Roaming Zone 1b |
| Calls to Service Numbers (084, 087, 090 & 118)* | | 42.28p per minute + Service Charge | Charged at roaming rates | |
| Call Forwarding | To numbers that would be included as part of your Plan's inclusive call allowance | Deducted from your Plan's inclusive call allowance | | |
| | To numbers that would be excluded from or in excess of your Plan's inclusive call allowance | Charged at the appropriate Out of Plan or Excluded from Plan rate | | |
| Video Calling | | Not Supported | | |
| Collect Calls (Reverse charge to mobile) | | £10.00 per 20 minutes (or part of) | | |
| Premium Rate Numbers | | Refer to the Specialised Numbers Call Prices | | |
| Calls to Freephone Numbers | | FREE | | |
| Calls to Emergency Services (999, 111, 112. 116) | | FREE | | |
| Calls to Non-Emergency Services (101) | | FREE | | |
| Calls to Electricity Helpline (105) | | FREE | | |

* For Service Number Service Charges click [here](#). For a list of 118 numbers that you can dial with BT Mobile, click [here](#).

Message Charges

| Messages Sent from (per message) | | |
|---|-----------------|-----------------|
| UK | Roaming Zone 1a | Roaming Zone 1b |
| 43p | | |
| Text charges are set by, and vary, depending on the Third Party service provider. When a Third Party service provider references ‘Standard Network Rate’ or similar, then the BT Mobile out of plan cost of a text (SMS) message to a UK mobile number is charged. There is an additional charge of 30p per text when roaming | | |

| |
|---|
| MMS Messages (per message) (Includes an SMS with an Emoticon) |
|---|

| |
|--|
| Premium Text Messages to Third Party short codes |
|--|

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Specialised Numbers Call Prices

The price/rates for calls to Specialised Numbers from BT Mobiles

To find the cost of calls to Specialised Numbers, click below on the range for the number you're trying to call to find the charge band for that number, then refer to the tables on the following pages for the cost/rate for calls to that charge band.

| Numbers starting | | Numbers starting | |
|------------------|----------------------------|------------------|----------------------------|
| 03XX | Click Here | 08XX * | Click Here |
| 05XX | Click Here | 09XX * | Click Here |
| 07XX | Click Here | 118XX * | Click Here |

* When you make a call to a service number we charge you an access charge of 42.28p per minute for connecting the call. The service charge: this is the remainder of the call charge and is set by the organisation you are calling who are required to clearly state the pricing. Make sure you check the price of the service charge before you call.

For Service Number Service Charges click [here](#).

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Specialised Number Charge bands

| Charge Band | Description | Fixed Fee (Pence) | Pence per Minute |
|-------------|--|-------------------|------------------|
| c | Calls to Message Services and Personal Numbering Services | - | 75 |
| d | Calls to Personal Numbering Services | - | 75 |
| e | Calls to Personal Numbering Services | - | 75 |
| f | Calls to Personal Numbering Services and Mobile telephones | - | 75 |
| ff3 | Calls to Paging Services | 25 | - |
| ff6 | Calls to Paging Services | 30 | - |
| ff8 | Calls to Paging Services | 19 | - |
| ff9 | Calls to Paging Services | 43 | - |
| ff10 | Calls to Paging Services | 26 | - |
| fm1 – fm17 | Calls to mobile telephones * | - | 49.33 |
| fw1 – fw12 | Calls to Wi-Fi Services * | - | 49.33 |
| g6 | Calls not including Internet Services | - | 49.33 |
| g21 | Calls to New Voice Services * | - | 49.33 |
| j | Calls to Personal Numbering Services | - | 75 |
| k | Calls to Personal Numbering Services | - | 75 |
| Local | Calls to Paging Services | 72 | - |

| Charge Band | Description | Fixed Fee (Pence) | Pence per Minute |
|-------------|--------------------------------------|-------------------|------------------|
| pn1 | Calls to Personal Numbering Services | - | 75 |
| pn2 | Calls to Personal Numbering Services | - | 91.9 |
| pn3 | Calls to Personal Numbering Services | - | 89.5 |
| pn4 | Calls to Personal Numbering Services | - | 75 |
| pn5 | Calls to Personal Numbering Services | - | 75 |
| pn6 | Calls to Personal Numbering Services | - | 75 |
| pn7 | Calls to Personal Numbering Services | 51 | 2 |
| pn8 | Calls to Personal Numbering Services | - | 75 |
| pn9 | Calls to Personal Numbering Services | - | 75 |
| pn10 | Calls to Personal Numbering Services | - | 75 |
| pn11 | Calls to Personal Numbering Services | - | 75 |
| pn12 | Calls to Personal Numbering Services | - | 75 |
| pn13 | Calls to Personal Numbering Services | - | 75 |
| pn14 | Calls to Personal Numbering Services | - | 75 |
| pn15 | Calls to Personal Numbering Services | - | 75 |
| pn16 | Calls to Personal Numbering Services | - | 75 |
| pn17 | Calls to Personal Numbering Services | - | 75 |
| pn18 | Calls to Personal Numbering Services | - | 75 |
| pn19 | Calls to Personal Numbering Services | - | 75 |
| pn20 | Calls to Personal Numbering Services | - | 75 |
| Charge Band | Description | Fixed Fee (Pence) | Pence per Minute |
| pn21 | Calls to Personal Numbering Services | - | 75 |

| | | | |
|----------|--|----|----|
| pn22 | Calls to Personal Numbering Services | - | 75 |
| pn99 | Calls to Personal Numbering Services | - | 5 |
| r | Calls to Pagers and Voice Messaging Services | 72 | - |
| Timeline | Calls to BT Speaking Clock | 31 | - |

*This is the price once your plan's call allowance has been used up, excluding g21 rate calls to 05 prefixed numbers where this price applies at all times.

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Mobile Call duration & charge rounding

UK Calls

Call durations are rounded up to the next whole second (with the minimum duration being 1 second). There is a minimum charge of one minute. Call charges are rounded down to a penny.

Calls to service numbers (084, 087, 090 & 118).

Access charge - Call durations are rounded up to the next whole second. There is a minimum charge of one minute. The call charge is rounded up to the next penny

Service charge (where duration based) – Call durations are rounded up to the next whole second. The call charge is rounded down to a penny.

International Calls

Call durations are rounded up to the next whole second (with the minimum duration being 1 second). There is a minimum charge of one minute. Call charges are rounded down to a penny.

Roaming Calls

The durations of calls made while roaming are rounded up to the next whole second (with the minimum duration being 1 second). There is a minimum charge of 30 seconds. The durations of calls received while roaming are rounded up to the next whole second (with the minimum duration being 1 second). Call charges are rounded down to a penny.

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International Call & Text charges from the UK

| | | Calls (per minute) | Texts (per text) |
|---|--------|--------------------|------------------|
| Standard Call & Text rates to International Numbers from the UK (Click here for a list of countries and International Call Zones) | Zone 1 | 25.48p | 6p |
| | Zone 2 | £1.25 | 34p |
| | Zone 3 | £1.67 | |
| | Zone 4 | £10.77 | |

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Roam Like at Home

What is it?

While you're travelling in any of 47 destinations you'll be able to use the usage allowance for calls, texts and data that's included with your SIM Only, Family SIM or Handset plan, in the same way that you do when you're in the UK. If you go over one of your allowances while you're roaming in these destinations, you'll start to pay the normal out of plan charges for any type of extra calls, texts or data usage you make that would normally be included in your monthly allowance. You can see those charges [here](#).

Where can I roam like at home?

You can roam like at home in any of the following destinations:

| | |
|-----------------|---|
| Roaming Zone 1a | Austria, Belgium, Bulgaria, Croatia, Cyprus*, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Isle of Man, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (Incl. Azores & Madeira), Romania, Slovak Republic, Slovenia, Spain, Sweden, Vatican City |
| Roaming Zone 1b | Canary Islands, French Guiana, Gibraltar, Guadeloupe, Guernsey, Iceland, Jersey, Liechtenstein, Martinique, Mayotte, Norway, Reunion, Saint Barthelemy, Saint Martin, San Marino, Switzerland |

* When roaming in Northern Cyprus you may connect to a Turkish network. As Turkey is not in the EU and not a Roam Like Home country, any roaming usage may be charged at the rates detailed [here](#).

Fair use policy

The EU Mobile Roaming regulations allow us to operate a fair use policy that applies in the following situations:

Data Roaming

When you're data roaming in any of the destinations in the table above, if your SIM Only, Family SIM or Handset plan includes a data allowance of more than 50GB, and you use more than our fair use policy allowance of 50GB of data in one monthly billing period, we're allowed to charge you a surcharge if you carry on roaming in these destinations. If you go over both our fair use policy and the data allowance for your SIM Only, Family Sim or Handset plan, we can charge you both the out of plan charge for data and the surcharge for breaking our fair use policy. We'll warn you before you go over the fair use policy limit and when you reach the limit. The data roaming surcharges which may be applied are detailed [here](#).

Continued below

Stable UK Link

You must be a permanent resident in, or have a stable link to, the UK. We will consider you to have a stable link to the UK if, during any four month period, you:

- spend a total of two months or more within the UK; or
- mainly use your inclusive voice, text or data usage allowances in the UK, rather than while you are roaming.

If we reasonably believe there is a breach of this stable links policy, we will monitor this based on the combination of your presence in the UK and usage in the EU/EEA/Switzerland for four months. If, during this four month period, we believe or know that you may have breached the conditions set out above, we will notify you of the breaches and ask you to explain the reasons for this, as well as setting out the type of proof you need to supply to satisfy us that your usage complies with BT’s stable links policy.

If you do not contact us within 14 days or we think that your explanation for your usage is unreasonable we may apply a surcharge for all future usage. Surcharges are set out in the Fair use policy surcharges table below, and we will cease to charge these surcharges when you contact us and either supply the proof requested in our notification or comply with the stable links policy.

You may not resell our UK SIM cards to persons not residing in or having stable links to the UK. If you do, we may block the SIM card and roaming services.

Questions or Complaints?

If you need to contact us about any aspect of our fair use policy, our Customer Complaints Code tells you how to do that and how we will deal with any complaint or dispute. You can read the code at bt.com/complaintscode, or you can ask us to send you a copy.

Fair use policy surcharges

| Roaming Zones | Calls made within Zone and from Zone to UK mobile and standard landline numbers | Calls received in Zone | Texts sent within Zone and from Zone to UK mobile and standard landline numbers | Data used in Zone |
|---------------|---|------------------------|---|-------------------|
| | Pence per Minute | | Pence per Text | Pence per MB |
| Zones 1a & 1b | 3.2 | 0.8 | 1 | 0.36 |

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Roaming Charges

The charges shown for Roaming Zones 1a and 1b below are only payable for any usage which is normally excluded from the usage allowance for your BT Mobile SIM Only Plan, BT Mobile Phone Plan or BT Mobile Family SIM Plan.

| Roaming Zones | Calls made within Zone and from Zone to UK mobile and standard landline numbers | Calls made from Zone to the rest of the world | Calls received in Zone | Texts sent within Zone and from Zone to UK mobile and standard landline numbers | Texts sent from Zone to the rest of the world | Data used in Zone |
|--|---|---|------------------------|---|---|-------------------|
| | Price per Minute | | | Price per Text | | Price per MB |
| Zone 1a | 6.04p | £1.95 | 0 | 1p | 39p | N/A |
| Zone 1b | 5.06p | £1.95 | 0 | 1p | 39p | N/A |
| Zone 3 | £1.95 | £1.95 | £1.74 | 53p | 53p | £7.03 |
| Zone 4 | £2.37 | £2.37 | £1.12 | 53p | 53p | £7.03 |
| Zone 5 | £1.95 | £1.95 | £1.81 | 53p | 53p | £7.03 |
| Zone 6 | £2.29 | £2.29 | £1.81 | 53p | 53p | £7.03 |
| Zone 7 | £2.37 | £2.37 | £1.81 | 53p | 53p | £7.03 |
| Zone 8 | £2.29 | £2.29 | £2.09 | 53p | 53p | £7.03 |
| Zone 9 | £7.59 | £7.59 | £3.92 | £1.20 | £1.20 | £12.95 |
| Click here for a list of countries and International Roaming Zones | | | | | | |

Retrieving voicemail within a roaming zone (excluding roaming zones 1a and 1b) is charged as a standard roaming call to the UK. There is no charge for receiving voicemails whilst roaming.

MMS (picture messages) cost 43p when roaming. Premium text messages to Third Party short codes cost an additional 30p when roaming.

