

# Dual-Band Wi-Fi Extender 600 User Guide

# **1** Connect to your hub/router

# Method 1 - Using WPS button

Connection to your router is very easy if it supports WPS; most recent routers do (e.g. BT Home Hub 3 and later, or any other router that has a WPS button). If your router doesn't support WPS, go to 'Method 2 – Without WPS button' opposite.

- Plug the extender into a power socket near your broadband wireless router (e.g. in the same room). Check the extender **On/Off** button on the top is switched on. Wait 20 seconds for the extender to boot up. The **Power** light will be steady green and the **Too close** and **Too far** red lights will be flashing together.
- 2 Press the WPS button on your router.
- 3 Press the WPS button on the extender (for 1 second) within 2 minutes.
- 4 Wait until the WPS light stops flashing and one of the range lights is solid. The extender is now configured with your hub/router, and you're ready to find its optimum location, see 2 below. If this fails (WPS light stops flashing and the Too far and Too close red lights continue to flash), please use 'Method 2 Without WPS button' opposite.



Note: the WPS button on your extender is only used to connect to the router and can't be used to connect devices.

# **OR** Method 2 - Without WPS button

If you don't have a WPS button on your hub/router, you can set up your extender using the web based set-up with an internet browser.

Important: Before following these instructions, make sure your computer is not connected to the internet (unplug its ethernet cable or disconnect from your wi-fi network).

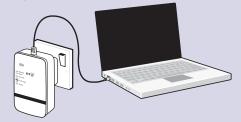
- 1 Plug the extender into a power socket near your broadband wireless router (e.g. in the same room). Check the extender **On/Off** button on the top is switched on. Wait 20 seconds for the extender to boot up. The **Power** light will be steady green and the **Too close** and **Too far** red lights will be flashing together.
- 2 Connect your computer to the extender using option A or B below:

#### **Option A - Connect wirelessly**

- Use the wireless connection software or settings on your computer to display the list of available wireless networks in your area.
- Find your extender in the list and select it; it's called BTWifiExtndr-XXX.
- Enter your extender's wireless key (printed on the back of this guide).
- Complete the connection on your computer.

#### Option B - Connect using the ethernet cable

- Insert the ethernet cable into the extender and the other end into your computer.



- 3 Open your internet browser and enter http://192.168.1.1 in the address field.
  - Enter your extender's Admin password (printed on the back of this guide), then click Login.
  - Click **Start** at the bottom then follow the on-screen connection wizard.



When you click Finish your browser will lose connection to the extender (ignore browser errors). The extender's range indicator light will stop flashing on successful connection. The extender is now configured with your hub/router, and you're ready to find its optimum location, see 2 below.

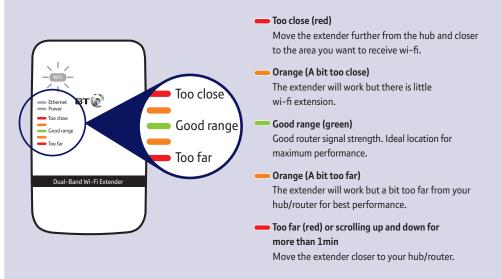
Full instructions on how to connect devices using different operating systems are in the Frequently Asked Questions, available at bt.com/wifiextender600.

# 2 Move extender to optimum location

1 Plug in the extender halfway between your hub/router and the area you wish to extend wi-fi to.



- 2 Give the extender 20 seconds to boot up, then the range lights will scroll up and down while it searches and connects to your router. After about 30 seconds, the flashing will stop and the signal quality will be shown. Ideally the **Good range** light will become solid green and you can go to point 5.
- If the range lights continue to scroll up and down for more than 1 minute.
  Check your hub/router is switched on and try moving your extender closer to it.
- **3** Check the lights and if necessary move the extender closer or further away from your hub/router depending on the light status below. Then check the light status again. A range light will be steady green, orange or red.



- It's normal for the range lights to change occasionally. This is because wireless signals can vary due to other factors e.g. electrical appliances/devices.
- 4 Repeat the previous steps until you find a suitable location.
- **5** Once you've found a suitable location, any existing or new devices connected to your hub/ router will now automatically use the wi-fi extension.

