



Let's get you
started with
your card

Step 1

Enter the details the page asks you for - you'll need your card to hand.

- The Card ID is the 9-digit number printed on the bottom of your card.
- The PAN is the 16-digit number across the middle of your card.
- If you have received a virtual card, these details were sent to you via email.

Note

When selecting your date of birth, start with the year dropdown before selecting the right month.

Card activation



Step 1

Your details

First name

Last name

Card ID

Last 4 digits of PAN or claim code

Date of birth

Next

Already registered?

Log in

Steps Navigator



Step 2

We'll send you a code to **activate your card**. This will be sent to the details we hold for you. If we have both a mobile number and email address on file, you'll be able to choose how to receive your code - otherwise you'll receive it by email.

Note

If we don't have either an email address or mobile number for you, you'll be advised at this stage to contact us to continue registration.

Card activation



Step 2

Activate card

We'll send you a code to activate your card.
How would you like to receive it?



SMS



Email

Please choose how you want to receive your
activation code to continue

Next

Steps Navigator



Step 3

Once received, type your **6-digit activation code** into the registration screen. Your code will only be valid for 10 minutes. Don't worry if you don't use it in time, you'll just need to request another.

Note

It may take a few minutes or so for the code to come through to your inbox/messages, but also check your junk folders.

If you still can't see it, it may be that we don't have the right details for you. Please get in touch with us using the contact details on the final page.

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James, here's your code

You just requested an activation code. If this wasn't you, let us know. This code is only valid for 10 minutes, so if you don't use it in time, you'll need to request another. Remember, by registering and activating your card, you are accepting our terms and conditions. These can be viewed on the link at the bottom of this email.

Activation Code: 544297

Card activation

Your details ✓

Activate card 2

Set up account 3

Step 2 Activate card

Enter the activation code we just sent to your email or mobile phone. You should receive this within a couple of minutes.

Next

Step 4

Now you can **create your login details**. These need to comply with certain rules, so the screen will tell if your chosen details are not strong enough.

Your password must be a minimum of 8 characters with at least one of each of the following - upper case letter, lowercase letter, special character and number.

You must also accept your terms and conditions to complete the process and start using your card.

Note

If you activated using email, you'll need to add and verify your mobile number - this works in the same way as the email activation in steps 2-3.

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Card activation

Your details

✓

Activate card

✓

Set up account

3

Step 3 Set up account

Username

New password

Security question

Security answer

Email address

Confirm Email address

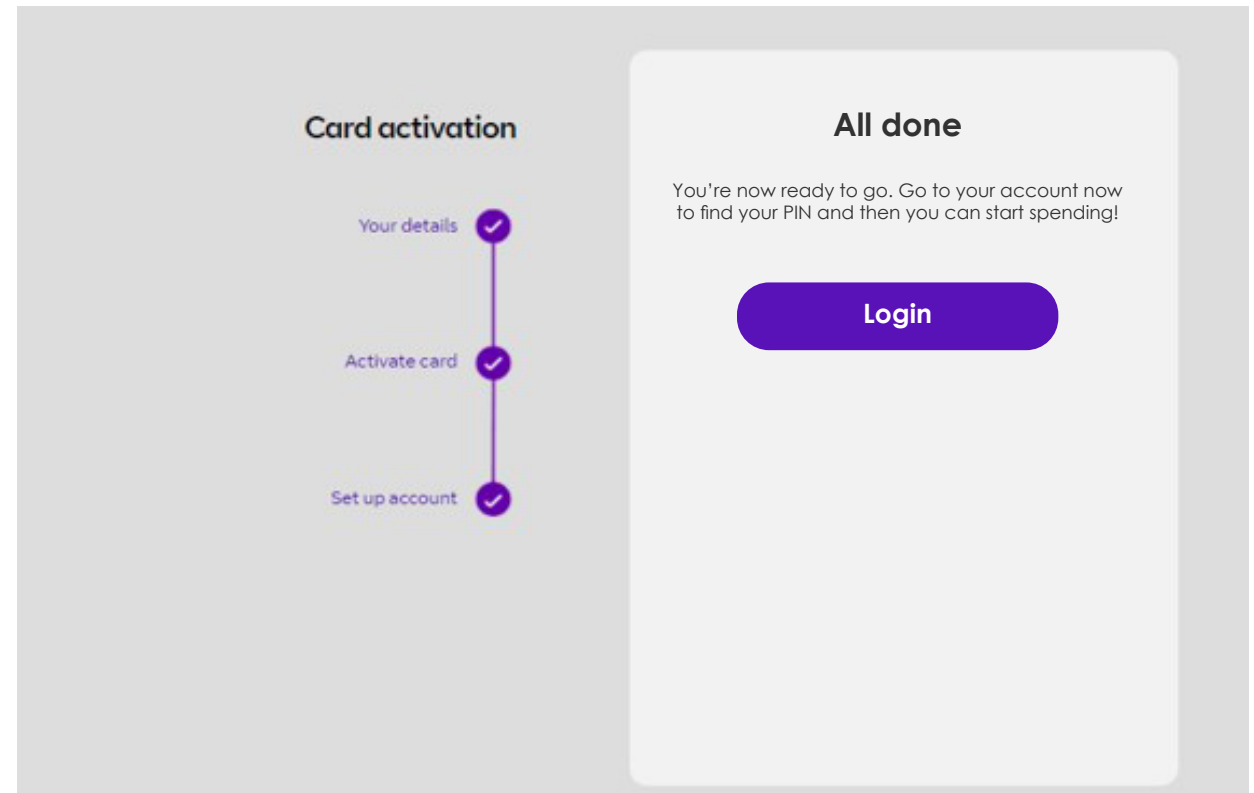
☐ Opt in for the latest news and exclusive offers you can get with your card!

☐ I confirm that I have read and accept the [terms and conditions](#) for my card.

Next

Registration complete

You're all set up and ready to go – just **press 'Login' and enter the login details** you just created on the previous step.



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How to get in touch

Email : bt@purecard.com

Phone : **0344 879 1068**