BT Mobile International and Roaming Zones

| Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone |
|-------------------|--------------------|--------------|--------------------------|--------------------|--------------|--------------------|--------------------|--------------|
| Afghanistan | 3 | 7 | Bermuda | 3 | 4 | Comoros | 3 | 7 |
| Albania | 3 | 4 | Bhutan | 3 | 7 | Congo | 3 | 8 |
| Algeria | 3 | 7 | Bolivia | 3 | 7 | Congo (Dem Rep of) | 3 | 8 |
| Andorra | 2 | 7 | Bosnia & Herzegovina | 3 | 4 | Cook Islands | 3 | 7 |
| Angola | 3 | 7 | Botswana | 3 | 5 | Costa Rica | 3 | 7 |
| Anguilla | 3 | 7 | Brazil | 3 | 6 | Croatia | 1 | 1a |
| Antigua & Barbuda | 3 | 7 | British Virgin Islands | 3 | 7 | Cuba | 3 | 8 |
| Argentina | 3 | 5 | Brunei | 3 | 7 | Cyprus | 1 | 1a |
| Armenia | 3 | 5 | Bulgaria | 1 | 1a | Czech Republic | 1 | 1a |
| Aruba | 3 | 7 | Burkina Faso | 3 | 4 | Denmark | 1 | 1a |
| Ascension Island | 3 | 7 | Burundi | 3 | 7 | Diego Garcia | 3 | 7 |
| Australia | 2 | 3 | Cambodia | 3 | 7 | Djibouti | 3 | 8 |
| Austria | 1 | 1a | Cameroon | 3 | 7 | Dominica | 3 | 7 |
| Azerbaijan | 3 | 7 | Canada | 2 | 3 | Dominican Republic | 3 | 5 |
| Azores | 1 | 1a | Canary Islands | 1 | 1b | Dutch Antilles | 3 | 6 |
| Bahamas | 3 | 7 | Cape Verde | 3 | 8 | East Timor | 3 | 7 |
| Bahrain | 3 | 7 | Cayman Islands | 3 | 7 | Ecuador | 3 | 5 |
| Balearic Islands | 1 | 1a | Central African Republic | 3 | 4 | Egypt | 3 | 6 |
| Bangladesh | 3 | 7 | Chad | 3 | 4 | El Salvador | 3 | 7 |
| Barbados | 3 | 7 | Chile | 3 | 7 | Eritrea | 3 | 7 |
| Belarus | 3 | 7 | China | 3 | 3 | Estonia | 1 | 1a |
| Belgium | 1 | 1a | Christmas Islands | 2 | 7 | Ethiopia | 3 | 7 |
| Belize | 3 | 7 | Cocos Islands | 2 | 7 | Falkland Islands | 3 | 8 |
| Benin | 3 | 7 | Colombia | 3 | 5 | Faroe Islands | 2 | 5 |

| Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone |
|---|--------------------|--------------|---------------------|--------------------|--------------|----------------------------------|--------------------|--------------|
| Ferries and Planes (AeroMobile, MCP, OnAir, Seonet Maritime Communications AB, Thuraya) | 4 | 9 | Guyana | 3 | 6 | Laos | 3 | 8 |
| | | | Haiti | 3 | 7 | Latvia | 1 | 1a |
| | | | Honduras | 3 | 7 | Lebanon | 3 | 4 |
| Fiji | 3 | 7 | Hong Kong | 3 | 3 | Lesotho | 3 | 4 |
| Finland | 1 | 1a | Hungary | 1 | 1a | Liberia | 3 | 7 |
| France | 1 | 1a | Iceland | 1 | 1b | Libya | 3 | 7 |
| French Guiana | 1 | 1b | India | 3 | 3 | Liechtenstein | 1 | 1b |
| French Polynesia | 3 | 7 | Indonesia | 3 | 5 | Lithuania | 1 | 1a |
| French West Indies | 1 | 1b | Iran | 3 | 7 | Luxembourg | 1 | 1a |
| Gabon | 3 | 5 | Iraq | 3 | 7 | Macau | 3 | 7 |
| Gambia | 3 | 7 | Ireland | 1 | 1a | Macedonia | 3 | 5 |
| Georgia | 3 | 4 | Isle of Man | 1 | 1a | Madagascar | 3 | 4 |
| Germany | 1 | 1a | Israel | 3 | 5 | Madeira | 1 | 1a |
| Ghana | 3 | 4 | Italy | 1 | 1a | Malawi | 3 | 4 |
| Gibraltar | 1 | 1b | Ivory Coast | 3 | 5 | Malaysia | 3 | 5 |
| Greece | 1 | 1a | Jamaica | 3 | 7 | Maldives | 3 | 8 |
| Greenland | 3 | 4 | Japan | 3 | 3 | Mali | 3 | 7 |
| Grenada | 3 | 7 | Jersey | 1 | 1b | Malta | 1 | 1a |
| Guadeloupe | 1 | 1b | Jordan | 3 | 5 | Maritime Services (AAM, Tampnet) | 4 | 9 |
| Guam | 3 | 7 | Kazakhstan | 3 | 7 | Marshall Islands | 3 | 7 |
| Guatemala | 3 | 4 | Kenya | 3 | 5 | Martinique | 1 | 1b |
| Guernsey | 1 | 1b | Kiribati | 3 | 7 | Mauritania | 3 | 7 |
| Guinea | 3 | 5 | Kosovo | 3 | 7 | Mauritius | 3 | 7 |
| Guinea - Equatorial | 3 | 4 | Kuwait | 3 | 6 | Mayotte | 1 | 1b |
| Guinea Bissau | 3 | 4 | Kyrgyzstan Republic | 3 | 7 | Mexico | 3 | 5 |

| Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone |
|-------------------|--------------------|--------------|-----------------------|--------------------|--------------|------------------------------|--------------------|--------------|
| Micronesia | 3 | 7 | Pakistan | 3 | 4 | Senegal | 3 | 5 |
| Midway Islands | 3 | 7 | Palau | 3 | 8 | Serbia | 3 | 5 |
| Moldova | 3 | 5 | Palestinian Authority | 3 | 7 | Seychelles | 3 | 7 |
| Monaco | 1 | 1a | Panama | 3 | 7 | Ships | 4 | 9 |
| Mongolia | 3 | 5 | Papua New Guinea | 3 | 7 | Sierra Leone | 3 | 5 |
| Montenegro | 3 | 6 | Paraguay | 3 | 7 | Singapore | 3 | 3 |
| Montserrat | 3 | 5 | Peru | 3 | 5 | Slovak Republic | 1 | 1a |
| Morocco | 3 | 4 | Philippines | 3 | 7 | Slovenia | 1 | 1a |
| Mozambique | 3 | 7 | Poland | 1 | 1a | Solomon Islands | 3 | 7 |
| Myanmar | 3 | 7 | Portugal | 1 | 1a | Somalia | 3 | 7 |
| Namibia | 3 | 7 | Puerto Rico | 3 | 7 | South Africa | 3 | 5 |
| Nauru | 3 | 7 | Qatar | 3 | 7 | South Korea | 3 | 7 |
| Nepal | 3 | 4 | Reunion | 1 | 1b | Spain | 1 | 1a |
| Netherlands | 1 | 1a | Rodriguez Island | 3 | 7 | Sri Lanka | 3 | 5 |
| New Caledonia | 3 | 7 | Romania | 1 | 1a | St Helena | 3 | 7 |
| New Zealand | 2 | 5 | Ross Island | 3 | 7 | St. Kitts and Nevis | 3 | 7 |
| Nicaragua | 3 | 5 | Russia | 3 | 6 | St. Lucia | 3 | 7 |
| Niger | 3 | 4 | Rwanda | 3 | 7 | St. Pierre & Miquelon | 3 | 7 |
| Nigeria | 3 | 5 | Saint Barthelemy | 1 | 1b | St. Vincent & the Grenadines | 3 | 7 |
| Niue | 3 | 7 | Saint Martin | 1 | 1b | Sudan | 3 | 7 |
| Norfolk Island | 3 | 7 | Samoa | 3 | 7 | Suriname | 3 | 7 |
| North Korea | 3 | 7 | Samoa (Western) | 3 | 7 | Swaziland | 3 | 4 |
| Northern Marianas | 3 | 7 | San Marino | 1 | 1b | Sweden | 1 | 1a |
| Norway | 1 | 1b | Sao Tome & Principe | 3 | 7 | Switzerland | 1 | 1b |
| Oman | 3 | 7 | Saudi Arabia | 3 | 5 | Syria | 3 | 4 |

| Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone | Country | International Zone | Roaming Zone |
|-------------------|--------------------|--------------|--------------------------|--------------------|--------------|--------------|--------------------|--------------|
| Taiwan | 3 | 4 | Turkmenistan | 3 | 8 | Vanuatu | 3 | 7 |
| Tajikistan | 3 | 4 | Turks & Caicos | 3 | 7 | Vatican City | 1 | 1a |
| Tanzania | 3 | 6 | Tuvalu | 3 | 7 | Venezuela | 3 | 7 |
| Thailand | 3 | 6 | Uganda | 3 | 5 | Vietnam | 3 | 7 |
| Togo | 3 | 4 | Ukraine | 3 | 6 | Wake Island | 3 | 7 |
| Tokelau | 3 | 7 | United Arab Emirates | 3 | 7 | Yemen | 3 | 7 |
| Tonga | 3 | 7 | United States of America | 2 | 3 | Zambia | 3 | 7 |
| Trinidad & Tobago | 3 | 7 | Uruguay | 3 | 4 | Zimbabwe | 3 | 7 |
| Tunisia | 3 | 5 | US Virgin Islands | 3 | 7 | | | |
| Turkey | 3 | 3 | Uzbekistan | 3 | 8 | | | |

[Back to BT Mobile Pricing](#)

BT Mobile Add-ons

| Travel Data Pass | Daily Charge |
|------------------|--------------|
| 500MB | £6.47 |

This add-on gives a daily allowance of 500 MB of data to use in any of the following 12 countries; Andorra, Australia, Canada, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey, United Arab Emirates and United States of America

| Extra Speed Add-on | Monthly Charge |
|-----------------------------|----------------|
| Up to 60Mbps* Maximum Speed | £5.62 |

- * Speeds available will vary based on the number of users, distance from the mast and the type of 4G phone used.
- Allow up to 24 hours to activate. 30 day rolling contract applies with no minimum term.
 - Requires a compatible 4G-ready phone. Check coverage in your area before ordering at bt.com/coveragechecker

Continued below

| UK Add-ons | Monthly Charge |
|-------------------|----------------|
| Unlimited Minutes | £7.03 |
| 500 MB Data | £5.62 |
| 1 GB Data | £8.44 |
| 5 GB Data | £16.90 |
| 10 GB Data | £22.55 |
| 15 GB Data | £33.82 |

- Add-ons run on a 30 day rolling contract until you cancel them.
- When you first buy an Add-On, it lasts until the date of your next BT Mobile bill. It covers minutes or data used over your inclusive plan allowance, up to the allowance for that Add-On, from your last BT Mobile bill until your next one. (So if you buy a 500MB Add-On 10 days before the date of your next bill, it'll cover the data you use for those days and the previous 20).
- Any unused add-on allowance will not carry over when your billing month ends. If you go over your add-on allowance, standard charges will apply.
- Add-on allowances will refresh at the start of each new billing cycle along with normal tariff allowances.
- UK Minutes and Data add-ons can be used when you roam like at home in Roaming Zones 1a and 1b.

[Back to BT Mobile Pricing](#)

118 Directory Enquiry numbers you can dial with BT Mobile

| Directory Enquiry Service Numbers | | |
|-----------------------------------|------------------|---|
| BT UK | BT International | Others |
| 118-404; 118-500 | 118-505 | 118-000; 118-001; 118-002; 118-003; 118-004; 118-005; 118-006; 118-008; 118-009; 118-010; 118-012; 118-013; 118-017; 118-018; 118-020; 118-022; 118-023; 118-031; 118-033; 118-039; 118-040; 118-044; 118-050; 118-055; 118-058; 118-059; 118-077; 118-080; 118-081; 118-088; 118-097; 118-098; 118-099; 118-101; 118-102; 118-105; 118-106; 118-108; 118-109; 118-110; 118-111; 118-113; 118-114; 118-115; 118-117; 118-118; 118-119; 118-120; 118-122; 118-124; 118-126; 118-127; 118-128; 118-129; 118-130; 118-131; 118-132; 118-133; 118-136; 118-137; 118-138; 118-140; 118-143; 118-144; 118-146; 118-147; 118-148; 118-149; 118-156; 118-157; 118-158; 118-160; 118-164; 118-165; 118-166; 118-169; 118-170; 118-172; 118-174; 118-175; 118-176; 118-178; 118-180; 118-181; 118-182; 118-183; 118-187; 118-188; 118-189; 118-190; 118-194; 118-199; 118-200; 118-201; 118-202; 118-212; 118-213; 118-214; 118-215; 118-218; 118-220; 118-221; 118-224; 118-225; 118-226; 118-227; 118-228; 118-229; 118-232; 118-233; 118-234; 118-240; 118-241; 118-242; 118-246; 118-247; 118-248; 118-252; 118-255; 118-258; 118-260; 118-262; 118-277; 118-278; 118-284; 118-287; 118-288; 118-298; 118-299; 118-300; 118-301; 118-303; 118-308; 118-310; 118-312; 118-313; 118-318; 118-321; 118-323; 118-328; 118-331; 118-332; 118-333; 118-334; 118-338; 118-339; 118-343; 118-348; 118-350; 118-354; 118-355; 118-357; 118-358; 118-359; 118-360; 118-361; 118-362; 118-363; 118-364; 118-365; 118-366; 118-373; 118-374; 118-376; 118-383; 118-386; 118-390; 118-392; 118-393; 118-400; 118-402; 118-412; 118-414; 118-415; 118-424; 118-425; 118-426; 118-429; 118-432; 118-434; 118-438; 118-440; 118-441; 118-442; 118-444; 118-448; 118-449; 118-450; 118-452; 118-453; 118-455; 118-456; 118-458; 118-463; 118-467; 118-468; 118-469; 118-480; 118-485; 118-488; 118-499; 118-501; 118-502; 118-503; 118-504; 118-505; 118-506; 118-507; 118-508; 118-509; 118-510; 118-511; 118-515; 118-518; 118-520; 118-522; 118-525; 118-526; 118-528; 118-529; 118-543; 118-544; 118-547; 118-548; 118-550; 118-551; 118-553; 118-555; 118-558; 118-559; 118-560; 118-561; 118-567; 118-575; 118-577; 118-580; 118-582; 118-583; 118-585; 118-586; 118-588; 118-590; 118-592; 118-595; 118-598; 118-599; 118-600; 118-606; 118-613; 118-616; 118-626; 118-628; 118-629; 118-632; 118-633; 118-639; 118-644; 118-647; 118-648; 118-661; 118-662; 118-666; 118-667; 118-675; 118-678; 118-680; 118-686; 118-696; 118-700; 118-701; 118-707; 118-708; 118-722; 118-723; 118-724; 118-726; 118-733; 118-737; 118-738; 118-739; 118-742; 118-743; 118-744; 118-747; 118-750; 118-751; 118-754; 118-759; 118-764; 118-770; 118-772; 118-773; 118-774; 118-776; 118-777; 118-783; 118-786; 118-795; 118-799; 118-800; 118-801; 118-802; 118-803; 118-805; 118-806; 118-807; 118-808; 118-810; 118-811; 118-813; 118-814; 118-815; 118-817; 118-818; 118-819; 118-821; 118-825; 118-826; 118-827; 118-829; 118-831; 118-833; 118-838; 118-841; 118-844; 118-845; 118-846; 118-847; 118-850; 118-851; 118-855; 118-856; 118-864; 118-865; 118-866; 118-868; 118-869; 118-872; 118-875; 118-876; 118-877; 118-878; 118-879; 118-880; 118-885; 118-886; 118-887; 118-888; 118-889; 118-891; 118-897; 118-899; 118-900; 118-901; 118-902; 118-905; 118-908; 118-909; 118-911; 118-918; 118-927; 118-929; 118-932; 118-940; 118-942; 118-944; 118-948; 118-949; 118-950; 118-955; 118-956; 118-958; 118-960; 118-961; 118-962; 118-970; 118-976; 118-977; 118-978; 118-986; 118-987; 118-989; 118-990; 118-993; 118-995 |