## That's it!

୧

If you need more help, go to **bt.com/wifiextender600** or call **0808 100 6116\*.** \*Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

# ⑦ Connection help

### Don't know if you're connecting via router or extender?

• The easiest way is to compare the signal strength displayed on your device with the extender switched on and off. The extender simply relays the data from your hub/router. It's your device that controls which signal it connects to.

#### Can't connect extender to router

- If the range lights continue to scroll up and down for more than 1 minute after connection attempt. Check your hub/router is switched on and try moving your extender closer to it.
- If your device often loses internet access and the extender's **Too far** or a bit too far light is on, try moving the extender to another socket.
- If you are trying to use WPS but it doesn't work (**Too far** and **Too close** (red) lights continue to flash), it may be that it's incompatible with the WPS function in the extender. Try switching the extender Off then On and repeat Method 1. If it still fails, follow the steps in Method 2, to connect without using the WPS button.
- If you're unable to connect using Method 2, check you have selected the correct wireless network and you've entered the correct wireless key.

### Can't connect to internet

• Check your router is connected to the internet and your wi-fi is working correctly.

### Can't connect your device to wireless

- Make sure your device is correctly set-up to connect to your hub/router before trying to use the extender.
- Microwaves and some electrical equipment may interfere with the wireless signal.
- Check the lights on your extender and make sure you are in Good range, if not see the section 'Move extender to optimum location'.
- Thick/concrete walls and ceilings will affect wireless performance.

### All lights are off

- Check the power socket is working and switched on.
- Check the extender is turned on (the **On/Off** button is on the top).

## Light status

Light	Status	What's happening
Power	On	Extender running normally
	Off	Extender turned off
Ethernet	On	Ethernet connection established
	Flashing	Data is being sent or received
	Off	No ethernet connection, or device switched off
- Too close Good range - Too far	Red Flashing	Extender not configured to connect to hub/router Go to step 2
	Red/ Orange/ Green Scrolling	Extender connecting to hub/router If scrolling for more than 1 min, check your hub/router is switched on and try moving your extender closer to it
WPS	On	WPS connection successful (goes off after 30 seconds)
	Flashing	Authentication in progress or faster flashing indicates connection error
	Off	No WPS session in progress

## **Reset to factory settings**

If you need to access advanced settings, have forgotten your password or if the extender stops working you can reset it to its factory settings.

- 1 Make sure the extender is plugged in and switched on.
- 2 Press the **Reset** button for 1 second to restore factory default settings.



## Using the ethernet cable

You can connect an additional device to the ethernet port that will use the wi-fi extension at the same time as your wireless devices.

Connect your device to the extender's ethernet port using an ethernet cable.

## **General information**

For information on safety instructions, technical information or setting up the extender, please see the Frequently Asked Questions at **bt.com/wifiextender600** 

#### Guarantee

Your Dual-Band Wi-Fi Extender 600 is guaranteed for a period of 3 years from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the Dual-Band Wi-Fi Extender 600 or any component thereof which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- the guarantee shall only apply to defects that occur within the 3 year guarantee period
- proof of purchase is required
- the equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

To find out what to do if your extender is in or outside of the 3 year guarantee, please see the FAQ at **bt.com/wifiextender600** 

#### How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

#### R&TTE Directive & Declaration of Conformity

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity please refer to **bt.com/wifiextender600** 

This product uses open source codes available from **bt.com/help/gplcode** 

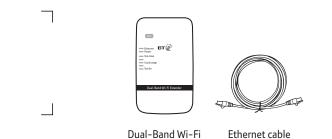
#### Power consumption

In operation	5.8 Watts
Network standby	2.7 Watts
Off mode	0.1 Watts
Elapsed time before going into standby mode	5 Minutes

#### **Extender default settings**

Г

#### **Box contents**



Dual-Band Wi-Fi Extender 600

## 🔍 Find out more

- If you need more help, go to **bt.com/producthelp** where you can view Frequently Asked Questions.
- If you cannot find the answer to your problem in the Frequently Asked Questions, then please call our free Helpline on 0808 100 6116\*. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

#### Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are supplied subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of a contract. © British Telecommunications plc 2014. Registered Office: 81 Newgate Street, London EC1A 7AJ.

Registered in England No. 1800000.

Designed and produced by The Art & Design Partnership Ltd. Printed in China / Issue 5 / ADP01-14