For charges for calls to the Directory Enquiry Service numbers listed in the table above, click [here](#) to view the Specialised Number Call Prices section.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 1st September 2020 and 18th May 2022

| Monthly Charges & Allowances | BT Mobile 3GB Plan | | | | | | | | | | |
|---------------------------------------|--------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Tier 1 | Tier 2 | Tier 3 | Tier 4 | Tier 5 | Tier 6 | Tier 7 | Tier 8 | Tier 9 | Tier 10 | Tier 11 |
| Plan Rental – Standard | £15 | £17 | £19 | £21 | £24 | £27 | £30 | £33 | £36 | £39 | £42 |
| Plan Rental – BT Broadband Households | £10 | £12 | £14 | £16 | £19 | £22 | £25 | £28 | £31 | £34 | £37 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 3GB | 3GB | 3GB | 3GB | 3GB | 3GB | 3GB | 3GB | 3GB | 3GB | 3GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

| Monthly Charges & Allowances | BT Mobile 6GB Plan | | | | | | | | | |
|---------------------------------------|--------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Tier 1 | Tier 2 | Tier 3 | Tier 4 | Tier 5 | Tier 6 | Tier 7 | Tier 8 | Tier 9 | Tier 10 |
| Plan Rental – Standard | £45 | £50 | £55 | £60 | £65 | £70 | £75 | £80 | £85 | £90 |
| Plan Rental – BT Broadband Households | £40 | £45 | £50 | £55 | £60 | £65 | £70 | £75 | £80 | £85 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 6GB | 6GB | 6GB | 6GB | 6GB | 6GB | 6GB | 6GB | 6GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

| Monthly Charges & Allowances | BT Mobile 15GB Plan | | | | | | | | | | |
|---------------------------------------|---------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Tier 1 | Tier 2 | Tier 3 | Tier 4 | Tier 5 | Tier 6 | Tier 7 | Tier 8 | Tier 9 | Tier 10 | Tier 11 |
| Plan Rental – Standard | £18 | £20 | £22 | £24 | £27 | £30 | £33 | £36 | £39 | £42 | £45 |
| Plan Rental – BT Broadband Households | £13 | £15 | £17 | £19 | £22 | £25 | £28 | £31 | £34 | £37 | £40 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 15GB | 15GB | 15GB | 15GB | 15GB | 15GB | 15GB | 15GB | 15GB | 15GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

| Monthly Charges & Allowances | BT Mobile 30GB Plan | | | | | | | | | |
|---------------------------------------|---------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Tier 1 | Tier 2 | Tier 3 | Tier 4 | Tier 5 | Tier 6 | Tier 7 | Tier 8 | Tier 9 | Tier 10 |
| Plan Rental – Standard | £48 | £53 | £58 | £63 | £68 | £73 | £78 | £83 | £88 | £93 |
| Plan Rental – BT Broadband Households | £43 | £48 | £53 | £58 | £63 | £68 | £73 | £78 | £83 | £88 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 30GB | 30GB | 30GB | 30GB | 30GB | 30GB | 30GB | 30GB | 30GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

| Monthly Charges & Allowances | BT Mobile 100GB Plan | | | | | | | | | |
|---------------------------------------|----------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Tier 1 | Tier 2 | Tier 3 | Tier 4 | Tier 5 | Tier 6 | Tier 7 | Tier 8 | Tier 9 | Tier 10 |
| Plan Rental – Standard | £30 | £31 | £34 | £37 | £40 | £43 | £46 | £49 | £52 | £57 |
| Plan Rental – BT Broadband Households | £25 | £26 | £29 | £32 | £35 | £38 | £41 | £44 | £47 | £52 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

| Monthly Charges & Allowances | BT Mobile 100GB Plan - Continued | | | | | | | |
|---------------------------------------|----------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Tier 11 | Tier 12 | Tier 13 | Tier 14 | Tier 15 | Tier 16 | Tier 17 | Tier 18 |
| Plan Rental – Standard | £62 | £67 | £72 | £77 | £82 | £87 | £92 | £97 |
| Plan Rental – BT Broadband Households | £57 | £62 | £67 | £72 | £77 | £82 | £87 | £92 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020

| Monthly Charges & | Tier 0 | | | | | Tier 1 | | | | |
|---------------------------------------|----------------------|--------------------|--------------------|--------------------|---------------------|----------------------|--------------------|--------------------|--------------------|---------------------|
| | BT Mobile 500MB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 500MB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan |
| Plan Rental – Standard | £17 | £19 | £22 | £27 | £32 | £22 | £24 | £27 | £32 | £37 |
| Plan Rental – BT Broadband Households | £12 | £14 | £17 | £22 | £27 | £17 | £19 | £22 | £27 | £32 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | 400 | Unlimited | 1000 | Unlimited | Unlimited | 400 | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 1GB | 3GB | 6GB | 15GB | 500MB | 1GB | 3GB | 6GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th Jan 2020 and 31st Aug 2020 continued

| Monthly Charges & Allowances | Tier 2 | | | | Tier 3 | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|--------------------|--------------------|--------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan |
| Plan Rental – Standard | £28 | £31 | £36 | £41 | £32 | £35 | £40 | £45 |
| Plan Rental – BT Broadband Households | £23 | £26 | £31 | £36 | £27 | £30 | £35 | £40 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 1GB | 3GB | 6GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | Tier 4 | | | | | Tier 5 | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|--------------------|--------------------|--------------------|----------------|----------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB | BT Mobile 30GB |
| Plan Rental – Standard | £37 | £40 | £45 | £50 | £57 | £44 | £47 | £52 | £57 | £63 |
| Plan Rental – BT Broadband Households | £32 | £35 | £40 | £45 | £52 | £39 | £42 | £47 | £52 | £58 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 1GB | 3GB | 6GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | Tier 6 | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan |
| Plan Rental – Standard | £49.00 | £52.00 | £57.00 | £62.00 | £68.00 |
| Plan Rental – BT Broadband Households | £44.00 | £47.00 | £52.00 | £57.00 | £63.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | Tier 7 | | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £53.00 | £56.00 | £61.00 | £66.00 | £72.00 | £77.00 |
| Plan Rental – BT Broadband Households | £48.00 | £51.00 | £56.00 | £61.00 | £67.00 | £72.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | Tier 8 | | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £57.00 | £60.00 | £65.00 | £70.00 | £76.00 | £81.00 |
| Plan Rental – BT Broadband Households | £52.00 | £55.00 | £60.00 | £65.00 | £71.00 | £76.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | Tier 9 | | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £62.00 | £65.00 | £70.00 | £75.00 | £81.00 | £86.00 |
| Plan Rental – BT Broadband Households | £57.00 | £60.00 | £65.00 | £70.00 | £76.00 | £81.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | Tier 10 | | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £67.00 | £70.00 | £75.00 | £80.00 | £86.00 | £91.00 |
| Plan Rental – BT Broadband Households | £62.00 | £65.00 | £70.00 | £75.00 | £81.00 | £86.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | 5G Tier 1 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard - 5G Plan | £50.00 | £55.00 | £61.00 | £71.00 |
| Plan Rental – BT Broadband Households – 5G Plan | £45.00 | £50.00 | £56.00 | £66.00 |
| Plan Rental – Standard - 4G Plan | £45.00 | £50.00 | £56.00 | £66.00 |
| Plan Rental – BT Broadband Households – 4G Plan | £40.00 | £45.00 | £51.00 | £61.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | 5G Tier 2 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard - 5G Plan | £57.00 | £62.00 | £68.00 | £76.00 |
| Plan Rental – BT Broadband Households – 5G Plan | £52.00 | £57.00 | £63.00 | £71.00 |
| Plan Rental – Standard - 4G Plan | £52.00 | £57.00 | £63.00 | £71.00 |
| Plan Rental – BT Broadband Households – 4G Plan | £47.00 | £52.00 | £58.00 | £66.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | 5G Tier 3 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard - 5G Plan | £62.00 | £67.00 | £73.00 | £83.00 |
| Plan Rental – BT Broadband Households – 5G Plan | £57.00 | £62.00 | £68.00 | £78.00 |
| Plan Rental – Standard - 4G Plan | £57.00 | £62.00 | £68.00 | £78.00 |
| Plan Rental – BT Broadband Households – 4G Plan | £52.00 | £57.00 | £63.00 | £73.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | 5G Tier 4 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard - 5G Plan | £66.00 | £71.00 | £77.00 | £87.00 |
| Plan Rental – BT Broadband Households – 5G Plan | £61.00 | £66.00 | £72.00 | £82.00 |
| Plan Rental – Standard - 4G Plan | £61.00 | £66.00 | £72.00 | £82.00 |
| Plan Rental – BT Broadband Households – 4G Plan | £56.00 | £61.00 | £67.00 | £77.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

| Monthly Charges & Allowances | 5G Tier 5 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard - 5G Plan | £70.00 | £75.00 | £81.00 | £91.00 |
| Plan Rental – BT Broadband Households – 5G Plan | £65.00 | £70.00 | £76.00 | £86.00 |
| Plan Rental – Standard - 4G Plan | £65.00 | £70.00 | £76.00 | £86.00 |
| Plan Rental – BT Broadband Households – 4G Plan | £60.00 | £65.00 | £71.00 | £81.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020

| Monthly Charges & Allowances | Tier 0 | | | | | Tier 1 | | | | |
|---------------------------------------|----------------------|--------------------|--------------------|--------------------|---------------------|----------------------|--------------------|--------------------|--------------------|---------------------|
| | BT Mobile 500MB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 500MB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan |
| Plan Rental – Standard | £17.15 | £19.18 | £22.22 | £27.28 | £32.35 | £22.22 | £24.24 | £27.28 | £32.35 | £37.41 |
| Plan Rental – BT Broadband Households | £12.15 | £14.18 | £17.22 | £22.28 | £27.35 | £17.22 | £19.24 | £22.28 | £27.35 | £32.41 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | 400 | Unlimited | 1000 | Unlimited | Unlimited | 400 | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 1GB | 3GB | 6GB | 15GB | 500MB | 1GB | 3GB | 6GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 2 | | | | Tier 3 | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|--------------------|--------------------|--------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan |
| Plan Rental – Standard | £28.29 | £31.33 | £36.40 | £41.46 | £32.35 | £35.39 | £40.45 | £45.52 |
| Plan Rental – BT Broadband Households | £23.29 | £26.33 | £31.40 | £36.46 | £27.35 | £30.39 | £35.45 | £40.52 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 1GB | 3GB | 6GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 4 | | | | | Tier 5 | | | | |
|---------------------------------------|--------------------|--------------------|--------------------|---------------------|---------------------|--------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan |
| Plan Rental – Standard | £37.41 | £40.45 | £45.52 | £50.58 | £57.67 | £44.50 | £47.54 | £52.61 | £57.67 | £63.75 |
| Plan Rental – BT Broadband Households | £32.41 | £35.45 | £40.52 | £45.58 | £52.67 | £39.50 | £42.54 | £47.61 | £52.67 | £58.75 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 1GB | 3GB | 6GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 6 | | | | |
|---------------------------------------|-----------------------|-----------------------|-----------------------|------------------------|------------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan |
| Plan Rental – Standard | £49.57 | £52.61 | £57.67 | £62.74 | £68.81 |
| Plan Rental – BT Broadband Households | £44.57 | £47.61 | £52.67 | £57.74 | £63.81 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 7 | | | | | |
|---------------------------------------|-----------------------|-----------------------|-----------------------|------------------------|------------------------|------------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £53.62 | £56.66 | £61.72 | £66.79 | £72.87 | £77.93 |
| Plan Rental – BT Broadband Households | £48.62 | £51.66 | £56.72 | £61.79 | £67.87 | £72.93 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 8 | | | | | |
|---------------------------------------|-----------------------|-----------------------|-----------------------|------------------------|------------------------|------------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £57.67 | £60.71 | £65.78 | £70.84 | £76.92 | £81.98 |
| Plan Rental – BT Broadband Households | £52.67 | £55.71 | £60.78 | £65.84 | £71.92 | £76.98 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 9 | | | | | |
|---------------------------------------|-----------------------|-----------------------|-----------------------|------------------------|------------------------|------------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £62.74 | £65.78 | £70.84 | £75.91 | £81.98 | £87.05 |
| Plan Rental – BT Broadband Households | £57.74 | £60.78 | £65.84 | £70.91 | £76.98 | £82.05 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | Tier 10 | | | | | |
|---------------------------------------|-----------------------|-----------------------|-----------------------|------------------------|------------------------|------------------------|
| | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 60GB Plan |
| Plan Rental – Standard | £67.80 | £70.84 | £75.91 | £80.97 | £85.02 | £90.09 |
| Plan Rental – BT Broadband Households | £62.80 | £65.84 | £70.91 | £75.97 | £80.02 | £85.09 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 15GB | 30GB | 60GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020

| Monthly Charges & Allowances | 5G Tier 1 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard – 5G Plan | £50.58 | £55.65 | £61.72 | £71.85 |
| Plan Rental – BT Broadband Households – 5G Plan | £45.58 | £50.65 | £56.72 | £66.85 |
| Plan Rental – Standard – 4G Plan | £45.52 | £50.58 | £56.66 | £66.79 |
| Plan Rental – BT Broadband Households – 4G Plan | £40.52 | £45.58 | £51.66 | £61.79 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | 5G Tier 2 | | | |
|---|-----------------------|------------------------|------------------------|-------------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard – 5G Plan | £57.67 | £62.74 | £68.81 | £76.92 |
| Plan Rental – BT Broadband Households – 5G Plan | £52.67 | £57.74 | £63.81 | £71.92 |
| Plan Rental – Standard – 4G Plan | £52.61 | £57.67 | £63.75 | £71.85 |
| Plan Rental – BT Broadband Households – 4G Plan | £47.61 | £52.67 | £58.75 | £66.85 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | 5G Tier 3 | | | |
|---|--------------------|---------------------|---------------------|----------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard – 5G Plan | £62.74 | £67.80 | £73.88 | £84.01 |
| Plan Rental – BT Broadband Households – 5G Plan | £57.74 | £62.80 | £68.88 | £79.01 |
| Plan Rental – Standard – 4G Plan | £57.67 | £62.74 | £68.81 | £78.94 |
| Plan Rental – BT Broadband Households – 4G Plan | £52.67 | £57.74 | £63.81 | £73.94 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | 5G Tier 4 | | | |
|---|-----------------------|------------------------|------------------------|-------------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard – 5G Plan | £66.79 | £71.85 | £77.93 | £88.06 |
| Plan Rental – BT Broadband Households – 5G Plan | £61.79 | £66.85 | £72.93 | £83.06 |
| Plan Rental – Standard – 4G Plan | £61.72 | £66.79 | £72.87 | £83.00 |
| Plan Rental – BT Broadband Households – 4G Plan | £56.72 | £61.79 | £67.87 | £78.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

| Monthly Charges & Allowances | 5G Tier 5 | | | |
|---|-----------------------|------------------------|------------------------|-------------------------|
| | BT Mobile 6GB Plan | BT Mobile 15GB Plan | BT Mobile 30GB Plan | BT Mobile 100GB Plan |
| Plan Rental – Standard – 5G Plan | £70.84 | £75.91 | £81.98 | £92.11 |
| Plan Rental – BT Broadband Households – 5G Plan | £65.84 | £70.91 | £76.98 | £87.11 |
| Plan Rental – Standard – 4G Plan | £65.78 | £70.84 | £76.92 | £87.05 |
| Plan Rental – BT Broadband Households – 4G Plan | £60.78 | £65.84 | £71.92 | £82.05 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 6GB | 15GB | 30GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – Handsets

| Monthly Charges & Allowances | Tier 1 | | | | Tier 2 | | | | |
|---------------------------------------|----------------------|--------------------|---------------------|---------------------|----------------------|----------------------|--------------------|---------------------|---------------------|
| | BT Mobile 500MB Plan | BT Mobile 2GB Plan | BT Mobile 15GB Plan | BT Mobile 20GB Plan | BT Mobile 500MB Plan | BT Mobile 500MB Plan | BT Mobile 2GB Plan | BT Mobile 15GB Plan | BT Mobile 20GB Plan |
| Plan Rental – Standard | £25.00 | £30.00 | £40.00 | £40.00 | £36.00 | £30.00 | £41.00 | £51.00 | £51.00 |
| Plan Rental – BT Broadband Households | £20.00 | £25.00 | £35.00 | £35.00 | £31.00 | £25.00 | £36.00 | £46.00 | £46.00 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | 400 | 1000 | Unlimited | Unlimited | 400 | 400 | 1000 | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 2GB | 15GB | 20GB | 500MB | 500MB | 2GB | 15GB | 20GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute’s duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – Handsets continued

| Monthly Charges & Allowances | Tier 3 | Tier 4 | | | |
|---------------------------------------|----------------------|----------------------|----------------------|--------------------|---------------------|
| | BT Mobile 500MB Plan | BT Mobile 500MB Plan | BT Mobile 500MB Plan | BT Mobile 3GB Plan | BT Mobile 15GB Plan |
| Plan Rental – Standard | £35 | £44 | £35 | £49 | £59 |
| Plan Rental – BT Broadband Households | £30 | £39 | £30 | £44 | £54 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 |
| Minutes | 400 | 400 | 400 | 1000 | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 500MB | 500MB | 3GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Device Plans we no longer sell

BT Device Plans – Tablets taken between 16th January 2020 and 17th May 2022

BT Device Plans – Tablets

| Monthly Charges & Allowances | Alcatel 3T 8 | | | | Samsung Galaxy Tab A 8.0 | | | | Samsung Tab A 10.1 | | | |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|--------------------------|--------------------|---------------------|---------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan |
| Plan Rental – Standard | £17 | £19 | £24 | £30 | £21 | £23 | £28 | £34 | £21 | £23 | £28 | £34 |
| Plan Rental – BT Broadband Households | £12 | £14 | £19 | £25 | £16 | £18 | £23 | £29 | £16 | £18 | £23 | £29 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Data | 3GB | 6GB | 15GB | 30GB | 3GB | 6GB | 15GB | 30GB | 3GB | 6GB | 15GB | 30GB |
| Upfront Charge | £0 | £0 | £0 | £0 | £0 | £0 | £0 | £0 | £50 | £0 | £0 | £0 |

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like at Home countries. See the Roam Like at Home page for more details.

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BT Device Plans – Mobile Broadband

| Monthly Charges & Allowances | 4G Mini Hub | | | |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan |
| Plan Rental – Standard | £15 | £17 | £22 | £28 |
| Plan Rental – BT Broadband Households | £10 | £12 | £17 | £23 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 |
| Data | 3GB | 6GB | 15GB | 30GB |
| Upfront Charge | £0 | £0 | £0 | £0 |

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like at Home countries. See the Roam Like at Home page for more details.

[Back to BT Mobile Pricing](#)

BT Device Plans – Mobile Broadband continued

| Monthly Charges & Allowances | 4G Home Broadband | | | | | |
|---------------------------------------|----------------------|----------------------|----------------------|----------------------|-----------------------|-----------------------|
| | BT Device 100GB Plan | BT Device 200GB Plan | BT Device 300GB Plan | BT Device 500GB Plan | BT Device 15Mbps Plan | BT Device 30Mbps Plan |
| Plan Rental – Standard | £35 | £40 | £45 | £50 | £45 | £55 |
| Plan Rental – BT Broadband Households | £30 | £35 | £40 | £45 | N/A | N/A |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | 0 | 0 | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 | 0 | 0 |
| Data | 100GB | 200GB | 300GB | 500GB | Unlimited | Unlimited |
| Upfront Charge | £0 | £0 | £0 | £0 | £0 | £0 |

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is also available when connected to a BT Wi-Fi hotspot.

BT Device Plans – Tablets taken between 16th January 2020 and 31st August 2020

| Monthly Charges & Allowances | Huawei T3 Tab 8" | | | |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan |
| Plan Rental – Standard | £17 | £19 | £24 | £30 |
| Plan Rental – BT Broadband Households | £12 | £14 | £19 | £25 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 |
| Data | 3GB | 6GB | 15GB | 30GB |
| Upfront Charge | £30 | £20 | £10 | £10 |

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like at Home countries. See the Roam Like at Home page for more details.

[Back to BT Mobile Pricing](#)

BT Device Plans we no longer sell

BT Device Plans – Tablets taken between 11th January 2019 and 16th January 2020

| Monthly Charges & Allowances | Huawei T3 Tab 8" | | | | Samsung Tab A 10.1 | | | |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan |
| Plan Rental – Standard | £17.15 | £19.18 | £24.24 | £30.32 | £21.20 | £23.23 | £28.29 | £34.37 |
| Plan Rental – BT Broadband Households | £12.15 | £14.18 | £19.24 | £25.32 | £16.20 | £18.23 | £23.29 | £29.37 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Minutes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Data | 3GB | 6GB | 15GB | 30GB | 3GB | 6GB | 15GB | 30GB |
| Upfront Charge | £30 | £20 | £10 | £10 | £50 | £30 | £10 | £10 |

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

Continued below

BT Device Plans we no longer sell

BT Device Plans – Mobile Broadband taken between 11th January 2019 and 16th January 2020

| Monthly Charges & Allowances | 4G Mini Hub | | | |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|
| | BT Device 3GB Plan | BT Device 6GB Plan | BT Device 15GB Plan | BT Device 30GB Plan |
| Plan Rental – Standard | £15.13 | £17.15 | £22.22 | £28.29 |
| Plan Rental – BT Broadband Households | £10.13 | £12.15 | £17.22 | £23.29 |
| Minimum Term (Months) | 24 | 24 | 24 | 24 |
| Minutes | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 |
| Data | 3GB | 6GB | 15GB | 30GB |
| Upfront Charge | £0 | £0 | £0 | £0 |

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

Continued below

SIM Only BT Mobile Plans we no longer sell

SIM Only BT Mobile Plans – taken between 1st September 2020 and 25th October 2022

SIM Only BT Mobile 5G Plans – New Customers

| Monthly Charges & Allowances | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 10GB Plan | BT Mobile 30GB Plan | BT Mobile 40GB Plan | BT Mobile 100GB Plan |
|---------------------------------------|--------------------|--------------------|---------------------|---------------------|---------------------|----------------------|
| Plan Rental - Standard | £12.00 | £14.00 | £17.00 | £20.00 | £25.00 | £30.00 |
| Plan Rental – BT Broadband Households | £7.00 | £9.00 | £12.00 | £15.00 | £20.00 | £25.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 10GB | 30GB | 40GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

SIM Only BT Mobile Plans – taken between 16th January 2020 and 31st August 2020

| Monthly Charges & Allowances | BT Mobile 500MB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 10GB Plan | BT Mobile 20GB Plan | BT Mobile 40GB Plan |
|---------------------------------------|----------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| Plan Rental - Standard | £13.00 | £15.00 | £17.00 | £20.00 | £23.00 | £30.00 | £40.00 |
| Plan Rental – BT Broadband Households | £8.00 | £10.00 | £12.00 | £15.00 | £18.00 | £25.00 | £35.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 1GB | 3GB | 6GB | 10GB | 20GB | 40GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Extra Speed | | | | | Up to 60Mb/s | Up to 60Mb/s | Up to 60Mb/s |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

SIM Only BT Mobile 4G Plans we no longer sell

SIM Only BT Mobile Plans – taken between 11th January 2019 and 16th January 2020

| Monthly Charges & Allowances | BT Mobile 500MB Plan | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 10GB Plan | BT Mobile 20GB Plan | BT Mobile 40GB Plan |
|---------------------------------------|----------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| Plan Rental – Standard | £13.10 | £15.13 | £17.15 | £20.19 | £23.23 | £30.32 | £40.45 |
| Plan Rental – BT Broadband Households | £8.10 | £10.13 | £12.15 | £15.19 | £18.23 | £25.32 | £35.45 |
| Minimum Term (Months) | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 1GB | 3GB | 6GB | 10GB | 20GB | 40GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Extra Speed | | | | | Up to 60Mb/s | Up to 60Mb/s | Up to 60Mb/s |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans – SIM Only 4G Plans

| Monthly Charges & Allowances | BT Mobile 20GB Plan | BT Mobile 2GB Plan | BT Mobile 6GB Plan |
|---------------------------------------|---------------------|--------------------|--------------------|
| Plan Rental - Standard | £25.00 | £15.00 | £20.00 |
| Plan Rental – BT Broadband Households | £20.00 | £10.00 | £15.00 |
| Minimum Contract (Months) | 12 | 12 | 12 |
| Minutes | Unlimited | 1000 | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited |
| Data | 20GB | 2GB | 6GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

SIM Only BT Mobile 4G Plans – taken before 27th October 2017

| Monthly Charges & Allowances | BT Mobile 500MB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 15GB Plan |
|---------------------------------------|----------------------|--------------------|--------------------|---------------------|
| Plan Rental – Standard | £10.00 | £16.00 | £21.00 | £25.00 |
| Plan Rental – BT Broadband Households | £5.00 | £11.00 | £16.00 | £20.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 |
| Minutes | 400 | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 500MB | 3GB | 6GB | 15GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

[Back to BT Mobile Pricing](#)

Data SIM Only BT Mobile Plans we no longer sell

Data SIM Only BT Mobile Plans – taken between 1st September 2020 and 25th October 2022 – New Customers

| Monthly Charges & Allowances | BT Mobile 3GB Data SIM Only Plan | BT Mobile 5GB Data SIM Only Plan | BT Mobile 8GB Data SIM Only Plan | BT Mobile 15GB Data SIM Only Plan | BT Mobile 30GB Data SIM Only Plan |
|---------------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------------|-----------------------------------|
| Plan Rental – Standard | £14.00 | £15.00 | £17.00 | £20.00 | £28.00 |
| Plan Rental – BT Broadband Households | £9.00 | £10.00 | £12.00 | £15.00 | £23.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 |
| Minutes | 0 | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 | 0 |
| Data | 3GB | 5GB | 8GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Extra Speed | | | | Up to 60Mb/s | Up to 60Mb/s |

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click [here](#) for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.
- If you make any calls or texts you'll be charged at our out of plan rates – click [here](#) for the pricing information.

Data SIM Only BT Mobile Plans – taken between 16th January 2020 and 31st August 2020

| Monthly Charges & Allowances | BT Mobile 3GB Data SIM Only Plan | BT Mobile 6GB Data SIM Only Plan | BT Mobile 15GB Data SIM Only Plan | BT Mobile 30GB Data SIM Only Plan |
|---------------------------------------|----------------------------------|----------------------------------|-----------------------------------|-----------------------------------|
| Plan Rental – Standard | £15.00 | £17.00 | £22.00 | £28.00 |
| Plan Rental – BT Broadband Households | £10.00 | £12.00 | £17.00 | £23.00 |
| Minimum Contract (Months) | 12 | 12 | 12 | 12 |
| Minutes | 0 | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 | 0 |
| Data | 3GB | 6GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited |
| Extra Speed | | | Up to 60Mb/s | Up to 60Mb/s |

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click [here](#) for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.
- If you make any calls or texts you'll be charged at our out of plan rates – click [here](#) for the pricing information.

Continued below

Data SIM Only BT Mobile Plans – taken between 11th January 2019 and 16th January 2020

| Monthly Charges & Allowances | BT Mobile 3GB Data SIM Only Plan | BT Mobile 15GB Data SIM Only Plan | BT Mobile 30GB Data SIM Only Plan |
|---------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|
| Plan Rental – Standard | £15.13 | £22.22 | £28.29 |
| Plan Rental – BT Broadband Households | £10.13 | £17.22 | £23.29 |
| Minimum Term (Months) | 12 | 12 | 12 |
| Minutes | 0 | 0 | 0 |
| Texts | 0 | 0 | 0 |
| Data | 3GB | 15GB | 30GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited |
| Extra Speed | | Up to 60Mb/s | Up to 60Mb/s |

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click [here](#) for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.

If you make any calls or texts you'll be charged at our out of plan rates – click [here](#) for the pricing information.

Continued below

Family SIM BT Mobile Plans we no longer sell

Family SIM BT Mobile Plans – taken between 13th November 2020 and 25th October 2022

BT Mobile – Family SIM 5G Plans – New Customers

| Monthly Terms & Allowances | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 10GB Plan | BT Mobile 30GB Plan | BT Mobile 40GB Plan | BT Mobile 100GB Plan |
|--|--------------------|--------------------|---------------------|---------------------|---------------------|----------------------|
| Max. number of SIMs on plan | 5 | 5 | 5 | 5 | 5 | 5 |
| Plan Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 |
| Individual SIM rental liability (Days) | 30 [†] | 30 [†] | 30 [†] | 30 [†] | 30 [†] | 30 [†] |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 10GB | 30GB | 40GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

†The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

1GB Family SIM 5G Plans – New Customers

| Monthly Plan Charges – Standard (1GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £12.00 | £9.00 | £9.00 | £9.00 | £9.00 |
| 2 SIMs | £21.00 | £18.00 | £18.00 | £18.00 | |
| 3 SIMs | £30.00 | £27.00 | £27.00 | | |
| 4 SIMs | £39.00 | £36.00 | | | |
| 5 SIMs | £48.00 | | | | |

Monthly Plan Charges – BT Households (1GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £7.00 | £5.00 | £5.00 | £5.00 | £5.00 |
| 2 SIMs | £12.00 | £10.00 | £10.00 | £10.00 | |
| 3 SIMs | £17.00 | £15.00 | £15.00 | | |
| 4 SIMs | £22.00 | £20.00 | | | |
| 5 SIMs | £27.00 | | | | |

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

3GB Family SIM 5G Plans – New Customers

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £14.00 | £11.00 | £11.00 | £11.00 | £11.00 |
| 2 SIMs | £25.00 | £22.00 | £22.00 | £22.00 | |
| 3 SIMs | £36.00 | £33.00 | £33.00 | | |
| 4 SIMs | £47.00 | £44.00 | | | |
| 5 SIMs | £58.00 | | | | |

Monthly Plan Charges – BT Households (3GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £9.00 | £7.00 | £7.00 | £7.00 | £7.00 |
| 2 SIMs | £16.00 | £14.00 | £14.00 | £14.00 | |
| 3 SIMs | £23.00 | £21.00 | £21.00 | | |
| 4 SIMs | £30.00 | £28.00 | | | |
| 5 SIMs | £37.00 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

10GB Family SIM 5G Plans – New Customers

| Monthly Plan Charges – Standard (10GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £17.00 | £13.00 | £13.00 | £13.00 | £13.00 |
| 2 SIMs | £30.00 | £26.00 | £26.00 | £26.00 | |
| 3 SIMs | £43.00 | £39.00 | £39.00 | | |
| 4 SIMs | £56.00 | £52.00 | | | |
| 5 SIMs | £69.00 | | | | |

Monthly Plan Charges – BT Households (10GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £12.00 | £9.00 | £9.00 | £9.00 | £9.00 |
| 2 SIMs | £21.00 | £18.00 | £18.00 | £18.00 | |
| 3 SIMs | £30.00 | £27.00 | £27.00 | | |
| 4 SIMs | £39.00 | £36.00 | | | |
| 5 SIMs | £48.00 | | | | |

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

30GB Family SIM 5G Plans – New Customers

| Monthly Plan Charges – Standard (30GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £20.00 | £16.00 | £16.00 | £16.00 | £16.00 |
| 2 SIMs | £36.00 | £32.00 | £32.00 | £32.00 | |
| 3 SIMs | £52.00 | £48.00 | £48.00 | | |
| 4 SIMs | £68.00 | £64.00 | | | |
| 5 SIMs | £84.00 | | | | |

Monthly Plan Charges – BT Households (30GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £15.00 | £12.00 | £12.00 | £12.00 | £12.00 |
| 2 SIMs | £27.00 | £24.00 | £24.00 | £24.00 | |
| 3 SIMs | £39.00 | £36.00 | £36.00 | | |
| 4 SIMs | £51.00 | £48.00 | | | |
| 5 SIMs | £63.00 | | | | |

- Each Family SIM has its own individual allowance of 30GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

40GB Family SIM 5G Plans– New Customers

| Monthly Plan Charges – Standard (40GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £65.00 | £60.00 | £60.00 | | |
| 4 SIMs | £85.00 | £80.00 | | | |
| 5 SIMs | £105.00 | | | | |

Monthly Plan Charges – BT Households (40GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £20.00 | £16.00 | £16.00 | £16.00 | £16.00 |
| 2 SIMs | £36.00 | £32.00 | £32.00 | £32.00 | |
| 3 SIMs | £52.00 | £48.00 | £48.00 | | |
| 4 SIMs | £68.00 | £64.00 | | | |
| 5 SIMs | £84.00 | | | | |

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

100GB Family SIM 5G Plans – New Customers

| Monthly Plan Charges – Standard (100GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £30.00 | £24.00 | £24.00 | £24.00 | £24.00 |
| 2 SIMs | £54.00 | £48.00 | £48.00 | £48.00 | |
| 3 SIMs | £78.00 | £72.00 | £72.00 | | |
| 4 SIMs | £102.00 | £96.00 | | | |
| 5 SIMs | £126.00 | | | | |

Monthly Plan Charges – BT Households (100GB)

| | | | | | |
|--------|---------|--------|--------|--------|--------|
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £65.00 | £60.00 | £60.00 | | |
| 4 SIMs | £85.00 | £80.00 | | | |
| 5 SIMs | £105.00 | | | | |

- Each Family SIM has its own individual allowance of 100GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile Plans – taken between 1st September 2020 and 12th November 2020

| Monthly Terms & Allowances | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 10GB Plan | BT Mobile 15GB Plan | BT Mobile 20GB Plan | BT Mobile 100GB Plan |
|--|--------------------|--------------------|---------------------|---------------------|---------------------|----------------------|
| Max. number of SIMs on plan | 5 | 5 | 5 | 5 | 5 | 5 |
| Plan Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 |
| Individual SIM rental liability (Days) | 30† | 30† | 30† | 30† | 30† | 30† |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 10GB | 15GB | 20GB | 100GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

- † The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
 - Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

1GB Family SIM – taken between 1st September 2020 and 12th November 2020

| Monthly Plan Charges – Standard (1GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £12.00 | £9.00 | £9.00 | £9.00 | £9.00 |
| 2 SIMs | £21.00 | £18.00 | £18.00 | £18.00 | |
| 3 SIMs | £30.00 | £27.00 | £27.00 | | |
| 4 SIMs | £39.00 | £36.00 | | | |
| 5 SIMs | £48.00 | | | | |
| Monthly Plan Charges – BT Households (1GB) | | | | | |
| 1 SIM | £7.00 | £5.00 | £5.00 | £5.00 | £5.00 |
| 2 SIMs | £12.00 | £10.00 | £10.00 | £10.00 | |
| 3 SIMs | £17.00 | £15.00 | £15.00 | | |
| 4 SIMs | £22.00 | £20.00 | | | |
| 5 SIMs | £27.00 | | | | |

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 1st September 2020 and 12th November 2020

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £14.00 | £11.00 | £11.00 | £11.00 | £11.00 |
| 2 SIMs | £25.00 | £22.00 | £22.00 | £22.00 | |
| 3 SIMs | £36.00 | £33.00 | £33.00 | | |
| 4 SIMs | £47.00 | £44.00 | | | |
| 5 SIMs | £58.00 | | | | |
| Monthly Plan Charges – BT Households (3GB) | | | | | |
| 1 SIM | £9.00 | £7.00 | £7.00 | £7.00 | £7.00 |
| 2 SIMs | £16.00 | £14.00 | £14.00 | £14.00 | |
| 3 SIMs | £23.00 | £21.00 | £21.00 | | |
| 4 SIMs | £30.00 | £28.00 | | | |
| 5 SIMs | £37.00 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

10GB Family SIM – taken between 1st September 2020 and 12th November 2020

| Monthly Plan Charges – Standard (10GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £17.00 | £13.00 | £13.00 | £13.00 | £13.00 |
| 2 SIMs | £30.00 | £26.00 | £26.00 | £26.00 | |
| 3 SIMs | £43.00 | £39.00 | £39.00 | | |
| 4 SIMs | £56.00 | £52.00 | | | |
| 5 SIMs | £69.00 | | | | |
| Monthly Plan Charges – BT Households (10GB) | | | | | |
| 1 SIM | £12.00 | £9.00 | £9.00 | £9.00 | £9.00 |
| 2 SIMs | £21.00 | £18.00 | £18.00 | £18.00 | |
| 3 SIMs | £30.00 | £27.00 | £27.00 | | |
| 4 SIMs | £39.00 | £36.00 | | | |
| 5 SIMs | £48.00 | | | | |

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken between 1st September 2020 and 12th November 2020

| Monthly Plan Charges – Standard (15GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £20.00 | £16.00 | £16.00 | £16.00 | £16.00 |
| 2 SIMs | £36.00 | £32.00 | £32.00 | £32.00 | |
| 3 SIMs | £52.00 | £48.00 | £48.00 | | |
| 4 SIMs | £68.00 | £64.00 | | | |
| 5 SIMs | £84.00 | | | | |
| Monthly Plan Charges – BT Households (15GB) | | | | | |
| 1 SIM | £15.00 | £12.00 | £12.00 | £12.00 | £12.00 |
| 2 SIMs | £27.00 | £24.00 | £24.00 | £24.00 | |
| 3 SIMs | £39.00 | £36.00 | £36.00 | | |
| 4 SIMs | £51.00 | £48.00 | | | |
| 5 SIMs | £63.00 | | | | |

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

20GB Family SIM – taken between 1st September 2020 and 12th November 2020

| Monthly Plan Charges – Standard (20GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £65.00 | £60.00 | £60.00 | | |
| 4 SIMs | £85.00 | £80.00 | | | |
| 5 SIMs | £105.00 | | | | |
| Monthly Plan Charges – BT Households (20GB) | | | | | |
| 1 SIM | £20.00 | £16.00 | £16.00 | £16.00 | £16.00 |
| 2 SIMs | £36.00 | £32.00 | £32.00 | £32.00 | |
| 3 SIMs | £52.00 | £48.00 | £48.00 | | |
| 4 SIMs | £68.00 | £64.00 | | | |
| 5 SIMs | £84.00 | | | | |

- Each Family SIM has its own individual allowance of 20GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

100GB Family SIM – taken between 1st September 2020 and 12th November 2020

| Monthly Plan Charges – Standard (100GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £30.00 | £24.00 | £24.00 | £24.00 | £24.00 |
| 2 SIMs | £54.00 | £48.00 | £48.00 | £48.00 | |
| 3 SIMs | £78.00 | £72.00 | £72.00 | | |
| 4 SIMs | £102.00 | £96.00 | | | |
| 5 SIMs | £126.00 | | | | |

| Monthly Plan Charges – BT Households (100GB) | | | | | |
|--|---------|--------|--------|--------|--------|
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £65.00 | £60.00 | £60.00 | | |
| 4 SIMs | £85.00 | £80.00 | | | |
| 5 SIMs | £105.00 | | | | |

- Each Family SIM has its own individual allowance of 100GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

Family SIM BT Mobile Plans – taken between 11th January 2019 and 16th January 2020

| Monthly Terms & Allowances | BT Mobile 1GB Plan | BT Mobile 3GB Plan | BT Mobile 6GB Plan | BT Mobile 10GB Plan | BT Mobile 20GB Plan | BT Mobile 40GB Plan |
|--|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|
| Max. number of SIMs on plan | 5 | 5 | 5 | 5 | 5 | 5 |
| Plan Minimum Contract (Months) | 12 | 12 | 12 | 12 | 12 | 12 |
| Individual SIM rental liability (Days) | 30 [†] | 30 [†] | 30 [†] | 30 [†] | 30 [†] | 30 [†] |
| Minutes | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Texts | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| Data | 1GB | 3GB | 6GB | 10GB | 20GB | 40GB |
| BT Wi-Fi | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

- † The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Family SIM BT Mobile 4G Plans we no longer sell

1GB Family SIM – taken between 11th January 2019 and 16th January 2020

| Monthly Plan Charges – Standard (1GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £15.13 | £13.10 | £13.10 | £13.10 | £13.10 |
| 2 SIMs | £23.23 | £21.20 | £21.20 | £21.20 | |
| 3 SIMs | £31.33 | £29.30 | £29.30 | | |
| 4 SIMs | £39.43 | £37.40 | | | |
| 5 SIMs | £47.53 | | | | |
| Monthly Plan Charges – BT Households (1GB) | | | | | |
| 1 SIM | £10.13 | £8.10 | £8.10 | £8.10 | £8.10 |
| 2 SIMs | £18.23 | £16.20 | £16.20 | £16.20 | |
| 3 SIMs | £26.33 | £24.30 | £24.30 | | |
| 4 SIMs | £34.43 | £32.40 | | | |
| 5 SIMs | £42.53 | | | | |

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 11th January 2019 and 16th January 2020

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £17.15 | £14.72 | £14.72 | £14.72 | £14.72 |
| 2 SIMs | £26.87 | £24.44 | £24.44 | £24.44 | |
| 3 SIMs | £36.59 | £34.16 | £34.16 | | |
| 4 SIMs | £46.31 | £43.88 | | | |
| 5 SIMs | £56.03 | | | | |
| Monthly Plan Charges – BT Households (3GB) | | | | | |
| 1 SIM | £12.15 | £9.72 | £9.72 | £9.72 | £9.72 |
| 2 SIMs | £21.87 | £19.44 | £19.44 | £19.44 | |
| 3 SIMs | £31.59 | £29.16 | £29.16 | | |
| 4 SIMs | £41.31 | £38.88 | | | |
| 5 SIMs | £51.03 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken between 11th January 2019 and 16th January 2020

| Monthly Plan Charges – Standard (6GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £20.19 | £17.15 | £17.15 | £17.15 | £17.15 |
| 2 SIMs | £32.34 | £29.30 | £29.30 | £29.30 | |
| 3 SIMs | £44.49 | £41.45 | £41.45 | | |
| 4 SIMs | £56.64 | £53.60 | | | |
| 5 SIMs | £68.79 | | | | |

Monthly Plan Charges – BT Households (6GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £15.19 | £12.15 | £12.15 | £12.15 | £12.15 |
| 2 SIMs | £27.34 | £24.30 | £24.30 | £24.30 | |
| 3 SIMs | £39.49 | £36.45 | £36.45 | | |
| 4 SIMs | £51.64 | £48.60 | | | |
| 5 SIMs | £63.79 | | | | |

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

10GB Family SIM – taken between 11th January 2019 and 16th January 2020

| Monthly Plan Charges – Standard (10GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £23.23 | £19.58 | £19.58 | £19.58 | £19.58 |
| 2 SIMs | £37.81 | £34.16 | £34.16 | £34.16 | |
| 3 SIMs | £52.39 | £48.74 | £48.74 | | |
| 4 SIMs | £66.97 | £63.32 | | | |
| 5 SIMs | £81.55 | | | | |

Monthly Plan Charges – BT Households (10GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £18.23 | £14.58 | £14.58 | £14.58 | £14.58 |
| 2 SIMs | £32.81 | £29.16 | £29.16 | £29.16 | |
| 3 SIMs | £47.39 | £43.74 | £43.74 | | |
| 4 SIMs | £61.97 | £58.32 | | | |
| 5 SIMs | £76.55 | | | | |

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

20GB Family SIM – taken between 11th January 2019 and 16th January 2020

| Monthly Plan Charges – Standard (20GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £30.32 | £25.26 | £25.26 | £25.26 | £25.26 |
| 2 SIMs | £50.58 | £45.52 | £45.52 | £45.52 | |
| 3 SIMs | £70.84 | £65.78 | £65.78 | | |
| 4 SIMs | £91.10 | £86.04 | | | |
| 5 SIMs | £111.36 | | | | |

Monthly Plan Charges – BT Households (20GB)

| | | | | | |
|--------|---------|--------|--------|--------|--------|
| 1 SIM | £25.32 | £20.26 | £20.26 | £20.26 | £20.26 |
| 2 SIMs | £45.58 | £40.52 | £40.52 | £40.52 | |
| 3 SIMs | £65.84 | £60.78 | £60.78 | | |
| 4 SIMs | £86.10 | £81.04 | | | |
| 5 SIMs | £106.36 | | | | |

- Each Family SIM has its own individual allowance of 20GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

40GB Family SIM – taken between 11th January 2019 and 16th January 2020

| Monthly Plan Charges – Standard (40GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £40.45 | £33.36 | £33.36 | £33.36 | £33.36 |
| 2 SIMs | £68.81 | £61.72 | £61.72 | £61.72 | |
| 3 SIMs | £97.17 | £90.08 | £90.08 | | |
| 4 SIMs | £125.53 | £118.44 | | | |
| 5 SIMs | £153.89 | | | | |
| Monthly Plan Charges – BT Households (40GB) | | | | | |
| 1 SIM | £35.45 | £28.36 | £28.36 | £28.36 | £28.36 |
| 2 SIMs | £63.81 | £56.72 | £56.72 | £56.72 | |
| 3 SIMs | £92.17 | £85.08 | £85.08 | | |
| 4 SIMs | £120.53 | £113.44 | | | |
| 5 SIMs | £148.89 | | | | |

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

1GB Family SIM – taken between 27th July 2018 and 11th January 2019

| Monthly Plan Charges – Standard (1GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £15.00 | £13.00 | £13.00 | £13.00 | £13.00 |
| 2 SIMs | £23.00 | £21.00 | £21.00 | £21.00 | |
| 3 SIMs | £31.00 | £29.00 | £29.00 | | |
| 4 SIMs | £39.00 | £37.00 | | | |
| 5 SIMs | £47.00 | | | | |

Monthly Plan Charges – BT Households (1GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £10.00 | £8.00 | £8.00 | £8.00 | £8.00 |
| 2 SIMs | £18.00 | £16.00 | £16.00 | £16.00 | |
| 3 SIMs | £26.00 | £24.00 | £24.00 | | |
| 4 SIMs | £34.00 | £32.00 | | | |
| 5 SIMs | £42.00 | | | | |

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 27th July 2018 and 11th January 2019

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £17.00 | £14.60 | £14.60 | £14.60 | £14.60 |
| 2 SIMs | £26.60 | £24.20 | £24.20 | £24.20 | |
| 3 SIMs | £36.20 | £33.80 | £33.80 | | |
| 4 SIMs | £45.80 | £43.40 | | | |
| 5 SIMs | £55.40 | | | | |

Monthly Plan Charges – BT Households (3GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £12.00 | £9.60 | £9.60 | £9.60 | £9.60 |
| 2 SIMs | £21.60 | £19.20 | £19.20 | £19.20 | |
| 3 SIMs | £31.20 | £28.80 | £28.80 | | |
| 4 SIMs | £40.80 | £38.40 | | | |
| 5 SIMs | £50.40 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken between 18th May 2018 and 11th January 2019

| Monthly Plan Charges – Standard (6GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £20.00 | £12.00 | £12.00 | £12.00 | £12.00 |
| 2 SIMs | £32.00 | £24.00 | £24.00 | £24.00 | |
| 3 SIMs | £44.00 | £36.00 | £36.00 | | |
| 4 SIMs | £56.00 | £48.00 | | | |
| 5 SIMs | £68.00 | | | | |
| Monthly Plan Charges – BT Households (6GB) | | | | | |
| 1 SIM | £15.00 | £12.00 | £12.00 | £12.00 | £12.00 |
| 2 SIMs | £27.00 | £19.00 | £19.00 | £19.00 | |
| 3 SIMs | £39.00 | £31.00 | £31.00 | | |
| 4 SIMs | £51.00 | £43.00 | | | |
| 5 SIMs | £63.00 | | | | |

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

10GB Family SIM – taken between 27th July 2018 and 11th January 2019

| Monthly Plan Charges – Standard (10GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £23.00 | £14.40 | £14.40 | £14.40 | £14.40 |
| 2 SIMs | £37.40 | £28.80 | £28.80 | £28.80 | |
| 3 SIMs | £51.80 | £43.20 | £43.20 | | |
| 4 SIMs | £66.20 | £57.60 | | | |
| 5 SIMs | £80.60 | | | | |

Monthly Plan Charges – BT Households (10GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £18.00 | £14.40 | £14.40 | £14.40 | £14.40 |
| 2 SIMs | £32.40 | £23.80 | £23.80 | £23.80 | |
| 3 SIMs | £46.80 | £38.20 | £38.20 | | |
| 4 SIMs | £61.20 | £55.60 | | | |
| 5 SIMs | £75.60 | | | | |

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Family SIM BT Mobile 4G Plans we no longer sell

20GB Family SIM – taken between 27th July 2018 and 11th January 2019

| Monthly Plan Charges – Standard (20GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £30.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £50.00 | £40.00 | £40.00 | £40.00 | |
| 3 SIMs | £70.00 | £60.00 | £60.00 | | |
| 4 SIMs | £90.00 | £80.00 | | | |
| 5 SIMs | £110.00 | | | | |

Monthly Plan Charges – BT Households (20GB)

| | | | | | |
|--------|---------|--------|--------|--------|--------|
| 1 SIM | £25.00 | £20.00 | £20.00 | £20.00 | £20.00 |
| 2 SIMs | £45.00 | £35.00 | £35.00 | £35.00 | |
| 3 SIMs | £65.00 | £55.00 | £55.00 | | |
| 4 SIMs | £85.00 | £75.00 | | | |
| 5 SIMs | £105.00 | | | | |

- Each Family SIM has its own individual allowance of 20GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

40GB Family SIM – taken between 27th July 2018 and 11th January 2019

| Monthly Plan Charges – Standard (40GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £40.00 | £28.00 | £28.00 | £28.00 | £28.00 |
| 2 SIMs | £68.00 | £56.00 | £56.00 | £56.00 | |
| 3 SIMs | £96.00 | £84.00 | £84.00 | | |
| 4 SIMs | £124.00 | £112.00 | | | |
| 5 SIMs | £152.00 | | | | |

Monthly Plan Charges – BT Households (40GB)

| | | | | | |
|--------|--------|---------|--------|--------|--------|
| 1 SIM | £35.00 | £28.00 | £28.00 | £28.00 | £28.00 |
| 2 SIMs | £47.00 | £51.00 | £51.00 | £51.00 | |
| 3 SIMs | £59.00 | £79.00 | £79.00 | | |
| 4 SIMs | £71.00 | £107.00 | | | |
| 5 SIMs | £83.00 | | | | |

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken between 18th May 2018 and 26th July 2018

| Monthly Plan Charges – Standard (15GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £27.00 | £17.60 | £17.60 | £17.60 | £17.60 |
| 2 SIMs | £44.60 | £35.20 | £35.20 | £35.20 | |
| 3 SIMs | £62.20 | £52.80 | £52.80 | | |
| 4 SIMs | £79.80 | £70.40 | | | |
| 5 SIMs | £97.40 | | | | |
| Monthly Plan Charges – BT Households (15GB) | | | | | |
| 1 SIM | £22.00 | £17.60 | £17.60 | £17.60 | £17.60 |
| 2 SIMs | £34.00 | £30.20 | £30.20 | £30.20 | |
| 3 SIMs | £46.00 | £47.80 | £47.80 | | |
| 4 SIMs | £58.00 | £65.40 | | | |
| 5 SIMs | £70.00 | | | | |

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

25GB Family SIM – taken between 18th May 2018 and 26th July 2018

| Monthly Plan Charges – Standard (25GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £32.00 | £21.60 | £21.60 | £21.60 | £21.60 |
| 2 SIMs | £53.60 | £43.20 | £43.20 | £43.20 | |
| 3 SIMs | £75.20 | £64.80 | £64.80 | | |
| 4 SIMs | £96.80 | £86.40 | | | |
| 5 SIMs | £118.40 | | | | |

Monthly Plan Charges – BT Households (25GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £27.00 | £21.60 | £21.60 | £21.60 | £21.60 |
| 2 SIMs | £39.00 | £38.20 | £38.20 | £38.20 | |
| 3 SIMs | £51.00 | £59.80 | £59.80 | | |
| 4 SIMs | £63.00 | £81.40 | | | |
| 5 SIMs | £75.00 | | | | |

- Each Family SIM has its own individual allowance of 25GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 27th October 2017 and 17th May 2018

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £17.00 | £13.00 | £12.00 | £11.00 | £10.00 |
| 2 SIMs | £25.00 | £20.00 | £18.00 | £16.00 | |
| 3 SIMs | £32.00 | £26.00 | £23.00 | | |
| 4 SIMs | £38.00 | £31.00 | | | |
| 5 SIMs | £43.00 | | | | |

Monthly Plan Charges – BT Households (3GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £12.00 | £8.00 | £7.00 | £6.00 | £5.00 |
| 2 SIMs | £20.00 | £15.00 | £13.00 | £11.00 | |
| 3 SIMs | £27.00 | £21.00 | £18.00 | | |
| 4 SIMs | £33.00 | £26.00 | | | |
| 5 SIMs | £38.00 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken between 27th October 2017 and 17th May 2018

| Monthly Plan Charges – Standard (6GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £22.00 | £17.00 | £15.00 | £13.00 | £12.00 |
| 2 SIMs | £34.00 | £27.00 | £23.00 | £20.00 | |
| 3 SIMs | £44.00 | £35.00 | £30.00 | | |
| 4 SIMs | £52.00 | £42.00 | | | |
| 5 SIMs | £59.00 | | | | |
| Monthly Plan Charges – BT Households (6GB) | | | | | |
| 1 SIM | £17.00 | £12.00 | £10.00 | £8.00 | £7.00 |
| 2 SIMs | £29.00 | £22.00 | £18.00 | £15.00 | |
| 3 SIMs | £39.00 | £30.00 | £25.00 | | |
| 4 SIMs | £47.00 | £37.00 | | | |
| 5 SIMs | £54.00 | | | | |

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken between 27th October 2017 and 17th May 2018

| Monthly Plan Charges – Standard (15GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £27.00 | £20.00 | £18.00 | £16.00 | £15.00 |
| 2 SIMs | £42.00 | £33.00 | £29.00 | £26.00 | |
| 3 SIMs | £55.00 | £44.00 | £39.00 | | |
| 4 SIMs | £66.00 | £54.00 | | | |
| 5 SIMs | £76.00 | | | | |
| Monthly Plan Charges – BT Households (15GB) | | | | | |
| 1 SIM | £22.00 | £15.00 | £13.00 | £11.00 | £10.00 |
| 2 SIMs | £37.00 | £28.00 | £24.00 | £21.00 | |
| 3 SIMs | £50.00 | £39.00 | £34.00 | | |
| 4 SIMs | £61.00 | £49.00 | | | |
| 5 SIMs | £71.00 | | | | |

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken before 27th October 2017

| Monthly Plan Charges – Standard (3GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £16.00 | £13.00 | £12.00 | £11.00 | £10.00 |
| 2 SIMs | £23.00 | £20.00 | £18.00 | £16.00 | |
| 3 SIMs | £30.00 | £26.00 | £23.00 | | |
| 4 SIMs | £36.00 | £31.00 | | | |
| 5 SIMs | £41.00 | | | | |

Monthly Plan Charges – BT Households (3GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £11.00 | £8.00 | £7.00 | £6.00 | £5.00 |
| 2 SIMs | £18.00 | £15.00 | £13.00 | £11.00 | |
| 3 SIMs | £25.00 | £21.00 | £18.00 | | |
| 4 SIMs | £31.00 | £26.00 | | | |
| 5 SIMs | £36.00 | | | | |

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken before 27th October 2017

| Monthly Plan Charges – Standard (6GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|---------------------------------------|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £21.00 | £17.00 | £15.00 | £13.00 | £12.00 |
| 2 SIMs | £32.00 | £27.00 | £23.00 | £20.00 | |
| 3 SIMs | £42.00 | £35.00 | £30.00 | | |
| 4 SIMs | £50.00 | £42.00 | | | |
| 5 SIMs | £57.00 | | | | |

Monthly Plan Charges – BT Households (6GB)

| | | | | | |
|--------|--------|--------|--------|--------|-------|
| 1 SIM | £16.00 | £12.00 | £10.00 | £8.00 | £7.00 |
| 2 SIMs | £27.00 | £22.00 | £18.00 | £15.00 | |
| 3 SIMs | £37.00 | £30.00 | £25.00 | | |
| 4 SIMs | £45.00 | £37.00 | | | |
| 5 SIMs | £52.00 | | | | |

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken before 27th October 2017

| Monthly Plan Charges – Standard (15GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £25.00 | £20.00 | £18.00 | £16.00 | £15.00 |
| 2 SIMs | £40.00 | £33.00 | £29.00 | £26.00 | |
| 3 SIMs | £53.00 | £44.00 | £39.00 | | |
| 4 SIMs | £64.00 | £54.00 | | | |
| 5 SIMs | £74.00 | | | | |

Monthly Plan Charges – BT Households (15GB)

| | | | | | |
|--------|--------|--------|--------|--------|--------|
| 1 SIM | £20.00 | £15.00 | £13.00 | £11.00 | £10.00 |
| 2 SIMs | £35.00 | £28.00 | £24.00 | £21.00 | |
| 3 SIMs | £48.00 | £39.00 | £34.00 | | |
| 4 SIMs | £59.00 | £49.00 | | | |
| 5 SIMs | £69.00 | | | | |

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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BT Mobile 4G Plans – Family SIM

| Monthly Terms & Allowances | BT Mobile 2GB Plan | BT Mobile 6GB Plan |
|--|--------------------|--------------------|
| Max. number of SIMs on plan | 5 | 5 |
| Plan Minimum Contract (Months) | 12 | 12 |
| Individual SIM rental liability (Days) | 30† | 30† |
| Minutes | 1000 | Unlimited |
| Texts | Unlimited | Unlimited |
| Data | 2GB | 6GB |
| BT Wi-Fi | Unlimited | Unlimited |

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.

- † The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days’ notice until one SIM remains on the plan.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
 - Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute’s duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile 4G Plans – Family SIM

| Monthly Plan Charges – Standard (2GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £15.00 | £13.00 | £12.00 | £11.00 | £10.00 |
| 2 SIMs | £23.00 | £20.00 | £18.00 | £16.00 | |
| 3 SIMs | £30.00 | £26.00 | £23.00 | | |
| 4 SIMs | £36.00 | £31.00 | | | |
| 5 SIMs | £41.00 | | | | |
| Monthly Plan Charges – BT Households (2GB) | | | | | |
| 1 SIM | £10.00 | £8.00 | £7.00 | £6.00 | £5.00 |
| 2 SIMs | £18.00 | £15.00 | £13.00 | £11.00 | |
| 3 SIMs | £25.00 | £21.00 | £18.00 | | |
| 4 SIMs | £31.00 | £26.00 | | | |
| 5 SIMs | £36.00 | | | | |

- Each Family SIM has its own individual allowance of 2GB of data, 1000 minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

BT Mobile 4G Plans – Family SIM – continued

| Monthly Plan Charges – Standard (6GB) | BT Mobile Handsets registered to the same BT Mobile Family SIM Account | | | | |
|--|--|-------------|--------------|--------------|--------------|
| | Family SIMs only | + 1 Handset | + 2 Handsets | + 3 Handsets | + 4 Handsets |
| 1 SIM | £20.00 | £17.00 | £15.00 | £13.00 | £12.00 |
| 2 SIMs | £32.00 | £27.00 | £23.00 | £20.00 | |
| 3 SIMs | £42.00 | £35.00 | £30.00 | | |
| 4 SIMs | £50.00 | £42.00 | | | |
| 5 SIMs | £57.00 | | | | |
| Monthly Plan Charges – BT Households (6GB) | | | | | |
| 1 SIM | £15.00 | £12.00 | £10.00 | £8.00 | £7.00 |
| 2 SIMs | £27.00 | £22.00 | £18.00 | £15.00 | |
| 3 SIMs | £37.00 | £30.00 | £25.00 | | |
| 4 SIMs | £45.00 | £37.00 | | | |
| 5 SIMs | £52.00 | | | | |

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

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Click on an option below

TNT Sports on EE TV

TNT Sports on Sky TV – BT Broadband Customers

TNT Sports on discovery+ App

discovery+ Premium (including TNT Sports)

TNT Sports products we no longer sell

TNT Sports Pricing

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TNT Sports on EE TV

| TV Package | TNT Sports Minimum Term | TNT Sports Pack Price (monthly) |
|---|-------------------------|---------------------------------|
| Sport | 24 months | £20.00 |
| Big Sport | 24 months | £45.00 |
| Full Works | 24 months | £78.00 |
| Add-on to Entertainment, Big Entertainment, No Frills (standard broadband only) | 30 days | £20.00 |

TNT Sports on the Sky Digital Satellite Platform – BT Broadband customers

| | BT Broadband Contract Type when taking TNT Sports Pack | TNT Sports on Sky Pack Price (monthly) |
|-------------------|--|--|
| TNT Sports on Sky | 24 month contract | £25.00 |

TNT Sports Add-ons

| | Description | Add-on Price (monthly) |
|-----------------------|---|------------------------|
| TNT Sports HD Pack | Let's you watch the content in your TNT Sports subscription in high definition | £6.50 |
| TNT Sports Second Box | Let's you watch the content in your TNT Sports subscription on a second Sky Set-top box in the same household | £6.00 |

- **TNT Sports** HD Pack on the Sky Digital Satellite Platform has a minimum term of 30 days.
- **TNT Sports** Second Box is only available with **TNT Sports** Pack on the Sky Digital Satellite Platform

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TNT Sports on discovery+ App

| | BT Broadband Contract Type when taking TNT Sports on discovery+ App | TNT Sports on discovery+ App Price (monthly) |
|------------------------------|---|--|
| TNT Sports on discovery+ App | 30-day rolling | £20.00 |

- At the end of any new, additional or existing BT Broadband minimum contract term, you will continue to pay the standard monthly **TNT Sports** Pack on the **TNT Sports** discovery+ App price.

discovery+ Premium (including TNT Sports) Without BT Broadband

| | Minimum Contract Term | TNT Sports on discovery+ Premium (including TNT Sports) Price (monthly) |
|--------------------|-----------------------|---|
| discovery+ Premium | 1 month | £30.99 |

- discovery+ Premium (including TNT Sports)

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TNT Sports products we no longer sell

TNT Sports on the Sky Digital Satellite Platform – Without BT Broadband

| | Minimum Contract Term | Activation Fee | TNT Sports Pack Price (monthly) |
|---------------|-----------------------|----------------|---------------------------------|
| All customers | 1 Month | £35.00 | £30.99 |
| | 12 Months | £20.00 | |

TNT Sports on BT Mobile

| | Minimum Contract Term | TNT Sports Pack Price (monthly) |
|--|-----------------------|---------------------------------|
| BT Mobile 15GB Plan customers (without BT Broadband) | 1 month | £0 |
| All other BT Mobile customers (without BT Broadband) | 1 month | £20.00 |

BT Mobile customers with BT Broadband should take TNT Sports Pack on the TNT Sports App & Online Player. Casting not available.

TNT Sports on TalkTalk TV – Without BT Broadband*

| | Minimum Contract Term | Activation Fee | TNT Sports Pack Price (monthly) |
|---------------|-----------------------|----------------|---------------------------------|
| All customers | 1 Month | £35.00 | £30.99 |
| | 12 Months | £20.00 | |

* TNT Sports on TalkTalk is not available with BT Broadband

TNT Sports Lite on EE TV

| BT Broadband Customer Type | BT Broadband Contract Type | TNT Sports Lite Price (monthly) |
|----------------------------|--|---------------------------------|
| Existing Customer | In an existing BT Broadband minimum term | £15.30 |
| | BT Broadband with no minimum term | |

- TNT Sports Lite on EE TV has a minimum term of 30 days.
- TNT Sports Lite on EE TV is not available without BT Broadband.

TNT Sports Lite on the Sky Digital Satellite Platform – BT Broadband customers

| BT Broadband Customer Type | BT Broadband Contract Type when taking TNT Sports Lite | TNT Sports Lite Price (monthly) |
|----------------------------|--|---------------------------------|
| Existing Customer | Renew for minimum 12 months | £15.30 |
| | At least 12 months remaining on existing minimum term | |
| | Outside of minimum term | £22.05 |

- At the end of any new, additional or existing BT Broadband minimum contract term, you will start to pay the “Outside of minimum term” price unless you renew your BT Broadband contract for a further 12 months.
- TNT Sports Pack on the Sky Digital Satellite Platform has a minimum contract term of 1 month.

TNT Sports Lite on the Sky Digital Satellite Platform – Without BT Broadband

| | Minimum Contract Term | TNT Sports Lite Price (monthly) |
|---------------|-----------------------|---------------------------------|
| All customers | 1 month | £18.00 |

- TNT Sports Lite is not available for new supply to customers without BT Broadband

TNT Sports Lite on the TNT Sports App & Online Player

| | Minimum Contract Term | TNT Sports Lite Price (monthly) |
|----------------------------|-----------------------|---------------------------------|
| All BT Broadband customers | 1 month | £12.02 |

- TNT Sports Lite on the TNT Sports App & Online Player is not available without BT Broadband.

TNT Sports Lite on BT Mobile

| | Minimum Contract Term | TNT Sports Lite Price (monthly) |
|--|-----------------------|---------------------------------|
| BT Mobile customers (without BT Broadband) | 1 month | £7.00 |

- BT Mobile customers with BT Broadband should take TNT Sports Lite on the TNT Sports App & Online Player.

TNT Sports Add-ons

| | Description | | Add-on Price (monthly) |
|---------------------------|---|----------------------------|---------------------------|
| TNT Sports Multi-platform | Let's you watch TNT Sports on both BT TV and Sky TV | With Max 4K | £7.50 |
| | | With all other TV Packages | £13.50 |

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Early Termination Charges Explained

Early Termination Charges

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Early Termination Charges Explained

What are Early Termination Charges (ETC's)?

When you order services from BT there will normally be a minimum contract period of 12, 18 or 24 months. If you decide to stop receiving a service (other than because you have a right to do that without paying an Early Termination Charge) within this minimum contract period, you'll normally have to pay an Early Termination Charge. The charge is the compensation you pay us for not keeping the service for the minimum period you agreed to when you took the service. From 29th November 2020, following a change to HMRC rules, this charge will be subject to VAT.

Will I have to pay an Early Termination Charge if I am beyond my minimum contract period?

No. An Early Termination Charge only applies if you cancel within your minimum contract period. For example, if you took a service with a 24 month minimum contract period and then wanted to stop receiving the service 25 months later, no Early Termination Charge would be payable. However, in most cases if you decide to stop a service, whether your minimum contract period has ended or not, you will need to give us up to 30 days' advance notice and you'll continue paying for the service until that notice period ends. (If you are switching to another Communications Provider, this notice period is generally reduced to align with the time it takes to complete the switch.)

What will I be charged?

What you're charged depends on how long is left to run on your minimum contract period, factoring in any discounts you may have. The following steps are used to calculate the ETC:

- We take the remaining amount you were due to pay up to the end of the minimum commitment period
- We take off VAT
- We take off the costs we save (e.g. in payments to suppliers) as a result of you leaving early
- We give a 1% discount for early receipt of your payment
- We add VAT to the final ETC

See below for examples:

Example 1

You have a broadband and line rental package for £45 a month, with a monthly recurring discount of £10, which means you are contractually committed to pay £35 a month. You have four months left in your minimum commitment period.

- We multiply £35 (£45 - £10 discount) by four, totalling £140
- We take off VAT, reducing it to £116.67
- We take off the costs we save (for example, £15 per month, multiplied by four = £60), leaving £56.67

- We discount by 1% for early receipt, making £56.10
- We add on VAT, making your final ETCs £67.32

Example 2

You have a BT Mobile 4G handset plan for £30 a month, with a monthly recurring discount of £5, which means you are contractually committed to pay £25 a month. You have three and a half months left in your minimum commitment period.

- We multiply £25 (£30 - £5 discount) by three and a half, totalling £87.50
- We take off VAT, reducing it to £72.92
- There are negligible saved costs
- We discount by 1% for early receipt, making £72.19
- We add on VAT, making your final ETCs £86.63

What happens if I cancel part way through a month?

We work out the charge for any part month on a pro rata daily basis.

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Billing and other Miscellaneous Charges

Paying your BT bill

Standard Line Rental is only payable by Direct Debit. However, with Line Rental Plus you can choose from a variety of straightforward payment options that you can

set up at your convenience:

- Monthly Payment Plan or Whole Bill Direct Debit.
- An easy one-off payment online with your credit or debit card when you get your bill
- A simple bank transfer from your account arranged over the phone or online
- Cash or cheque at your bank or Post Office

Late or failed payment charges

Late Payment Charge – if we don't get your payment by the date stated on your bill **£7.50 per occasion***

Failed Payment Charge (Direct Debit / cheque) – if there's not enough money in your bank account to cover your Direct Debit or cheque payment **£10.00 per occasion***

***These charges are compensatory and not subject to VAT**

Paper Bill Fee

Paper bills cost £3 for each bill whether you receive it monthly or quarterly. You don't have to pay if you have Line Rental Plus, BT Basic, Home Phone Saver or if you receive a discount on your line rental because you don't have broadband with BT or another provider. Please contact us for more details. To avoid the paper bill fee, just switch to paper-free billing at bt.com/paperfree.

Engineer Call Outs

Engineer call outs may be chargeable at £85. For more information click [here](#).

Broadband & Line Packages

Unpackaged Broadband

Packages we no longer sell

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Packages we no longer sell

Standard monthly prices detailed below exclude Line Rental which is payable at the applicable rate as detailed [here](#).

Broadband & Line Packages

| Broadband Options | Maximum Price |
|-----------------------------|---------------|
| Superfast Fibre 1 | £65.02 |
| Superfast Fibre 1 Unlimited | £65.02 |
| Superfast Fibre 1 with Halo | £66.66 |
| Superfast Fibre 2 | £67.75 |
| Superfast Fibre 2 with Halo | £72.12 |
| Superfast Fibre 3 Halo 1 | £73.76 |
| Superfast Fibre 3 Halo 2 | £74.31 |
| Superfast Fibre 3 Unlimited | £68.41 |
| Superfast Fibre 4 Halo 1 | £79.23 |
| Superfast Fibre 4 Halo 2 | £79.77 |
| Superfast Fibre 4 Unlimited | £68.41 |
| Broadband 15GB | £32.34 |
| Broadband Unlimited | £48.08 |

- Your price will be at or below this maximum listed price depending on which calling plan you are on.

Broadband, TV & Calls Packages

| Broadband Option | Calling Plan | TV Option | Standard Price (Monthly) | Minimum Contract (Months) |
|--|----------------------------------|-----------|--------------------------|---------------------------|
| Broadband 15GB <i>(previously Broadband)</i> | Unlimited Evening & Weekend Plan | Gold | £69.56 | 24 |
| Unlimited Broadband <i>(now called Broadband Unlimited)</i> | Unlimited Weekend Plan | Box Only | £26.95 | 24 |
| Unlimited Broadband <i>(now called Broadband Unlimited)</i> | Unlimited Evening & Weekend Plan | Bronze | £47.51 | 24 |
| Unlimited Broadband <i>(now called Broadband Unlimited)</i> | Unlimited Anytime Plan | Box Only | £26.95 | 24 |
| Unlimited Broadband Extra <i>(now called Broadband Unlimited)</i> | Unlimited Evening & Weekend Plan | Bronze | £47.51 | 24 |

[Back to Packages We No Longer Sell](#)

Unpackaged Broadband Options

| Option Charges | Broadband 15GB <i>(previously BT Total Broadband Option 1)</i> | Broadband Unlimited <i>(previously BT Total Broadband Option 2)</i> | Broadband Unlimited <i>(previously BT Total Broadband Option 3)</i> | Faster Broadband Unlimited <i>(previously BT Total Broadband Option 3 over Fibre)</i> |
|---------------------------------------|---|--|--|--|
| Monthly Fee | £29.00 | £34.00 | £38.00 | £35.50 |
| Minimum Contract Length | 12 Months | 12 Months | 12 Months | 12 Months |
| Monthly Data Usage Limit | 15GB | Unlimited | Unlimited | Unlimited |
| Excess Data Usage Charge | £2.20 per GB or part of | | | |
| Deferred Payment Charge for BT Hub | Up to £65 (Depending on model supplied) | | | |

Unpackaged Superfast Fibre Options

| Option Charges | Superfast Fibre 1 <i>(previously BT Infinity Option 1)</i> | Superfast Fibre 2 <i>(previously BT Infinity Option 2)</i> | Superfast Fibre 3 <i>(previously BT Infinity Option 3)</i> | Superfast Fibre 4 <i>(previously BT Infinity Option 4)</i> |
|--------------------------|---|---|---|---|
| Monthly Fee | £33.00 | £42.50 | £55.00 | £47.10 |
| Activation Charge | £50 | | | |
| Minimum Contract Length | 18 months | 18 months | 18 months | 18 months |
| Monthly Data Usage Limit | 45GB | Unlimited | Unlimited | Unlimited |
| Excess Data Usage Charge | £2.20 per GB or part of | | | |

BT Home Hub

We'll supply a BT Home Hub to all customers taking BT Broadband, Superfast Fibre or Fibre 100/ 250 where the package includes it, or a new Hub is required for the service to work. This may be a new or reconditioned hub. All replacements provided will be reconditioned. A reconditioned hub is one which has been reconditioned to an “as new” standard and is supplied with the same 12 month warranty that would apply to a brand new hub. When you end the BT Broadband service you must return the BT Hub that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you'll have to pay £43 for a Smart Hub or £50 for a Smart Hub 2.

Unpackaged Broadband Options

| Option Charges | Broadband Unlimited <i>(previously BT Total Broadband Option 4)</i> |
|------------------------------------|--|
| Monthly Fee | £44.36 |
| Monthly Data Usage Limit | 50Gb |
| Excess Data Usage Charge | £2.20 per GB or part of |
| Deferred Payment Charge for BT Hub | Up to £65 (Depending on model supplied) |

[Back to Packages We No Longer Sell](#)

Value Added Services for Broadband

BT Home IT Call (Subscription service)

| | Minimum Term (Months) | Monthly Price |
|-------------------------------|-----------------------|---------------|
| BT Home IT Call | 3 | £10.00 |
| | 12 | £9.00 |
| BT Home IT Call Frequent User | 12 | £20.00 |

BT Home IT Call (Pay-as-you-go Service)

| | Support Level | One-off Charge |
|-------------------------------|---------------|----------------|
| BT Home IT Call Pay-as-you-go | 1 | £15.00 |
| | 2 | £30.00 |
| | 3 | £50.00 |

- We will agree the level of support required with you before we start to provide the service.

BT Home IT Call Virus & Malware (Subscription service)

| | Minimum Term (Months) | Monthly Price |
|---------------------------------|-----------------------|---------------|
| BT Home IT Call Virus & Malware | 12 | £3.99 |

Glossary

Please note that these definitions are provided for customer guidance only. They are not contractually binding.

Call Set Up Fee

For most residential calls a charge becomes payable as soon as your call is connected. This is in addition to any charge that you pay related to the duration of the call (generally expressed as “Pence per minute”).

Chargeband

Many calls made today do not simply connect two personal callers on landlines. As the telecommunications industry increases in sophistication the call you make might also be to any one of a large number of “special” destinations. For example, your call might be to a mobile phone in which case your call will also have to pass over a mobile network as well as BT’s. Other examples are “NTS” calls and “Premium Rate Service Calls”, both of which are explained in this glossary. For calls such as these, the service provider has the major say in how they are charged. As a result, there are many different rates payable and they will vary according to the type of service, the length of the call, the time of day and so on. There are a great many of these rates and they are sometimes referred to as “chargebands”. The most frequent are “local” and “national”. Most others are designated alphanumerically – such as “p1”, “ff2” and “g21”.

Fair Usage (Policy)

Sometimes we may reluctantly place restrictions on how much you access a service. Sometimes this is to avoid undue pressure on our network. Other restrictions may be in force to prevent commercial exploitation of calls we provide free within discount products we provide to our customers. Of course, we always pitch these restrictions such that they will not affect the vast majority of our customers. These restrictions are always made clear within this brochure.

Fixed Fee (Calls)

Some calls are charged by a fixed fee that is made irrespective of the length of the call. Most (but not all) of these calls are to Premium Rate Services where the service provider wishes to charge in this way.

Fixed Line

A fixed line is one which connects a specific set of premises to a telephone exchange as opposed to, for example, a mobile phone.

Geographic

When you make a call from an ordinary fixed telephone line to another fixed telephone line, the price you pay for the call will depend upon where the two lines are located - that is, they are

geographically based charges. We are able to deduce the location of both the caller and the location called from the two telephone numbers. Most such calls are charged at “Local” and “National” rates.

GPRS (General Packet Radio Service)

A mobile data service that groups data (as opposed to voice) elements of

a call into “packets” for ways of sending them across a mobile network. Data calls using this service are usually charged according to the number of 1Mb packets sent.

Hub (or “Router”)

BT Broadband includes a “Home Hub”. This is a device that plugs into your broadband line and allows one or more computers and other devices to connect to the line simultaneously. Your computer can link either by a wire or, if your computer is suitably equipped, via a wireless connection to the hub in order to access broadband.

Indirect Access Services

This refers to where a customer uses a prefix or special device to route calls they make on a BT line to a competitor’s network.

Landline

This is simple telephone line that connects a customer’s line to a telephone exchange. The line may be provided by BT or by one of our competitors. The line will have a “geographic” telephone number that enables all network providers to know in which town or area the line is located. See also “Personal Numbering Service”.

Local

BT divides the country into a large number of distinct geographical areas. When you make a call to a “geographical” number within the same area as your own line, or to a number within an area adjacent to your own area you will be charged at “Local” rate. You can find out which numbers you can call at Local rate in the BT Phonebook for your location.

Minimum Charge

For a small number of call types there is a minimum charge. These calls are charged for on a Pence per minute basis from the very start of the call but if the amount you would have paid on this basis is less than the minimum fee, then we will charge the minimum fee instead. If the cost of your call exceeds the minimum charge then, of course, minimum charge is not levied. This differs from a “Call Set Up fee” which is added to the charge that is calculated on a Pence per minute basis.

MMS

Multimedia Message Services which are used for sending pictures and video clips.

Non-Geographic (Number) This is a number which is not related to where the line is physically located. Such numbers include Mobile numbers, “NTS” numbers and “Premium Rate Services” numbers. Calls to these numbers are charged irrespective of where in the UK you are located.

Service numbers

These numbers begin with 084, 087, 118 (Directory Enquiry) and 09 (Premium Rate Services). The calls consist of an Access Charge from BT plus a Service Charge set by the company called.

NTS (Number Translation Services)

Many commercial or voluntary organisations choose to provide “special” numbers that their customers can call and for which the charge for making the call will be the same from wherever in the UK the customer is calling. Many (but not all) such numbers begin with 0845, 0870 or with “03”. These calls attract different charges depending on the number dialled.

Personal Numbering Service

Some companies provide a facility whereby you can have a “personal telephone number” These numbers are allocated by the Personal Number Service provider and remain the same even when, for example, you move house. The PNS company knows where you live and routes the call to your landline. Calls to such numbers are charged at rates agreed with the PNS company and are usually at a premium to normal call charges. Because the money you pay for these calls has to be shared with the PNS company they are usually excluded from discounts within BT’s calling plans. These numbers always begin with the digits “07” but should not be confused with mobile phone numbers which are also in the “07” numbering range.

Premium Rate Service (“PRS”)

Like “NTS”, calls to Premium Rate Service numbers are charged at the same rates wherever you are in the UK. As their name implies, these calls tend to be relatively expensive to call. They host a great variety of services with great variations of charge. The cost is largely dictated by the service provider (not, BT) to whom the vast majority of the revenue is passed. PRS numbers always begin with “09”.

SMS

Short Message Service – more commonly known as a “Text Message”.

Inclusion & accessibility

If you need extra help with communications, such as services for the visually or hearing impaired, or people with disabilities visit www.bt.com/includingyou where you'll find lots of information about our products and services, help and support, news, advice – all in one place. The Including You website is fully accessible and you can alter font sizes and background colour to suit your needs. Including You is **Browsealoud** enabled – Browsealoud is a clever bit of software which makes websites more accessible with easy speech, reading and translation tools – useful if you need help reading or seeing a computer screen.

At the top of every page there are options (next to the search box) to help everyone get the information they need, in the easiest and most comfortable way. Many pages also have information in **British Sign Language (BSL)** and if English isn't your first language, select the 'globe button', to translate the Including You website into your native language. If you prefer information in large print, audio (CD) or Braille, go to www.bt.com/mediatypes

Customer Vulnerability at BT

We're committed to treating all our customers fairly and with respect, including those who are in vulnerable situations.

We know that there's lots of different factors and life events which may cause vulnerability, whether it be long-term or on a temporary basis. It could be because of age, a physical or learning disability or difficulty in communicating. We also understand that challenging circumstances and events like bereavement or separating from a partner can mean that you need some extra support to help keep you connected while you get back on your feet.

We'll do our best to offer you the right level of help and the most appropriate products and services to help you. Our customer support team will always try to identify specific needs to provide specialised help where it's needed. Sometimes it isn't always easy for us to realise if you are experiencing difficulties, so please let the team know if you think they can help.

If you're in a vulnerable situation and need extra help, please tell us the next time you have a reason to call us –

if you let our advisor know, they'll register it on your account so we can consider your extra needs when you contact us. It will help us to help you in the future. You can also give your permission for someone else to contact us on your behalf. Don't worry, any information you give us will be treated in confidence and in accordance with data protection law.

Nuisance and Scam calls (Unwanted calls)

Dealing with unwanted phone calls on your BT line. What you can do and how we can help.

Online Help – advice, guidance and how to complain on unwanted calls

All advice and guidance on handling nuisance and unwanted calls is detailed at www.bt.com/unwantedcalls

We've made it easy for you to complain to the regulators (Ofcom and the Information Commissioners Office). Just complete the Which? (Consumer organisations) complaints form on the unwanted calls website.

Scams and Nuisance Calls Advice Line

If you don't have access to the internet or are receiving calls of a malicious or abusive nature contact. **0800 661 441 18001 0800 661 441**
Mon - Fri, 8am - 10pm, Sat, 9am - 6pm

Scams Advice

Your personal and financial information – including your BT bill and account number can be valuable to fraudsters – please keep them safe. Take some simple precautions to protect your personal details – for tips on how to protect yourself and find out the latest information go to; www.bt.com/scams

If you are a victim of a scam or attempted scam, do report this. Your information could form part of a bigger picture and help to protect others in a similar position to you. The quickest way to report scams or attempted scams is online to Action Fraud – the UK's national reporting centre for fraud and internet crime. The portal can also be accessed from bt.com/scams

You can also call Action Fraud on 0300 123 2040.

Useful Telephone Numbers

| | |
|-------------------------------------|--------------|
| General queries about your account | 0800 800 150 |
| General pricing enquiries | 0800 800 150 |
| Enquiries about discount schemes | 0800 800 150 |
| Fault repairs | 0800 800 151 |
| 'In Touch' catalogue | 0800 800 150 |
| Operator Enquiries – Inland | 100 |
| Operator Enquiries – International | 155 |
| Directory enquiries – Inland | 118 500 |
| Directory enquiries – International | 118 505 |
| International Calling Guides | 0800 800 150 |
| Prices for BT Public Payphones * | 0800 661 610 |
| Prices for BT Mobile Services | 0800 222 654 |

Offices Worldwide

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